



SIAMF^{Q&As}

SIAMF EXIN BCS Service Integration and Management

Pass EXIN SIAMF Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.passapply.com/siamf.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by EXIN
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

What is one of the activities of the Plan and Build Stage of the SIAM roadmap?

- A. design the detailed SIAM model
- B. ongoing organizational change management
- C. produce the outline business case
- D. transition to the approved SIAM model

Correct Answer: A

QUESTION 2

Which process ensures that service performance meets agreed requirements?

- A. change management
- B. incident management
- C. project management
- D. service level management

Correct Answer: D

QUESTION 3

What driver is related to service satisfaction?

- A. a corporate governance requirement, for instance a new act
- B. prevention of duplication of resources and activities across multiple service providers
- C. the reduction of Shadow IT
- D. the pace with which changes are made to meet business requirements

Correct Answer: D

QUESTION 4

A customer organization has an internally sourced service integrator.

What is a responsibility of the customer organization's retained capabilities?

- A. defining the roadmap for technology, data, and applications



- B. managing end-to-end performance of the service providers
- C. performing day to day management of service provision
- D. providing service communications

Correct Answer: A

QUESTION 5

What is a characteristic of the layers in a SIAM ecosystem?

- A. The service integrator is independent from the retained capabilities, even if it is internally sourced.
- B. The service integrator layer cannot be provided by the customer organization.
- C. The service providers cannot be part of the customer organization.
- D. The service provider layer is where end-to-end service governance, assurance and coordination is performed.

Correct Answer: A

QUESTION 6

How can ISO/IEC 20000 best be used during the execution of a SIAM roadmap?

- A. as the SIAM model
- B. as the standard for prospective service providers
- C. as means creating a collaborative culture for SIAM ecosystems

Correct Answer: C

QUESTION 7

What is an objective of the Discovery and Strategy stage of the SIAM roadmap?

- A. complete the design of the SIAM model
- B. establish the SIAM transition project
- C. put in place and in use the new SIAM model
- D. obtain full approval of the SIAM model

Correct Answer: B

QUESTION 8



What is an activity of the Plan and Build stage of the SIAM roadmap?

- A. appoint service providers
- B. define the strategic objectives
- C. performance management and improvement
- D. selecting the implementation approach

Correct Answer: A

QUESTION 9

It is important to consider culture in any transition SIAM.

What is a challenge related to a culture of collaboration and cooperation?

- A. agreeing a standard approach for prioritizing incidents
- B. designing a common template for reporting
- C. ensuring that service targets for each service provider are the same
- D. service providers bypassing the service integrator

Correct Answer: D

QUESTION 10

Which set of common process considerations includes understanding how compliance and assurance will be managed?

- A. complexity
- B. data and information
- C. ownership of the end-to-end process
- D. toolset

Correct Answer: B

[SIAMF PDF Dumps](#)

[SIAMF VCE Dumps](#)

[SIAMF Practice Test](#)