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QUESTION 1

Universal Containers has set the Org-Wide Sharing Default for Accounts to Private and has created some sharing rules to extend access based on certain data access policies. An architect has been asked to review access to a certain set of key customer accounts. How might this review be conducted?

- A. Export the Account Share table and review.
- B. Run a Report on Sharing in the Admin Console.
- C. Log in as each user and Run the All Accounts List View.
- D. Use the Sharing button on each customer Account.

Correct Answer: A

QUESTION 2

Universal Containers is updating its Organization-Wide Sharing Settings for the Account Object from a "Public Read/Write" model to a "Private" model, so that they can hide certain national accounts from sales reps and sales managers. These national accounts should only be accessible by sales directors and above. Universal Container\\'s Role Hierarchy matches its organizational hierarchy. Which two options should the Architect consider when designing the solution? Choose 2 answers

A. Sales directors will need a sharing rule created so that they can see accounts owned by Sales Users.

B. National accounts must be owned by a user who is above the sales managers in the Role Hierarchy.

C. Apex managed sharing will have to be disabled for the account object to protect the national accounts.

D. If a sales rep is added to the Opportunity Team for a national account, they will gain access to account data.

Correct Answer: BD

QUESTION 3

Universal Containers (UC) service reps are assigned to a profile which has "View All" in Case object (Private OWD). To make sure service reps have access to all relevant information to attend to customer requests, which two details should a

salesforce Architects consider?

Choose 2 answers:

A. Service reps will be able to access all UC contact records if they are controlled by parent.

B. Service reps will not be able to access all UC contact records if they are controlled by parent.

C. Service reps will be able to access all the UC Account records due to Implicit Sharing.

D. Service reps will not be able to access all the UC Accounts records because Account OWD is private.



Correct Answer: BD

How can an architect achieve this https://developer.salesforce.com/docs/atlas.enus.apexcode.meta/apexcode/apex_classes_perms_enforcing.htm Example: To check the field-level read permission of the contact\\'s email field before querying

for this field:

if (Schema.sObjectType.Contact.fields.Email.isAccessible()) { Contact c = [SELECT Email FROM Contact WHERE Id= :Id]; }

Answer for B https://developer.salesforce.com/docs/atlas.en-

us.apexcode.meta/apexcode/apex_classes_keywords_sharing.htm The "with sharing" keyword allows you to specify that the sharing rules for the current user are considered for the class. You have to explicitly set this keyword for the class because Apex code runs in system context. In system context, Apex code has access to all objects and fields--object permissions, field-level security, sharing rules aren\\'t applied for the current user. This strategy ensures that code doesn\\'t fail to run because of hidden fields or objects for a user.

QUESTION 4

Partner users can access records belonging to users in their account at their same role or lower in the role hierarchy, for Cases, Leads, Opportunities and Custom Objects. Which of the following access has to be given ?

A. Super user permission

B. PlaceHolder

Correct Answer: A

QUESTION 5

Universal Containers has Public Read Only sharing settings on the Opportunity object. What Opportunity access options can the user see while adding account team members to the Account?

A. Read Only

B. Private and Read Only

C. Private

D. Read Only and Read/Write

Correct Answer: D

QUESTION 6

How should the Architect ensure that OBJECT-LEVEL SECURITY is enforce within a custom Visualforce application that was a standard Apex controller on the Lead object?

A. Use the runAs() method to enforce user permissions in the Apex controller.



- B. Use the Schema.DescribeSObjectResultisAccessible() method in the Apex controller.
- C. Use the {!\$ObjectType.lead.accessible} expression within the Visualforce page.
- D. Use the "With Sharing" keyword when defining the Visualforce page.

Correct Answer: C

QUESTION 7

Universal Containers has recently implemented an integration that is populating 50 custom fields on the account object. They would like these fields to be available to Managers for reporting but do not want them to clutter the page layouts. What should the Architect recommend as a solution?

A. Add the fields to the Managers\\' Account Page Layout; mark the page layout section as Collapsed.

B. Grant the Managers access to the fields using a Role-Based Sharing Rule; leave them hidden on the page layout.

- C. Add the fields to a Custom Report; grant the Managers\\' Role access to the report folder.
- D. Grant Managers access to the fields using Field-Level Security; do not add them to a page layout.

Correct Answer: D

QUESTION 8

Universal Containers has requirement for the Architect to develop Apex Managed Sharing code for the custom Job object. The sharing settings for the Job object are set to Private.

When assigning access level for the record, which two lines of code will cause a DML exception on insert to the database?

Choose 2 answers

- A. Objectname.AccessLevel=\\'Edit\\'
- B. Objectname.AccessLevel=\\'All\\'
- C. Objectname.AccessLevel=\\'None\\'
- D. Objectname.AccessLevel=\\'Read\\'

Correct Answer: BC

QUESTION 9

At Universal Containers, users should only see Accounts they or their subordinates own. All Accounts with the custom field "Kay Customer" should be visible to all Senior Account Managers. There is a custom field on the Account record that contains sensitive information and should be hidden from all users, except 3 designated users who require view and edit access. These three users come from different user groups, and will change occasionally. Which three platform security features are required to support these requirements with the minimum amount of effort?



Choose 3 answers

- A. Criteria-Based Sharing Rules
- B. Owner-Based Sharing Rules
- C. Role Hierarchy
- D. Apex Managed Sharing
- E. Permission Sets

Correct Answer: ACE

QUESTION 10

Below are some details regarding the organization at Universal containers:

1.

Richard and Kevin are the east sales reps and their manager is Karen the East sales executive.

2.

Sam and Wilder are West sales reps and the manager is Wendy, the West sales executive.

3.

Bob is the CEO and managers both Karen and Wendy

Universal containers role hierarchy follows their management structure. Richard owns an account, NewCompany, and Kevin owns an account, OldCompany. Karen manually shared her account NewWorld with Kevin. However, she has moved to a new role to lead all Named Accounts, and Phil, who replaced her, is the new owner of NewWorld.

Which employees will have access to the NewWorld account?

A. Bob and Phil

- B. Bob, Richard, Phil and Kevin
- C. Bob, Karen and Kevin
- D. Bob, Phil and Kevin

Correct Answer: A

QUESTION 11

Universal Containers has the following requirements:

1.

The Commercial Account and Consumer Account support departments should not collaborate.



2.

The Commercial and Consumer sales users roll up to the same VP of Sales, but there should be no collaboration between sales departments.

3.

The Commercial sales department should share its customers with the Commercial support department.

4.

The Consumer sales department shares its customers with the Consumer support department.

5.

The Commercial and Consumer support departments roll up to the same Support Director.

6.

The sales departments will remain the Account Owner for the Accounts that they sell to.

What is the recommended Org-Wide Sharing Default for Accounts, and how would the

Architect enable proper Commercial and Consumer Sales to Support Account Sharing for this scenario?

A. Private Account Sharing with Sharing Rules from Commercial Sales Role(s) to Consumer Support Role(s) and Consumer Sales Role(s) to Commercial Support Role(s).

B. Private Account Sharing with Sharing Rules from Commercial support Role(s) to Commercial Support Role(s) and Consumer Sales Role(s) to Consumer Support Role(s).

C. Read-Only Account Sharing with Sharing Rules from Commercial Sales Role(s) to Consumer Support Group(s) and Consumer Sales Role(s) to Commercial Support Groups(s).

D. Private Account Sharing with Sharing Rules from Commercial Sales Group(s) to Commercial Support Groups(s) and Consumer Sales Group(s) to Consumer Support Group(s).

Correct Answer: D

QUESTION 12

Users at Universal Containers are complaining that a field has disappeared from the Account page after deploying its latest project. The page layout has not changes with this deployment.

How should the admin troubleshoot this issue?

A. Review change to Account record types.

B. Log in as user and check several Accounts to isolate the problem records.

C. Run a Who Sees What report, filtering on Account.

D. View Field Accessibility in the Object Manager

Correct Answer: D



QUESTION 13

Universal Containers has successfully implemented a large Service Cloud rollout for their national call center 3 months ago. One of their largest customer accounts, United Automotive, has over 15,000 open cases. Agents are now having trouble opening new cases for United Automotive. When they try to create a case, the following Error messages appear for them UNABLE_TO_LOCK_ROW They notice that this only occurs for the United Automotive account. If they try to save the case again it will usually work, but the problem seems to be happening more and more often. What option should the Architect recommend?

A. Review the Account structure to split the United Automotive account into multiple branch accounts.

B. Review the Customer Service Profile to ensure that they have Read/Write access to the appropriate Case and Account Fields.

C. Review all Case Sharing Rules and consolidate where appropriate to reduce the total number of sharing rules.

D. Review all Account sharing rules to ensure that the Customer Service team has Read/Write access to the United Automotive Account.

Correct Answer: A

QUESTION 14

The architect has a requirement to create a criteria-based sharing rule based on the customer Social.. up the rule in Contact Sharing, the field is not shown on the list of available field. What might cause this?

- A. The field has been configured for encryption.
- B. The architect does not have permission to Compliance fields.
- C. The architect\\'s profile does not have field level Security (FLS) for this field.
- D. fields with validation rules are not available for sharing rules.

Correct Answer: A

QUESTION 15

Universal Containers (UC) has 600 sales reps. UC has rollout plan to deploy salesforce in 3 weeks. At the end of the second week, they received a "User Role Limit Exceeded" error.

After investigation, they discovered that during the user provisioning process, a new role was generated for every new user.

Which two recommendations could solve this problem?

Choose 2 answers.

A. Review the user provisioning process to not automatically create a user role for any new user.

B. Remove role hierarchy from salesforce org and control the record access using apex managed sharing.



- C. Contact salesforce support and request to increase the number of users\\' roles allowed.
- D. Create an Apex class to replace the User Roles by generic one as soon as they are created.

Correct Answer: AC

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