

PRINCE2-PRACTITIONER Q&As

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QUESTION 1

DRAG DROP

BUSINESS CASE

The project product is the \\'capability to provide health and safety training\\'. The benefits management approach needs to include activities post-project to ensure that the benefits are measured. The executive wants to focus on selling the new

health and safety training course to other training companies.

Here are three items of information that will be included in the benefits management approach.

Under which heading (A-F) should they be recorded?

Choose only ONE heading for each item of information. Each heading can be used once, more than once, or not at all.

Select and Place:

The scope of the benefits management approach covering what benefits are to be managed and measured

Who is accountable for the expected benefits

What management actions are required in order to ensure that the project outcomes are achieved

How to measure achievement of expected benefits, and when they can be measured

What resources are needed

Baseline measures from which the improvement will be calculated

ABC Company does not currently sell any courses to other training companies as part of its operational business

Sales agents will need to be trained on the benefits of the health and safety training course and how it can help other training companies expand their business

Sales to other training companies will be calculated monthly from launch by identifying the number of contracts signed, and the number of health and safety training courses that have been sold



Correct Answer:



The scope of the benefits management approach covering who benefits are to be managed and measured	hat
Who is accountable for the expected benefits	
How to measure achievement of expected benefits, and when they can be measured	n
Baseline measures from which the improvement will be calcul	• –
What resources are needed	
What management actions are required in order to ensure the project outcomes are achieved	at



QUESTION 2

Which of the following is NOT an objective of Initiating a Project?

- A. Understanding the scope of what is to be done and the products to be delivered
- B. Understanding the roles and responsibilities of the Project Management Team
- C. Understand how quality required will be achieved
- D. Understand how progress will be monitored and controlled

Correct Answer: B

QUESTION 3

HOTSPOT

Lines 1 to 6 in the table below consist of an assertion statement and a reason statement For each line identify the appropriate option, from options 1 to 6, that applies. Each option can be used once, more than once or not at all.

Hot Area:



	Assertion		Reason	
1	The label design competition should be planned and managed as two management stages.	True-False	A decision can only be made by the Project Board at the end of a management stage.	True-False
2	Quality tolerances allocated to the photos can be used to remedy a forecast threat to time tolerance.	True-False	Any forecast threat to time tolerance should first be resolved by use of any available quality tolerance.	True-False
3	A suitable point for a stage boundary would be after the production cost forecast has been produced.	True-False	A stage boundary represents a go/no go decision point.	True-False
4	With +1 week 1-2 weeks time tolerance, the project is permitted to finish two weeks later than 30 November.	True-False	A negative project time tolerance indicates the total permissible delay to a project schedule before an exception situation occurs.	True-False
5	If the project is forecast to exceed the cost tolerance of +£6k, the Project Manager should send an Exception Report straight to corporate management.	True-False	If the forecast is for project tolerances to be exceeded, the Project Board no longer has the authority to continue with the project.	True-False
6	The production cost forecast should be reviewed by the Project Board during the Directing a Project process to determine whether the project should continue.	True-False	The Project Board reviews all products at the end of each stage.	True-False

Correct Answer:

	Assertion		Reason	
1	The label design competition should be planned and managed as two management stages.	True-False	A decision can only be made by the Project Board at the end of a management stage.	True-False
2	Quality tolerances allocated to the photos can be used to remedy a forecast threat to time tolerance.	True-False	Any forecast threat to time tolerance should first be resolved by use of any available quality tolerance.	True-False
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QUESTION 4

Which statement is TRUE with regard to technical stages?

- A. Technical stages can only occur sequential
- B. Technical stages define where management decisions are appropriate
- C. Technical stages often overlap
- D. Technical stages define the commitment of resources and authority to spend

Correct Answer: C

QUESTION 5



Which 2 alternative actions apply to the proposed Senior User for this project?

- A. Retain because he provides the outsourcing resources required to support the project.
- B. Replace with \\'Director of Research and Development\\' because she deals with both the Information Technology and the Facilities Divisions and can make sure her division\\'s needs are specified.
- C. Remove because he has no authority to commit user resources.
- D. Add \\'Hardware Manager\\' because he provides computer hardware to all business functions and will be impacted by the outcome.
- E. Retain because he will be providing support to the Information Technology and Facilities teams during the project.

Correct Answer: BC

QUESTION 6

Which of the following statements is true of the business interest on the project?

- A. Ensures the project provides value for money
- B. Ensures the requirements for the project are defined
- C. Ensures the products produced meet the desired quality
- D. Represents the users of the product

Correct Answer: A

QUESTION 7

Which 2 statements apply to the Customer\\'s quality expectations section?

- A. Delete entry 16 because this should be shown on the Product Description for the photos.
- B. Delete entry 17 because this is beyond the scope of this project.
- C. Delete entry 18 because standards should NOT be shown here.
- D. Delete entry 19 because this should appear in the Product Description for the calendar and not the Project Product Description.
- E. Delete entry 20 because this is an expected benefit and should be recorded in the Business Case.

Correct Answer: BE

QUESTION 8

DRAG DROP

DIRECTING A PROJECT

Here are three activities that occur during the 'directing a project' process.

Which theme (A-E) do they relate to?

Choose only one theme for each activity. Each theme can be used once, more than once, or not at all.

Select and Place:

The project board issues a project closure notification, to ensure that stakeholders are aware that the project has closed prematurely.	Business case	
The project board confirms that using an external supplier to develop e-learning material will be cost effective.	Organization	
The senior user approves the method of assessing whether the 'capability to deliver the health and safety training' is acceptable.	Quality	
	Plans	
	Risk	
Correct Answer:		
	The project board confirms that using an external supplier to develop e-learning material will be cost effective.	
	The project board issues a project closure notification, to ensure that stakeholders are aware that the project has closed prematurely.	
	Quality	
	The senior user approves the method of assessing whether	

QUESTION 9

The change control approach defines how products should be controlled and protected during the project. The accreditation of the \\'classroom-based training materials\\' was planned to take place during stage 2. At the end of the stage, the configuration item record shows that the \\'classroom-based training materials\\' have been accredited. However, the project manager decides to request an audit of the product as well.

Risk

Is this appropriate, and why?



- A. Yes, because the project should verify that the recorded status reflects the actual status of the products.
- B. Yes, because the change control approach should specify how the configuration item records are approved.
- C. No, because the project manager should ensure that the change control approach is tailored to the project.
- D. No, because the issue management and change control procedures can be treated as separate, but related, procedures.

Correct Answer: B

QUESTION 10

The \\'training venue specifications\\' work package is now complete. All products have been approved by the Training Delivery Manager, as specified. The work package noted that the Training Delivery Manager should be sent the completed products. Therefore, the team manager sent the products to the Training Delivery Manager without notifying the project manager, and updated the team plan to reflect that the work package has been delivered and no further work is required.

Has the team manager completed the required actions for the \'deliver a work package\\' activity, and why?

- A. Yes, because the team manager followed the procedure for completed products defined in the work package
- B. Yes, because the Training Delivery Manager was the named approver in the product descriptions
- C. No, because the team manager should update the configuration item records before the work package is complete
- D. No, because the project manager should be notified in order to update the configuration item records

Correct Answer: D

QUESTION 11

Which of the following statements are True:

1.

Quality management is the complete set of quality standards, procedures and responsibilities for a site or organization.

2.

Quality planning is about defining products required of the project with their respective quality criteria, methods and responsibilities.

3.

Quality control focuses on the operational techniques and activities used to carry out quality inspections

4.

Quality assurance ensures that quality methods are being correctly followed.



A. 1, 2 and 3

B. 1, 3 and 4

C. 1, 2 and 4

D. 2, 3 and 4

Correct Answer: A

QUESTION 12

During stage 4, a work package was authorized for the `delivered pilot courses\\' to be completed by the end of week 2. The `finalized materials\\' work package will start in week 3. Both work packages have zero tolerances, and finalizing the

materials is dependent on feedback from the pilot courses.

During week 1, there were some problems with the pilot courses, so at the start of week 2 the team manager rescheduled the courses to week 3, and reported this in the weekly checkpoint report as the end of week 2.

Should the team manager have reported this delay previously as an issue, and why?

- A. Yes, because the work package to deliver the pilot courses was forecast to exceed its time tolerance.
- B. Yes, because a team manager should not change the scheduled order of a work package.
- C. No, because the checkpoint report for week 1 should include information on any issues that occurred.
- D. No, because the feedback from the rescheduled courses can be used in week 4 to finalize the materials.

Correct Answer: C

QUESTION 13

Which management product defines the detailed nature, purpose and function of a product?

- A. Plan
- B. Quality Register
- C. Project Product Description
- D. Product Description

Correct Answer: D

QUESTION 14

Which statement best explains the purpose of Tailor to suit the project environment?



- A. Ensure project controls are based on project\\'s scale, complexity, importance, capability and risk
- B. To use a set of pre-defined templates for the size of project
- C. To tailor the use of the principles to suit the project
- D. To pick which PRINCE2 processes to apply and which to leave out

Correct Answer: A

QUESTION 15

The Sales Director would like to add a new company logo to the \\'marketing material\\\'. The change to the project scope has been approved by the project board. It is expected to delay product and stage completion date by 3 days and cost ?00. The stage 2 cost tolerance of +?,000 has not been used. The change budget of ?00 has not been used.

Which option describes how this change should be funded?

- A. ?00 of the stage 2 cost tolerance and the ?00 change budget should be used.
- B. ?00 needed for the change should be taken from the stage 2 cost tolerance.
- C. ?00 of additional funding will need to be requested to pay for the change.
- D. ?00 will need to be requested in addition to the ?00 change budget.

Correct Answer: D

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