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QUESTION 1

What is a standardized, effective, and efficient way to manage changes to project documentation?

- A. A change control board
- B. A requirements traceability matrix
- C. A configuration management system
- D. A configuration verification and audit system

Correct Answer: B

QUESTION 2

One of the main purposes for creating a requirements traceability matrix is to:

- A. track how requirements can be connected to the solution.
- B. provide test cases to validate solution deliverables.
- C. document stakeholder approval of project requirements.
- D. track the project solution scope.

Correct Answer: B

QUESTION 3

A company is developing a new risk management system. The company expects the system to evolve in the near future due to changing government regulations.

Which approach will better cope with the requirements' volatility?

- A. Multivoting
- B. Phased baselining
- C. Comparative analysis
- D. Storyboarding

Correct Answer: B

QUESTION 4

The project team is working on test scripts to test a solution. Which source can be used for building tests of end-to-end business processes across business functions and systems?



- A. Feature model
- B. Use case
- C. Prototype model
- D. Context diagram

Correct Answer: D

QUESTION 5

After analyzing a set of requirements documents, it is determined that the requirements are not yet ready for peer review. This was most likely caused by:

- A. some requirements having not yet been discussed in a work group session.
- B. the requirements documents having not yet received sign-off from the sponsor.
- C. the requirements not providing all of the information needed to define the work.
- D. the requirements\' reference codes not tracing to the attribute numbers in the work breakdown structure.

Correct Answer: D

QUESTION 6

Which of the following actions will contribute most to the success of the initial stage of the project?

- A. Interview stakeholders to clearly define the problem.
- B. Establish the change control process of the project.
- C. Define the acceptance criteria required during the acceptance phase.
- D. Document the requirements and obtain sign-off.

Correct Answer: A

QUESTION 7

A company has just finished the development work for a new software sales tracking application and is in the process of validating that the new application meets all of the acceptance criteria defined for the business requirements. During the validation process, a stakeholder discovers that the application does not provide the selection criteria needed to produce the sales volume reporting required by the company\'s financial department. The business analyst for the project determines that the selection criteria needed was not specified in the system requirements or design specifications.

Which of the following tools and/or techniques might be used by the business analyst to determine how the selection criteria requirement was missed?



- A. Root cause analysis, fishbone diagram, and/or the Five Whys
- B. Scope modeling, Ishikawa diagram, and/or the Five Whys
- C. Root cause analysis, problem tracking, and/or benchmarking
- D. Cause and effect diagram, brainstorming, and/or the Five Whys

Correct Answer: C

QUESTION 8

A project team has been assembled to reduce production costs. The business analyst is working with the project team to review and approve requirements. A stakeholder from the assembly line area has an issue with one of the requirements since it is dependent on using existing equipment that is set to be retired within the next six months.

Which of these techniques would the business analyst use to manage issues identified by stakeholders with requirements to ensure that those issues are resolved?

- A. Interviews
- B. Problem tracking
- C. Process modeling
- D. Estimation

Correct Answer: B

QUESTION 9

Which of the following is a method for requirements change control?

- A. Baselineing
- B. Scope analysis
- C. Communication management
- D. Requirements management

Correct Answer: D

QUESTION 10

A company is awarded a contract to design and build a custom product. The contract references a detailed technical specification.

What is the best action to take to ensure the design meets customer requirements?

- A. Develop a test plan to verify that the product meets the performance requirements in the technical specification.



B. Generate a design package for the product and ask the customer to verify that the design meets his or her technical needs.

C. Create a system requirements verification matrix to trace the design to the technical requirements and include verification methods.

D. Conduct a one-on-one interview with each member of the technical team to ensure that they understand the customer's specification.

Correct Answer: C

QUESTION 11

Which function involves auditing both the quality requirements to resolve discrepancies and the results of quality control measurements to ensure that appropriate quality standards and operational definitions are being used?

A. Quality management

B. Quality assurance

C. Quality assessment

D. Quality control

Correct Answer: D

QUESTION 12

A company wants to improve the service to its customers by reducing complaint response time by 40%. To achieve this goal, it is necessary to redesign and optimize their internal processes and support it with a new product. The client thinks that disruption and short-term loss of productivity is inevitable.

Where can the business analyst best reflect the intangible costs associated with this change?

A. In the requirements specification document

B. In the balanced score card chart

C. In the pay-back analysis

D. In the business case

Correct Answer: D

QUESTION 13

The best way to ensure the integrity of requirements is to:

A. implement version control, maintain a history of requirements changes, and track the status of each requirement

B. establish a requirements baseline, establish a change control board, and label each requirement uniquely



- C. use a requirements management tool, measure requirements volatility, and maintain a history of requirements changes
- D. establish a change control board, track the status of each requirement, and use a requirements management tool.

Correct Answer: B

QUESTION 14

The business analyst receives multiple changes from different stakeholders during the requirements gathering phase of a project. How should the business analyst track the requirements throughout the lifecycle of the project to secure the delivery of the expected solution?

- A. Record all the requirements in a matrix, review it regularly, and get approval from stakeholders.
- B. Perform inspections through the lifecycle of the project to detect any gaps and adjust the requirements baseline.
- C. Plan regular meetings with stakeholders to review the requirements baseline update and to discuss changes.
- D. Establish a risk traceability matrix and designate someone to manage each risk with the appropriate response.

Correct Answer: B

QUESTION 15

A business analyst is working on a system enhancement project and has completed the requirements according to the requirements management plan. The business analyst is now ready to request approval from the stakeholders.

How should the business analyst obtain approval?

- A. Provide a defect tracking log for review.
- B. Conduct a formal or informal review of the requirements.
- C. Send an email requesting approval of requirements.
- D. Create and maintain an audit history log of changes to requirements.

Correct Answer: B

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