



PL-900^{Q&As}

Microsoft Power Platform Fundamentals

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QUESTION 1

A company creates canvas apps that use a data source from its sales team.

To meet company device policies, you must determine the available app formats the sales team can select when the sales team creates the canvas.

You need to determine the available app formats.

Which two app formats should you select? Each correct answer presents a complete solution.

NOTE Each correct selection is worth one point.

- A. Mobile
- B. iOS
- C. Desktop
- D. Tablet
- E. Android

Correct Answer: AD

QUESTION 2

DRAG DROP

A company plans to use Power Automate to automate tasks.

Match each flow type to its description. To answer, drag the appropriate flow type from the column on the left to its description on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Select and Place:



Flow types

- automated
- business process
- scheduled
- instant

Description

a flow that runs after it is triggered by an event

a flow that guides a user through a set of tasks

a flow that runs after a specified number of days

a flow that allows you to start tasks on-demand

Flow type

- Flow type
- Flow type
- Flow type
- Flow type

Correct Answer:



Flow types

Description

a flow that runs after it is triggered by an event

a flow that guides a user through a set of tasks

a flow that runs after a specified number of days

a flow that allows you to start tasks on-demand

Flow type

automated

business process

scheduled

instant

Box 1: automated

Automated flows start with an event or trigger, such as an email being received. These also support a multitude of actions in the 200+ Flow connectors.

Box 2: business process

The business process flow that creates stages or screens that enforce a certain sequence of steps. It collects data from users for each step in the stage and can kick off automated workflows.

Box 3: scheduled

Scheduled flows run regular reports that are sent out to a team and summarize everything that's happened in the past week. This includes everything from simple daily scheduling to more complex scheduling like "every 3rd Monday."

Box 4: instant

An instant flow is triggered when you click a button inside of the Flow mobile app, SharePoint, Dynamics, PowerApps, or Excel that passes context directly into your flow.

Note: There are four different Flow types that you can choose from when starting out. You can create a scheduled flow, automated flow, instant flow, or a business process flow.

Reference:



<https://www.avepoint.com/blog/office-365/office-365-automation/>

QUESTION 3

A coworker is creating an app in Power Apps and needs to automatically synchronize data from an external source. The coworker is unable to locate a suitable Microsoft approved connector template in AppSource.

You need to recommend a solution for the coworker.

What should you recommend?

- A. Create a custom connector.
- B. Ask the outside source to send you the data once a week.
- C. Use Microsoft Flow to connect to the database.
- D. Open a ticket with Microsoft and request a new connector.
- E. Use Microsoft Azure Service Bus.

Correct Answer: A

There are 250 + predefined connectors that you can use in your PowerApps and in your Microsoft Flows. If you do not find any that suits your needs you have the possibility to create a Custom Connector. Note: A Custom Connector is a wrapper around a REST API (Logic Apps also supports SOAP APIs) that allows Logic Apps, Microsoft Flow, or PowerApps to communicate with that REST or SOAP API. Reference:

<https://carinaclaesson.com/2019/09/06/setting-up-a-custom-connector-from-an-openapi-file-and-utilizing-it-in-powerapps-and-flow/>

QUESTION 4

A recent update has been made to a canvas app. The update causes a negative impact to users. You need to roll back the app to a previous version. What should you do?

- A. Restore the previous version of the app.
- B. Uninstall the app for all users and reinstall by using the package from a previous version.
- C. Deactivate the live app, import the previous version of the app, and then activate the app.
- D. Delete the app and create a new app based on the previous version.

Correct Answer: A

Restore a canvas app to a previous version in PowerApps. Restore an app from your account

1.

Open powerapps.com, and then click or tap Apps in the left navigation bar.

2.



Near the right edge, click or tap the info icon for the app that you want to restore.

3.

Click or tap the Versions tab, and then click or tap Restore for the version that you want to restore.

4.

In the confirmation dialog box, click or tap Restore. A new version is added to your list.

Reference: <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/restore-an-app>

QUESTION 5

HOTSPOT

You receive a copy of a Power Automate cloud flow from a colleague.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statement	Yes	No
You can create a new flow that is a copy of the original flow.	<input type="checkbox"/>	<input type="checkbox"/>
You can modify the original flow.	<input type="checkbox"/>	<input type="checkbox"/>

Correct Answer:

Statement	Yes	No
You can create a new flow that is a copy of the original flow.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
You can modify the original flow.	<input type="checkbox"/>	<input checked="" type="checkbox"/>



QUESTION 6

HOTSPOT

You are building Power BI visualizations for a team.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Power BI can only retrieve data from up to two different sources for each dashboard.	<input type="radio"/>	<input type="radio"/>
Power BI visualizations can be used in canvas apps and model driven apps.	<input type="radio"/>	<input type="radio"/>
Power BI can display charts and list boxes on dashboards.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

Answer Area

Statements	Yes	No
Power BI can only retrieve data from up to two different sources for each dashboard.	<input type="radio"/>	<input checked="" type="radio"/>
Power BI visualizations can be used in canvas apps and model driven apps.	<input checked="" type="radio"/>	<input type="radio"/>
Power BI can display charts and list boxes on dashboards.	<input checked="" type="radio"/>	<input type="radio"/>

Reference: <https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-types-for-reports-and-q-and-a>
<https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-slicers>

QUESTION 7



A company is undergoing a digital transformation by using Microsoft Power Platform.

Departments in the company have the following requirements:

Department	Requirement
Customer service	Allow customers without Microsoft Power Platform licenses to create their own account and log customer service tickets themselves.
Facilities	Allow technicians to take photos of warehouse equipment with their mobile devices and record details about equipment condition.
Finance	Automatically copy details from invoices received in a shared mailbox into the finance system.
Marketing	Create a list of key words and phrases used by customers who provided feedback.

You need to determine which department can use a canvas app to meet its requirement. For which department should you develop a canvas app?

- A. Facilities
- B. Finance
- C. Customer service
- D. Marketing

Correct Answer: A

QUESTION 8

You create a Power Apps canvas app.

You need to ensure that your coworkers can run the app.

What should you do?

- A. Share the app.
- B. Send the URL for the app to coworkers.



- C. Add a license for the app.
- D. Create a Flow for the app.

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/share-app>

QUESTION 9

DRAG DROP

A company implements Microsoft Power Apps on the Microsoft Power Platform.

Sales team members must take photos of their travel expense receipts and enter basic information about purchases.

The accounting team must be able to view and update records in a shared Microsoft Excel document on mobile devices.

You need to select the type of Power Apps app for each scenario.

Which type of app should you use? To answer, drag the appropriate apps to the correct scenarios. Each app may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Apps	Answer Area						
Canvas app	<table border="1"><thead><tr><th data-bbox="651 1285 981 1330">Scenario</th><th data-bbox="986 1285 1358 1330">App</th></tr></thead><tbody><tr><td data-bbox="651 1352 981 1429">Sales team</td><td data-bbox="986 1352 1358 1429">App</td></tr><tr><td data-bbox="651 1451 981 1527">Accounting team</td><td data-bbox="986 1451 1358 1527">App</td></tr></tbody></table>	Scenario	App	Sales team	App	Accounting team	App
Scenario	App						
Sales team	App						
Accounting team	App						
Model-driven app							

Correct Answer:



Apps



Answer Area

Scenario

Sales team

Accounting team

App

Canvas app

Model-driven app

1) Canvas app - As we can use camera control in the app 2) Model Driven - as the team would see the structured records sourced from MS excel

QUESTION 10

You create a Power Apps app and Power Automate flow.

You need to combine multiple types of field values into a single string value and format the string.

What should you use?

- A. switch
- B. environment variable
- C. expression
- D. condition

Correct Answer: C

QUESTION 11

A company is creating a canvas app to track and analyze customer visits to their retail stores. Data about customer visits is stored on-premises at each retail store location.

The app must display data about customer visits when users launch the app. You need to ensure that the data is available for consumption by the app.

Which tool should you use?

- A. Data gateway
- B. Data source
- C. Connector
- D. Microsoft Dataverse



E. Power Automate

Correct Answer: A

A data gateway is a tool that allows you to connect to on-premises data sources, such as the customer visit data stored at each retail store location in this scenario. The data gateway acts as a bridge between the on-premises data and the cloud-based Power Platform, allowing the canvas app to access and display the customer visit data in real-time.

It is important to note that this is not a definitive answer and the final decision should be taken after a careful analysis of the company's infrastructure and the data source.

QUESTION 12

HOTSPOT

You are creating a model-driven Power Apps app. You want to ensure that the app can be used by individuals who have vision impairments.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
Power Apps apps can be built with hot key support and designed so they do not require a touch screen or mouse.	<input type="radio"/>	<input type="radio"/>
Only model-driven Power Apps have support for using a screen reader without the need for a connector.	<input type="radio"/>	<input type="radio"/>
The accessibility checker can be run for your Power Apps app to provide notifications of accessibility violations as well as tips for making it even more user friendly.	<input type="radio"/>	<input type="radio"/>

Correct Answer:



Answer Area

Statement	Yes	No
Power Apps apps can be built with hot key support and designed so they do not require a touch screen or mouse.	<input checked="" type="radio"/>	<input type="radio"/>
Only model-driven Power Apps have support for using a screen reader without the need for a connector.	<input type="radio"/>	<input checked="" type="radio"/>
The accessibility checker can be run for your Power Apps app to provide notifications of accessibility violations as well as tips for making it even more user friendly.	<input checked="" type="radio"/>	<input type="radio"/>

Box 1: Yes

You can use keyboard shortcuts in PowerApps. Keyboard shortcuts give you an alternate way to do common tasks instead of using your mouse or tapping with your finger. They help in seamless navigation of the interface.

Box 2: No

The following software combinations are the supported recommendations for consuming PowerApps with a screen reader:

Windows: Microsoft Edge / Narrator

macOS: Safari / VoiceOver

Android: PowerApps app / Talkback

iOS: PowerApps app / VoiceOver

Box 3: Yes

Users who have vision, hearing, or other impairments can use your canvas app more easily and successfully if you consider accessibility as you design how the app looks and behaves. If you're not sure how to make your app more

accessible, you can run the Accessibility checker in PowerApps Studio. This tool not only finds potential accessibility issues but also explains why each might be a potential problem for users who have a specific disability and offers

suggestions on how to resolve each issue. The Accessibility checker detects screen-reader and keyboard issues for you, and you can find information about how to fix color-contrast issues by using accessible colors.

Reference:



<https://docs.microsoft.com/en-us/powerapps/user/keyboard-shortcuts>

<https://docs.microsoft.com/en-us/powerapps/user/screen-reader>

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/accessibility-checker>

QUESTION 13

HOTSPOT

A company plans to implement Microsoft Power Platform apps. The company does not plan to use any development tools or plug-ins.

Which actions can you perform?

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Hot Area:

Statement	Yes	No
You can synchronize account information from Dynamics 365 Sales with a third-party database.	<input type="radio"/>	<input type="radio"/>
You can create invoices from orders and then send the invoices to the customer by using a Power Automate flow.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

Statement	Yes	No
You can synchronize account information from Dynamics 365 Sales with a third-party database.	<input checked="" type="radio"/>	<input type="radio"/>
You can create invoices from orders and then send the invoices to the customer by using a Power Automate flow.	<input checked="" type="radio"/>	<input type="radio"/>

QUESTION 14

You are a sales representative. You create a Power BI report to visualize data from a Microsoft Excel workbook.



Users need to be able to view and share the report.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Pin the report to a dashboard.
- B. Export the data.
- C. Publish the dashboard.
- D. Share the dashboard.

Correct Answer: AD

Reference: <https://docs.microsoft.com/en-us/power-bi/create-reports/service-dashboard-pin-live-tile-from-report>
<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards#limitations-and-considerations>

QUESTION 15

DRAG DROP

You manage the support team at a rapidly growing company.

Support technicians need a better experience when logging and responding to support requests.

You need to recommend tools to help the company's needs.

Which tools should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Tools	Answer Area	
	Requirement	Tool
Power Apps	Support technicians must be able to submit support requests by using an app.	<input type="text"/>
Power Automate	Customer data must be stored and synchronized with Dynamics 365 Finance.	<input type="text"/>
Power BI	Support technicians must be notified when a new support request is entered.	<input type="text"/>
Common Data Service		

Correct Answer:



Tools

Power BI

Answer Area

Requirement	Tool
Support technicians must be able to submit support requests by using an app.	Power Apps
Customer data must be stored and synchronized with Dynamics 365 Finance.	Common Data Service
Support technicians must be notified when a new support request is entered.	Power Automate

Reference: <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/help-desk-install>
<https://docs.microsoft.com/en-us/power-platform/admin/data-integrator> <https://docs.microsoft.com/en-us/power-automate/getting-started>

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