



# PEGACSA74V1<sup>Q&As</sup>

Certified System Architect (CSA) 74V1

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### QUESTION 1

A help desk ticket case type is defined as follows:

If the Process ticket step is configured to set the status to Pending-Triage, when is the status of the case set to Pending-Triage?



- A. When the Triage stage completes
- B. When the Process ticket step completes
- C. When the Process ticket step starts
- D. When Verify solution step starts

Correct Answer: C

### QUESTION 2

As part of the case design, after someone completes a purchase the application should resend a confirmation email. How do you design the case life cycle to send the email?

- A. As part of the stage configuration
- B. As an alternate stage
- C. As part of the case configuration
- D. As a separate process step

Correct Answer: A

### QUESTION 3

Direct Capture of Objectives (DCO) aims to increase which two aspects of application delivery? (Choose Two)

- A. Accuracy



- B. Coding
- C. Speed D. Performance

Correct Answer: AC

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#### QUESTION 4

A customer wants to copy the contents of a previous order to their current order. What rule type do you use to copy the order contents?

- A. Data page
- B. Data transform
- C. Declare expression
- D. Function

Correct Answer: B

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#### QUESTION 5

Which requirement can be implemented through circumstancing?

- A. An application establishes a goal of four hours to adjust claims for platinum customers. For other customers, the application establishes a goal of one business day.
- B. An application sets the default shipping option for orders that exceed USD100 to two-day delivery. Otherwise, the default option is five-day delivery.
- C. An application audits insurance claims that an insurance adjuster values at USD10000 or greater. Otherwise, the claim is approved.
- D. An application routes upgrade requests for US customers to one work queue, and requests for European customers to a different work queue.

Correct Answer: D

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#### QUESTION 6

You are implementing a UI form collecting job applicant information. Users must provide values to certain fields before submitting the form.

Which configuration adds asterisks to indicate the mandatory fields on the form?

- A. Use a Validate rule to verify the mandatory fields have a value
- B. Configure the mandatory fields as Required in the section rule
- C. Use multiple Validate rules for each mandatory field



D. Use an Edit Validate rule to verify if each of the mandatory properties has a value

Correct Answer: A

**QUESTION 7**

Select each Task on the left and drag it to the correct Navigation Icon on the right.

Select and Place:

Task	Answer Area	Navigation Icon
Preview your application on device		
Toggle user interface editing on or off		
Configure the case types in application		
Define and manage data records in your app		
Invite people to your app, define roles		
Edit app name/theme, build app, export app		

Correct Answer:



### Task

### Answer Area

#### Task

- Configure the case types in application
- Edit app name/theme, build app, export app
- Invite people to your app, d assign roles
- Preview your application on device
- Define and manage data rec your app
- Toggle user interface editing or off

#### Navigation Icon



### QUESTION 8

You want to unit test a rule. To ensure that the rule executes as intended, you need to populate the clipboard with valid data; Which two options allow you to populate the clipboard before testing the rule? (Choose Two)

- A. Copy data from an existing clipboard page.
- B. Run a data transform to create the test page.
- C. Configure a validate rule to populate the needed data;
- D. Configure an assertion to define the required data;

Correct Answer: A

### QUESTION 9

In a hotel reservation application, a form displays a list of hotels with available rooms based on the check-in and check-out dates entered by users. How do you configure the form to refresh the hotel list whenever the check-in or check-out date changes?

- A. Display the hotel in an embedded section with a visible when condition.
- B. Configure edit validates on the date fields to refresh the section when the date values change.
- C. Configure action sets on the date fields to refresh the section when the date values change.



D. Configure an action set on the hotel lijst display to refresh the section when the hotel list changes.

Correct Answer: A

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#### QUESTION 10

Which two statements demonstrate the role of a report? (Choose Two)

- A. Reports are used to assess process performance.
- B. Reports are used to update data in a database.
- C. Reports are used to select items from a list while working in an assignment.
- D. Reports are used to source a list of selectable items while working in an assignment.

Correct Answer: AC

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