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QUESTION 1

Verifiability of a requirement means the requirement _____.

- A. must include information that establishes a testable condition
- B. clearly defines all the information necessary to describe the feature or behavior desired
- C. must be well documented and concise
- D. has been agreed upon by both business and IT leadership

Correct Answer: D Section: (none)

QUESTION 2

Examine the screenshot below for Validate rule A which is referenced in a flow action named CollectInfo:

The screenshot shows a configuration interface for a validation rule. It has two main sections: 'PROPERTY' and 'ADDITIONAL VALIDATION'. The 'PROPERTY' section has a search box containing '.SSN'. Below it is a plus sign. The 'ADDITIONAL VALIDATION' section has a search box containing 'B' and a plus sign. To the right, there is a section titled '*Req Conditions' with a grey header. Inside this section, it says 'IF.SSN equals' followed by 'THEN display message:'.

What will happen when the user submits CollectInfo?

- A. Validate rule A is executed if certain conditions are true, otherwise Validate rule B is executed
- B. Validate rule A is overridden by Validate rule B
- C. Validate rule A is executed, followed by Validate rule B
- D. Validate rule B is executed only if Validate rule A fails

Correct Answer: C

Section: (none)

QUESTION 3

Which tool allows us to preview and reuse configured, working UI examples?

- A. UI Gallery



- B. Rules Inspector
- C. UI Inspector
- D. UI Wizard

Correct Answer: B

Section: (none)

QUESTION 4

Roger receives an assignment during business hours on Tuesday, the 14th. The assignment is governed by the following service level.

	GOAL	DEADLINE	PASSED DEADLINE
Days:	1	3	1
+H:MM:SS	0 0 0	0 0 0	0 0 0
<input type="checkbox"/> Business Days		<input checked="" type="checkbox"/> Business Days	<input type="checkbox"/> Business Days
Urgency:	15 (0-100)	20 (0-100)	15 (0-100)
Escalation			
Action(s):	PERFORM ACTION WHEN Select Action Edit	PERFORM ACTION WHEN Select Action Edit	PERFORM ACTION WHEN Select Action Edit

Assuming a Monday-Friday, 5-day work-week with no holidays or time off, determine the day on which the urgency adjustment caused by the service level will reach 70.

- A. Thursday, the 23rd
- B. Friday, the 17th
- C. Monday, the 20th
- D. Wednesday, the 22nd

Correct Answer: B Section: (none)

QUESTION 5

Select two statements that are most true of specifications? (Choose two)

- A. They are defined for a case type, and should be as small and granular as possible.
- B. They cannot be added once application development begins.
- C. They define how application developers plan to satisfy application requirement.
- D. They cannot change once application development begins.

Correct Answer: BC Section: (none)



QUESTION 6

Rulesets are primarily used _____. (Choose two.)

- A. to support the creation of multiple versions of rules in an application
- B. to facilitate the migration of rules from one system to another
- C. to specify the reusability of a rule
- D. to define and configure an application

Correct Answer: BD Section: (none)

QUESTION 7

(True/False) Alternate stages automatically execute in sequential order.

- A. True
- B. False

Correct Answer: B

Section: (none)

QUESTION 8

Which statements about the following case are true? (Choose two.)



- A. Stage 1 is a resolution stage.
- B. Stage 1 automatically transitions to Stage 2.
- C. Stage 2 is a resolution stage.
- D. Stage 1 is a primary stage.
- E. Stage 2 is an alternate stage.

Correct Answer: BD Section: (none)

QUESTION 9

Which of the following is a best practice for more effective User Interface (UI) and Flow elaboration and drafting sessions?



- A. Elaborate upon the draft UI first, then flow drafts
- B. Elaborate upon draft flows first, then draft the UI
- C. Elaborate upon draft flows and UI simultaneously
- D. Elaborate whichever one is more complex first

Correct Answer: D

Section: (none)

QUESTION 10

When designing a case, it is recommended that each stage be decomposed into no more than _____ steps.

- A. 5 to 9
- B. 6 to 10
- C. 10 to 15
- D. 15

Correct Answer: C

Section: (none)

QUESTION 11

Which statement best describes the behavior observed when running a flow in draft mode?

- A. Flows can be saved even if rules have not been configured for flow shapes
- B. UI fields marked as required can be skipped when running the flow
- C. Service levels are ignored when running the flow
- D. Decision outcomes are chosen by the user if the decision rule cannot be found

Correct Answer: C

Section: (none)

QUESTION 12

A _____ displays the overall form for viewing a work item.

- A. Flow Action
- B. Harness



C. Section

D. Layout

Correct Answer: D

Section: (none)

QUESTION 13

Which statement best describes how to add a report to a report category?

A. Create a shortcut to the report in the desired category.

B. Reports cannot be added to a category.

C. Reports are automatically added to the appropriate category.

D. Copy the report to the appropriate ruleset.

Correct Answer: C Section: (none)

QUESTION 14

Which of the following are used to organize the contents of a section.

A. Rows

B. Controls

C. Cells

D. Layouts

Correct Answer: B

Section: (none)

QUESTION 15

The purpose of DCO session is to _____. (Choose three)

A. identify opportunities to automate policies

B. confirm an implementation methodology

C. develop draft flows or user interfaces based upon specifications

D. develop test plans for features

E. elaborate a specification



F. add requirements to a central repository

Correct Answer: BCF

Section: (none)

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