

MS-721^{Q&As}

Microsoft 365 Certified: Collaboration Communications Systems Engineer Associate

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QUESTION 1

Your company assigns an Office 365 E3 license to each user. All users are in France.

You plan to deploy Direct Routing.

Which additional license should you assign to the users?

- A. Microsoft 36S Domestic and International Calling Plan
- B. Microsoft Teams Phone Standard Virtual User
- C. Microsoft 36S Domestic Calling Plan
- D. Microsoft 365 Audio Conferencing
- E. Microsoft Teams Phone Standard

Correct Answer: E

QUESTION 2

You need to recommend a PSTN solution for the Teams Phone deployment at the retail sites. The solution must meet the technical requirements. What should you include in the recommendation?

- A. Teams Calling Plans
- B. Direct Routing without media bypass
- C. Operator Connect
- D. Direct Routing with media bypass

Correct Answer: C

Reference: https://docs.microsoft.com/en-us/microsoftteams/pstn-connectivity

QUESTION 3

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.

You need to ensure that the users have phone numbers.

Solution: From the Microsoft Teams admin center, you create a new port order.

Does this meet the goal?



A. Yes

B. No

Correct Answer: A

Reference: https://docs.microsoft.com/en-us/microsoftteams/phone-number-calling-plans/transfer-phonenumbers-to-teams

QUESTION 4

You have a Microsoft Teams Phone deployment.

You need to ensure that a user named user1@contoso.com can call international phone numbers by using Direct Routing.

Which type of policy should you use?

- A. a caller ID policy
- B. a calling policy
- C. a teams policy
- D. a voice routing policy
- Correct Answer: D

QUESTION 5

HOTSPOT

You are deploying Microsoft Teams Calling Plans to three users as shown in the following table.



Name	License	Phone number	Reported issue
User1	Office 365 E3 Microsoft 365 Phone System Microsoft 365 Domestic Calling Plan	Unassigned	There is no dial pad in the Teams client.
User2	Office 365 E5 Microsoft 365 Domestic Calling Plan	Assigned	The user cannot dial four- digit numbers but can dial E.164 numbers.
User3	Office 365 E3 Microsoft 365 Domestic Calling Plan	Assigned	The dial pad in the Teams client recently disappeared.

You need to resolve the issues.

What should you assign to each user? To answer, select the appropriate options in the answer area.

Hot Area:



User1

A calling policy

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A dial plan

A Microsoft 365 Domestic Calling Plan license

A Microsoft 365 Phone System license

A phone number

An OnPremLineURI value

User2

A calling policy

A dial plan

A Microsoft 365 Domestic Calling Plan license

A Microsoft 365 Phone System license

A phone number

An OnPremLineURI value

User3

A calling policy

A dial plan

A Microsoft 365 Domestic Calling Plan license

A Microsoft 365 Phone System license

A phone number

An OnPremLineURI value



A calling policy

VCE & PDF

PassApply.com

A dial plan

A Microsoft 365 Domestic Calling Plan license

A Microsoft 365 Phone System license

A phone number

An OnPremLineURI value

User2

A calling policy

A dial plan

A Microsoft 365 Domestic Calling Plan license

A Microsoft 365 Phone System license

A phone number

An OnPremLineURI value

User3

A calling policy

A dial plan

A Microsoft 365 Domestic Calling Plan license

A Microsoft 365 Phone System license

A phone number

An OnPremLineURI value



QUESTION 6

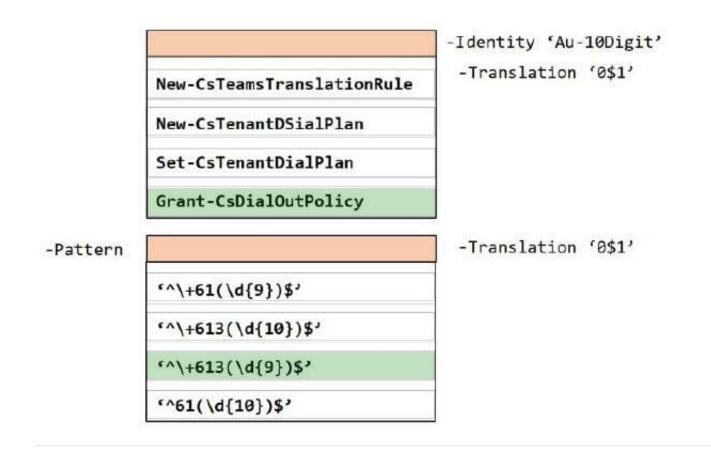
HOTSPOT

You need to ensure that numbers dialed from the Melbourne warehouse conform to the dialing rules of the phone earner. How should you complete the command? To answer, select the appropriateoptions in the answer area.

Hot Area:







QUESTION 7

Once Direct Routing is deployed, you need to prepare the environment to support a reams SBA in the Vancouver facility. The solution must meet the technical requirements. Which three actions should you perform? Each correct answer presents part of the solution.

- A. Register an application in Azure Active Directory (Azure AD).
- B. Run the New-CsTeMsSurvivablcBranchAppliancc Cmdlet.
- C. Enroll the SBA server in Microsoft Intune.
- D. Configure the S8C for media bypass.
- E. Configure the SBC for call forking.
- F. Enable ForwardPAI on the online voice gateway.

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Correct Answer: ABD
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Reference: https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance

QUESTION 8

You have a Microsoft Teams Phone deployment.



You are configuring emergency services for Direct Routing.

You need to notify a group of users when an emergency number is dialed.

What should you configure in the Microsoft Teams admin center?

- A. an emergency calling policy
- B. a calling policy
- C. an emergency call routing policy
- D. a voice routing policy

Correct Answer: A

Reference: https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies

QUESTION 9

HOTSPOT

You use Microsoft Teams live events.

You configure a live events policy as shown in the following exhibit.

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.

Hot Area:

The policy will allow	[answer choice]
to join a live event	

Only employees	
employees and their guests only	
employees, guests, and federated	partners

Live events based on the polity will support [answer choice]

attendee registration

presenter bios

subtitles in different languages



The policy will allow [answer choice] to join a live event

Only employees

employees and their guests only

employees, guests, and federated partners

Live events based on the polity will support [answer choice]

attendee registration

presenter bios

subtitles in different languages

QUESTION 10

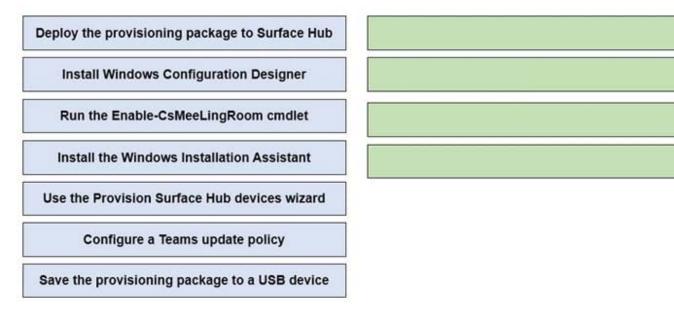
DRAG DROP

Your company plans to use Microsoft Teams for collaboration and communication.

You need to deploy Microsoft Surface Hub devices to Teams meeting rooms.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:





Run the Enable-CsMeeLingRoom cmdlet

Install the Windows Installation Assistant

Configure a Teams update policy

Install Windows Configuration Designer

Use the Provision Surface Hub devices wizard

Save the provisioning package to a USB device

Deploy the provisioning package to Surface Hub

QUESTION 11

You have a Microsoft Teams Phone deployment that is used in the United States. You need to ensure that emergency calls placed to 9911. What should you configure?

- A. a dial plan normalization rule
- B. an emergency calling policy
- C. an emergency call routing policy
- D. an outbound PSTN number translation rule

Correct Answer: C

QUESTION 12

You have a Microsoft Teams Phone deployment

You use Direct Routing with a Survivable Branch Appliance (SBA) at a site.

The site experiences an extended internet outage.

Which three PSTN calling scenarios are possible during the outage? Each coned answer presents a complete solution.

- A. dynamic emergency calling
- B. outbound PSTN calls
- C. inbound PSTN calls
- D. call transfer of PSTN calls



E. hold and resume of PSTN calls

Correct Answer: ABC

Reference: https://docs.microsoft.com/en-us/skypeforbusiness/plan-your-deployment/enterprise-voicesolution/enterprise-voice-resiliency

QUESTION 13

DRAG DROP

Your company has an on-premises deployment of Microsoft Skype for Business Server 2015 with CU8 that Is configured for hybrid connectivity

You are migrating to Microsoft Teams Phone. A Direct Routing trunk is used for PSTN connectivity.

The company requires that phone number assortments be performed in Active Directory.

You plan to create a call queue that will service users both on-premises and in the cloud.

You need to create and assign a resource account for the call queue. The call queue must be able to teach users regardless of which platform they are on.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:



From Microsoft Teams PowerShell, run the set-csonlineApplicationInstance cmdlet and assign a phone number to the resource account.

From the Skype for Business Server Management Shell, run the New-CsHybridApplicationEndpoint cmdlet and specify the -LineURI parameter.

From the Microsoft 365 admin center, assign a Microsoft 365 Domestic Calling Plan license to the account.

Assign the resource account to the call queue during the call queue setup.

From the Microsoft 365 admin center, assign a Microsoft 365 Phone System - Virtual User license to the account.

From Org-wide settings in the Microsoft Teams admin center, select **Resource accounts**, and then select **Add**.



From Microsoft Teams PowerShell, run the set-csonlineApplicationInstance cmdlet and assign a phone number to the resource account.

From the Microsoft 365 admin center, assign a Microsoft 365 Domestic Calling Plan license to the account.

From Org-wide settings in the Microsoft Teams admin center, select **Resource accounts**, and then select **Add**.

From the Skype for Business Server Management Shell, run the New-CsHybridApplicationEndpoint cmdlet and specify the -LineURI parameter.

From the Microsoft 365 admin center, assign a Microsoft 365 Phone System - Virtual User license to the account.

Assign the resource account to the call queue during the call queue setup.

QUESTION 14

You need to change the meeting entry notifications to play a tone instead of each attendee\\'s recorded name. What should you configure in the Microsoft Teams admin center?

- A. the Caller ID policies node under Voice
- B. the Meeting settings node under Meetings
- C. the Conference bridges node under Meetings
- D. the Resource accounts node under Org-wide settings
- E. the Meeting policies node under Meetings

Correct Answer: C

QUESTION 15



You have a Microsoft Teams Phone deployment.

You need to implement Local Media Optimization for Direct Routing users at a site.

Users at the site frequently perform the following actions:

Park calls.

Place calls on hold.

Transfer calls to other users.

Escalate calls to conference calls.

Which action will be affected by implementing Local Media Optimization?

A. Park calls

- B. Transfer calls to other users.
- C. Escalate calls to conference calls.
- D. Place calls on hold.

Correct Answer: C

Reference: https://docs.microsoft.com/en-us/microsoftteams/direct-routing-media-optimization#known-issues

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