



MS-203^{Q&As}

Microsoft 365 Messaging

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QUESTION 1

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while

others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft Exchange Server 2019 hybrid deployment that contains two Mailbox servers named MBX1 and MBX2.

The company has the departments shown in the following table.

Name	Source	Subject name
Cert1	Self-signed	server1.contoso.com
Cert2	Internal certification authority (CA)	*
Cert3	Internal certification authority (CA)	contoso.com and autodiscover.contoso.com
Cert4	Public certification authority (CA)	*
Cert5	Public certification authority (CA)	contoso.com and autodiscover.contoso.com

From the on-premises organization, outbound email is sent directly to the Internet by using DNS lookups.

You are informed that some sales department users send email messages that are identified as spam.

You need to automatically block the sales department users from repeatedly sending spam.

Solution: You modify the outbound spam filter policy in Exchange Online.

Does this meet the goal?

A. Yes

B. No

Correct Answer: B

From the on-premises organization, outbound email is sent directly to the Internet by using DNS lookups. Therefore, the Exchange Online outbound spam filter will not scan the emails sent from the on-premises mailboxes.



QUESTION 2

You need to resolve the email delivery delay issue. What should you do?

- A. From the Security and Compliance admin center, modify the safe attachments policy.
- B. From the Exchange admin center in Exchange Online, modify the antimalware policy.
- C. From the Exchange admin center in Exchange Online, modify the spam filter policy.
- D. From the Security and Compliance admin center, create a supervision policy.

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/office365/securitycompliance/dynamic-delivery-and-previewing>

QUESTION 3

HOTSPOT

You have a Microsoft Exchange Server 2019 organization that contains the Mailbox servers shown in the following table.

```
PS C:\> Get-ClientAccessRule|fl Name, Priority, AnyOfProtocols,UserRecipientFilter,Action
```

```
Name                : Rule1
Priority             : 1
AnyOfProtocols      : {RemotePowerShell}
UserRecipientFilter :
Action              : AllowAccess

Name                : Rule2
Priority             : 2
AnyOfProtocols      : {ExchangeAdminCenter}
UserRecipientFilter : Department -ne 'IT'
Action              : DenyAccess
```

The organization contains the mailboxes shown in the following table.

```
New-ClientAccessRule -Name "Rule3" -Action DenyAccess
-AnyOfProtocols ExchangeAdminCenter
-ExceptAnyOfClientIPAddressOrRanges 131.107.123.0/24 -Priority 2
```

You create the public folder mailboxes shown in the following table.



Answer Area

Statements	Yes	No
Rule2 will be evaluated before Rule3	<input type="radio"/>	<input type="radio"/>
User2 can access the Exchange admin center	<input type="radio"/>	<input type="radio"/>
User3 can access the Exchange admin center	<input type="radio"/>	<input type="radio"/>

You set the DefaultPublicFolderMailboxproperty of each user mailbox to the public folder mailbox closest to the user.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Rule2 will be evaluated before Rule3	<input type="radio"/>	<input checked="" type="radio"/>
User2 can access the Exchange admin center	<input type="radio"/>	<input checked="" type="radio"/>
User3 can access the Exchange admin center	<input checked="" type="radio"/>	<input type="radio"/>

Correct Answer:

ClassicAttachmentsEnabled	: True
ReferenceAttachmentsEnabled	: True
SaveAttachmentsToCloudEnabled	: True
MessagePreviewDisabled	: False
ForceWebReadyDocumentViewingFirstOnPublicComputers	: False
ForceWebReadyDocumentViewingFirstOnPrivateComputers	: False
ActionForUnknownFileAndMIMETypes	: Block
OWALightEnabled	: False
ForceSaveAttachmentFilteringEnabled	: False
ConditionalAccessPolicy	: ReadOnlyPlusAttachmentsBlocked

Reference: <https://docs.microsoft.com/en-us/exchange/collaboration/public-folders/public->



folders?view=exchserver-2019

QUESTION 4

You have two mailboxes named Mailbox1 and Mailbox2 that have the ProhibitSendReceiveQuota parameter set to 50 GB. From a Microsoft Exchange Online tenant, you run the following PowerShell command.



Mail flow scenario

From: Office 365

To: Partner organization

Name

TLS to Contoso

Description

None

Status

Turn it on after saving

When to use the connector

Use only when I have a transport rule set up that redirects messages to this connector.

Routing method

Use the MX record associated with the partner's domain.

Security restrictions

Always use Transport Layer Security (TLS) and connect only if the recipient's email server has a digital certificate.

You receive the license status of each mailbox and discover the configurations shown in the following table.



Name	Configuration
DC1	Domain controller
EXCH1	Exchange Server 2019 Mailbox server
EDGE1	Edge Transport server
SRV1	Azure AD Connect server

You need to increase the quota for Mailbox1 and Mailbox2. What should you do first?

- A. Assign a license to each mailbox.
- B. Convert each mailbox into an equipment mailbox.
- C. Enable an archive for each mailbox.
- D. Place both mailboxes on retention hold.

Correct Answer: A

Shared and resource mailboxes don't require a license. However, without a license, these mailboxes are limited to 50 GB. To increase the mailbox size, an E3 or E5 license must be assigned. This will increase the mailbox to 100 GB.

Reference: <https://docs.microsoft.com/en-us/office365/servicedescriptions/exchange-online-service-description/exchange-online-limits>

QUESTION 5

You have a Microsoft 365 E5 subscription.

A user attempts to send an email message to an external recipient and receives the following error message: "Your message couldn't be delivered because you weren't recognized as a valid sender. The most common reason for this is that

your email address is suspected of sending spam and it's no longer allowed to send messages outside of your organization. Contact your mail admin for assistance. Remote Server returned `550 5.1.8 Access denied, bad outbound sender\".

You need to ensure that the user send email to external recipients.

What should you do?

- A. compliance management in the Exchange admin center
- B. Data loss prevention in the Security and Compliance admin center
- C. Threat management in the Security and Compliance admin center
- D. action center in the Exchange admin center



Correct Answer: C

<http://automatica.com.au/2020/01/office-365-single-users-unable-to-send-email-access-denied-bad-outbound-sender-error/>

QUESTION 6

DRAG DROP

You have a Microsoft Exchange Server 2019 organization.

You plan to implement a hybrid deployment between Exchange Online and Exchange Server.

You need to install the Exchange Online Hybrid Agent. The solution must use the principle of least privilege.

To which roles should you be assigned to perform the installation? To answer, drag the appropriate roles to the correct products. Each role may be used once, more than once, or not at all. You may need to drag the split bar between panes or

scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Department	Archive	Single item recovery
Finance	Enabled	Enabled
Manufacturing	Disabled	Disabled
Sales	Disabled	Disabled
Marketing	Enabled	Enabled

Correct Answer:



Administrator	Management role group	Organization	Management role
Admin1	Organization Management, Discovery Management	Exchange Online, on-premises	None
Admin2	Organization Management, Discovery Management	Exchange Online, on-premises	Mailbox Import Export

Reference: <https://docs.microsoft.com/en-us/exchange/hybrid-deployment/hybrid-agent>

QUESTION 7

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You have a Microsoft Exchange Online tenant that contains 1,000 users.

A user named User1 receives a non-delivery report (NDR) when attempting to send an email message to an internal group named sales@contoso.com. The NDR contains the following text: "5.7.1 Delivery not authorized."

You need to ensure that User1 can send email to sales@contoso.com successfully.

Solution: You instruct User1 to reduce the size of the email message.

A. Yes

B. No

Correct Answer: B

QUESTION 8

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while

others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not



appear in the review screen.

You have a Microsoft Exchange Online tenant that contains the following email domains:

1.

Adatum.com

2.

Contoso.com

3.

Fabrikam.com

When external recipients receive email messages from the users in the tenant, all the messages are delivered by using the @contoso.com email domain.

You need to ensure that the users send email by using the @fabrikam.com email domain.

Solution: From the Microsoft 365 portal, you set fabrikam.com as the default domain.

Does this meet the goal?

A. Yes

B. No

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/microsoft-365/admin/setup/domains-faq?view=o365-worldwide#how-do-i-set-or-change-the-default-domain-in-microsoft-365>

QUESTION 9

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:



Options

Your organization's email server

Internet

Answer Area

To: Office 365

From: Partner organization

Correct Answer:

Cmdlets

Export-ExchangeCertificate

New-ExchangeCertificate

Switch-Certificate

Import-PfxCertificate

Import-ExchangeCertificate

Enable-ExchangeCertificate

Answer Area



Box 1: Yes

The Safe Attachments 1 policy applies to Group1. Alex Wilber is in Group1.

Box 2: No

Megan Bowen is in Group2. The Safe Attachments 2 policy applies to Group2. The Safe Attachments 2 policy will block the email rather than remove the attachment and deliver the email.

Box 3: No

Lynne Robbins is in the Sales department which means she is a member of Group3. She is also a member of Group2 and Group4.

The Safe Attachments 2 policy blocks emails and applies to Group2. There are no other Safe Attachments policies that apply to Group3 or Group4. Therefore, Safe Attachments 2 is the only policy that applies to Lynne Robbins so you do not

need to increase the priority of the policy to block the emails.

QUESTION 10



HOTSPOT

You have a hybrid deployment of Microsoft Exchange Server 2019.

You need to configure modern attachments for Outlook on the web.

From Exchange Management Shell, which cmdlet should you run? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

```
Name : Default
BypassInboundMessages : False
BypassOutboundMessages : False
Action : DeleteAttachmentAndUseDefaultAlertText
IsDeafault : True
EnableInternalSenderNotifications : True
EnableExternalSenderNotifications : True
```

Correct Answer:

Identity	Enabled	Priority
-----	-----	-----
Transport Rule Agent	True	1
DLP Policy Agent	True	2
Retention Policy Agent	True	3
Supervisory Review Agent	True	4
Malware Agent	False	5
Text Messaging Routing Agent	True	6
Text Messaging Delivery Agent	True	7
System Probe Drop Smtip Agent	True	8
System Probe Drop Routing Agent	True	9

Reference: <https://docs.microsoft.com/en-us/powershell/module/exchange/set-owamailboxpolicy?view=exchange-ps>

QUESTION 11

You have a Microsoft Exchange Server 2019 organization.

Users access their email by using Microsoft Outlook 2019.

The users report that when a mailbox is provisioned for a new user, there is a delay of many hours before the new user appears in the global address list (GAL). From Outlook on the web, the users can see the new user in the GAL

immediately.

You need to reduce the amount of time it takes for new users to appear in the GAL in Outlook 2019.

What should you do?



- A. Modify the default email address policy.
- B. Create an address book policy (ABP).
- C. Create a scheduled task that runs the Update-GlobalAddressList cmdlet.
- D. Modify the offline address (OAB) schedule.

Correct Answer: D

References: <https://www.howto-outlook.com/howto/oabupdate.htm#syncschedules>

QUESTION 12

You need to ensure that all email messages in the mailbox of a user named Pradeep Gupta are retained for 90 days.

To complete this task, sign in to the Microsoft 365 admin center.

- A. See explanation below.
- B. Placeholder
- C. Placeholder
- D. Placeholder

Correct Answer: A

1.

Go to the Microsoft 365 admin center and then click Users > Active users.

2.

Select Pradeep Gupta.



Abraham McMahon

Reset password Block sign-in Delete user

Change photo

Account Devices Licenses and apps **Mail** OneDrive

Mailbox permissions

Email apps

POP blocked
OWA blocked
IMAP blocked
Other email apps allowed
[Manage email apps](#)

Show in global address list

Yes
[Manage global address list visibility](#)

Email forwarding

None
[Manage email forwarding](#)

Automatic replies

On
[Manage automatic replies](#)

More actions

[Convert to shared mailbox](#)
[Edit Exchange properties](#)
[Manage litigation hold](#)

3. On the properties flyout page, click the Mail tab, and then under More actions, click Manage litigation hold.

4. On the Manage litigation hold flyout page, select the Turn on litigation hold checkbox and then enter the following optional information:

Hold duration (days): Use this box to create a time-based hold and specify how long mailbox items are held when the mailbox is placed on Litigation hold. The duration is calculated from the date a mailbox item is received or created. When

the hold duration expires for a specific item, that item will no longer be preserved. If you leave this box blank, items are preserved indefinitely or until the hold is removed. Configure 90 days.



Note visible to the user: Use this box to inform the user their mailbox is on Litigation hold. The note will appear on the Account Information page in the user's mailbox if they're using Outlook 2010 or later. To access this page, users can click File in Outlook.

Web page with more information for the user: Use this box to direct the user to a website for more information about Litigation hold. This URL appears on the Account Information page in the user's mailbox if they are using Outlook 2010 or

later. To access this page, users can click File in Outlook.

Click Save changes on the Litigation hold flyout page to create the hold.

The system displays a banner saying it might take up to 240 minutes for the change to take effect.

Reference: <https://docs.microsoft.com/en-us/microsoft-365/compliance/create-a-litigation-hold?view=o365-worldwide>

QUESTION 13

HOTSPOT

You have a Microsoft Exchange Server 2019 hybrid deployment.

You have the on-premises mailboxes shown in the following table.

Outlook Connection Status

SMTP Address	Display Name	Server name	Status	Protocol	Authn	Encrypt
User1@M365x643293.onmicrosoft.com	User1@M365x643293.onmicrosoft.com	https://outlook.office.365.com/...	Established	HTTP	Clear*	SSL
User1@M365x643293.onmicrosoft.com	User1@M365x643293.onmicrosoft.com	https://outlook.office.365.com/...	Established	HTTP	Clear*	SSL

Reconnect

You add the mailbox permissions shown in the following table.

Answer Area

Statements	Yes	No
Microsoft Outlook connection of User1 uses Basic authentication	<input type="radio"/>	<input type="radio"/>
Modern Authentication is enabled	<input type="radio"/>	<input type="radio"/>
User3 uses the Microsoft Authenticator App to authenticate the Exchange Online	<input type="radio"/>	<input type="radio"/>

You plan to migrate the mailboxes to Exchange Online by using remote mailbox move requests. The mailboxes will be migrated according to the schedule shown in the following table.



Answer Area

Statements

Yes

No

Microsoft Outlook connection of User1 uses Basic authentication

☒☐

Modern Authentication is enabled

☐☒

User3 uses the Microsoft Authenticator App to authenticate the Exchange Online

☐☒

Mailboxes migrated the same week will have their mailbox move requests included in the same batch and will be cut over simultaneously.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Location	Public NAT IP address
New York	131.107.122.22
Portland	131.107.123.120
Seattle	131.107.123.10

Correct Answer:

Name	Department	Office
User1	IT	Seattle
User2	IT	New York
User3	Helpdesk	Portland

Reference: <https://docs.microsoft.com/en-us/exchange/exchange-hybrid>

QUESTION 14

You have a hybrid deployment between a Microsoft Exchange Online tenant and an on- premises Exchange Server 2019 organization.

Several users hosted in Microsoft 365 report that when they send email messages to mailboxes hosted in Exchange Server 2019, the messages fail to be delivered.



You need to examine the non-delivery reports (NDRs) sent to the Microsoft 365 mailboxes.

Which two actions should you perform? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. From an on-premises Exchange server, use the transport logs.
- B. From an on-premises Exchange server, use the SMTP logs.
- C. From the on-premises Exchange admin center, use a message trace.
- D. From the Exchange admin center, use a message trace.
- E. From the Exchange Management Shell, run the Get-Queue cmdlet.

Correct Answer: CD

Reference: <https://docs.microsoft.com/en-us/exchange/monitoring/trace-an-email-message/message-trace-faq>

QUESTION 15

HOTSPOT

You create a transport rule as shown in the following exhibit.

Answer Area

Statements	Yes	No
The user mailboxes of the marketing department will have an additional email address that uses a SMTP suffix of @marketing.contoso.com.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
The user mailbox of a sales department user named Ben Smith will have an email address of b.smith@contoso.com.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
All user mailboxes will have an email address in the firstname.lastname@contoso.com format.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

Hot Area:



Name	Member of
User1	Sales
User2	Managers

Correct Answer:



Mail flow scenario

From: Office 365

To: Partner organization

Name

TLS to Contoso

Description

None

Status

Turn it on after saving

When to use the connector

Use only when I have a transport rule set up that redirects messages to this connector.

Routing method

Use the MX record associated with the partner's domain.

Security restrictions

Always use Transport Layer Security (TLS) and connect only if the recipient's email server has a digital certificate.



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Reference: <https://docs.microsoft.com/en-us/powershell/module/exchange/policy-and-compliance/new-transportrule?view=exchange-ps>

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