



MB2-716^{Q&As}

Microsoft Dynamics 365 Customization and Configuration

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QUESTION 1

You are a subject matter expert for an insurance company. You have a complex business method that is used for setting and releasing claims.

You need to create a process in Microsoft Dynamics 365 to assist team members with the claims settlement process. You must limit this process to team members that have a specific security role.

What should you implement?

- A. business process flow (BPF)
- B. workflows
- C. custom actions
- D. dialogs

Correct Answer: A

QUESTION 2

What is the total number of If-Else conditions that you can add to a business rule?

- A. 5
- B. 7
- C. 10
- D. 15

Correct Answer: C

QUESTION 3

Which actions can you perform by using a business rule?

- A. Subtract \$5.00 from a currency field.
- B. Clear a two options field.
- C. Concatenate two text fields.
- D. Add six days to a date field.

Correct Answer: D

QUESTION 4



For which of the following scenarios can you delete an entity?

- A. The entity is custom and uses a system-defined global option set.
- B. The entity is part of a managed solution and no other items are dependent upon the entity.
- C. The entity is part of an unmanaged solution and another unmanaged entity has a lookup field to the entity on one form.
- D. The entity is system-defined and no other items are dependent upon the entity.

Correct Answer: A

QUESTION 5

You install an unmanaged solution named SolutionA that has a dependency on another unmanaged solution named SolutionB. What is the outcome when you attempt to uninstall SolutionB?

- A. SolutionB and all components that are not dependencies of SolutionA are removed.
- B. The system prevents you from deleting SolutionB.
- C. SolutionB and all related components are removed.
- D. The container for SolutionB is removed, but all its components remain.

Correct Answer: B

QUESTION 6

You are a Microsoft Dynamics 365 administrator for a real estate company.

The sales team wants to use mobile devices to update opportunities and gain insights about customers while they are out of the office.

You need to instruct the sales team on how to install mobile apps for Microsoft Dynamics 365.

To which two locations should you direct the sales team members? Each correct answer presents a complete solution.

- A. the Settings (Personal Options) page in Microsoft Dynamics 365
- B. the Apple iTunes App Store, Google Play App Store, or Windows Store
- C. a specific Microsoft SharePoint site
- D. a Microsoft OneDrive for Business folder

Correct Answer: AB

QUESTION 7



You create a custom field and set the requirement level to Business Required. For which scenario is the requirement level enforced?

- A. A user creates a record through the web interface but the required field is not on the current form.
- B. A user creates a record by using one of the mobile clients.
- C. A developer creates a record by using custom code.
- D. A user creates a record by using the data import functionality.

Correct Answer: B

QUESTION 8

You create a workflow that automatically sends an email when a condition is met.

The staff reports that emails are not been sent as expected.

You need to correct the issue.

What should you do?

- A. Export the workflow.
- B. Set the workflow to required.
- C. Publish the workflow.
- D. Activate the workflow.

Correct Answer: D

QUESTION 9

Which two features are only available for real-time workflows? Each correct answer presents a complete solution.

- A. Start before a record is created.
- B. Wait six hours before executing the next step.
- C. Start before a record is assigned.
- D. Run as the user who made changes to the record.

Correct Answer: AC

References: <https://technet.microsoft.com/en-us/library/dn531067.aspx>

QUESTION 10



You have a Dynamic CRM organization.

Currently, users can view 50 records per page.

You need to ensure that the users can view 250 records per page.

What should you do?

- A. Instruct the users to configure their options.
- B. Instruct the users to create custom views.
- C. Instruct an administrator to configure the view settings, and then to share a view.
- D. Instruct an administrator to configure their options.

Correct Answer: A

QUESTION 11

To which three data types can you add a custom control? Each correct answer presents a complete solution.

- A. composite
- B. date and time
- C. multiple lines of text
- D. single line text
- E. lookup

Correct Answer: ACD

QUESTION 12

You are implementing a Lead to Quote business process. The process will update the Lead, Account, Contact, and Quote entities.

You need to create a business process flow (BPF) that spans the entities.

What should you do?

- A. For each stage, specify the step.
- B. Add a workflow.
- C. Use a composition.
- D. Add a stage and specify the properties for each entity.

Correct Answer: D



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