



MB2-715^{Q&As}

Microsoft Dynamics 365 customer engagement Online Deployment

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QUESTION 1

In which scenario is the Import Data Wizard method recommended for Microsoft Dynamics 365?

- A. a large company with data on-premises that currently uses Microsoft Dynamics AX and has it staged in Microsoft Azure
- B. a small company that currently uses Microsoft Dynamics 365, Business edition and wants to migrate to Enterprise edition
- C. a large company with Customer Relationship Management (CRM) application data that is stored on the same data center as Microsoft Dynamics 365
- D. a small company with data on-premises that has never used a Customer Relationship Management (CRM) application

Correct Answer: D

QUESTION 2

You are a systems architect helping a company deploy Microsoft Dynamics 365 Online.

The company currently uses Microsoft Dynamics CRM 2016, which is hosted on-premises. The company needs to migrate the data within that system to Microsoft Dynamics 365.

Which import method should you use to accomplish this goal?

- A. Migrate the data by using the Data Loader service.
- B. Upload CRM SQL backup file using the On-Premises to Online Conversion Service.
- C. Restore the CRM 2016 On-premises database in the Microsoft Dynamics 365 administration center.
- D. Export the data to multiple CSV files.

Correct Answer: D

QUESTION 3

You are working for an organization that uses Microsoft Dynamics 365. You have just made some changes to forms that are used both in the web application and the Microsoft Dynamics 365 for phones app.

You need to ensure that your users have access to the new configurations and that the first mobile user does not experience performance issues.

What should you select?

- A. Prepare Client Customizations only
- B. Publish All Customizations only



- C. Prepare Client Customizations, then Publish All Customizations
- D. Publish All Customizations, then Prepare Client Customizations

Correct Answer: D

QUESTION 4

You are a system administrator for an organization that relies solely on an ISV solution for Microsoft Dynamics 365. Your instances are scheduled to be updated.

What are two approaches for this update? Each correct answer presents part of the solution.

- A. Test the update in your sandbox environments prior to updating production.
- B. Contact your ISV provider, and follow their recommendation for this update.
- C. Update production. With an ISV solution, there is no need to go through a test process.
- D. Import the updated version of the ISV solution prior to the update of your instance.

Correct Answer: AD

QUESTION 5

You are using Microsoft Dynamics 365 to create a new application.

You need to create a new sitemap for your application.

Which three components can you configure in SiteMap designer? Each correct answer presents a complete solution

- A. SKUs
- B. actions
- C. hierarchies
- D. groups
- E. privileges

Correct Answer: BCD

QUESTION 6

You are the system administrator at your organization.

You need to synchronize all customization and users from your production instance to your training instance.



What should you perform to accomplish this goal?

- A. a full copy
- B. a clone
- C. a switch
- D. a minimal copy

Correct Answer: A

QUESTION 7

You are a system administrator.

You have one production instance and three sandbox instances. You are no longer using two of the sandbox instances, The last sandbox instance only requires the customization and configurations from production.

You need to free up as much storage as possible.

How can you accomplish this goal?

- A. Delete two sandboxes. Reset the last sandbox.
- B. Reset two sandboxes. Perform a minimal copy on the last sandbox.
- C. Delete two sandboxes. Perform a minimal copy on the last sandbox.
- D. Reset two sandboxes. Perform a full copy on the last sandbox.

Correct Answer: B

QUESTION 8

You are a Microsoft Dynamics 365 system administrator.

You need to configure Microsoft Dynamics 365 and Microsoft Exchange Online to work together so that users can automatically track incoming email messages.

Which three steps should you perform? Each correct answer presents part of the solution.

- A. Configure mailboxes and approve email.
- B. Use correlation to track email conversations.
- C. Configure the email server profile.
- D. Configure appointments, contacts, and tasks on a Microsoft Dynamics 365 mailbox record.
- E. Configure incoming email to server-side synchronization or Email Router.



Correct Answer: ABE

QUESTION 9

You are a systems support specialist for your company.

A sales manager is currently using a Windows 10 laptop. The sales manager finds that Microsoft Dynamics 365 does not work as expected when using Firefox.

What are two ways the sales manager can retain full functionality? Each correct answer presents a complete solution.

- A. Instruct the user to use Microsoft Edge.
- B. Upgrade Firefox to the latest public release.
- C. Instruct the user to use Internet Explorer 10.
- D. Download and install Safari on the laptop.

Correct Answer: CD

QUESTION 10

You have a sandbox instance being used for development purposes at your organization. The URL for this instance <https://contosoSBXDEV.crm.dynamics.com>.

The instance will now be used to test third-party ISV Solutions.

You need to ensure that the instance URL will be <https://contosoISVtesting.crm.dynamics.com>.

How can you accomplish this goal?

- A. Edit the URL on the tenant properties.
- B. Create a new instance with the new URL.
- C. Edit the URL on the instance properties.
- D. Enable domain name on the tenant properties.

Correct Answer: C

QUESTION 11

You are a system administrator.

Microsoft schedules an update for your instance of Microsoft Dynamics 365.



Which two scenarios will occur? Each correct answer presents a complete solution.

- A. If you have not approved the update before the scheduled date, the instance will become inactive until approved or rescheduled.
- B. If you have approved the update, the instance will update on the scheduled date.
- C. The instance will update on the scheduled date, regardless of approval.
- D. If you have not approved the update, the instance will not update on the scheduled date.

Correct Answer: BC

QUESTION 12

Your company has been using Microsoft Dynamics 365. Business edition for one year. Since then, the size of your company has doubled, and you are using 98% of the storage allotted in your company's subscription.

You need increase the size of your available storage.

What should you do to accomplish this goal?

- A. Purchase additional storage for your current subscription through the Microsoft Office 365 Admin portal.
- B. Purchase an additional volume license subscription through a Microsoft Partner for added storage.
- C. Increase the size of the storage allocated in the Microsoft Dynamics 365 Admin portal.
- D. Purchase additional storage for your current subscription through the Microsoft Dynamics 365 Admin portal.

Correct Answer: D

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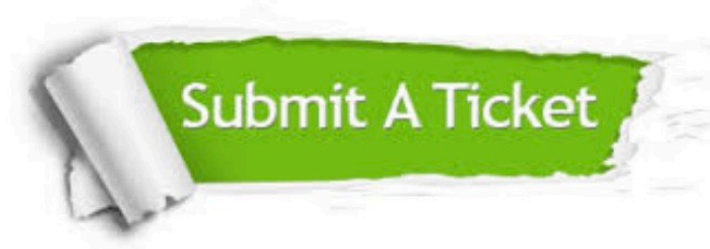
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