MB2-712^{Q&As}

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Microsoft Dynamics CRM 2016 Customization and Configuration

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QUESTION 1

You need to limit a user\'s ability to edit a specific field in a contact record.

You enable field security on the field properties.

What should you do next?

A. Create an access team template.

B. Enable hierarchical security.

C. Create a new security role.

D. Create a field security profile.

Correct Answer: D

QUESTION 2

You are reviewing the security roles of a user.

You discover that the user has multiple security roles.

You need to identify the resulting privileges of the user.

What should you identify?

A. The user only has privileges from the most recent security role to which the user was assigned.

B. All privileges are cumulative, unless one of the roles turns off a privilege, in which case that specific privilege is not applied to the user.

C. All privileges are cumulative.

D. The user has the most restrictive level of privileges.

Correct Answer: C

QUESTION 3

You have a business rule that has a scope of AM Forms.

You discover that the business rule does not execute on forms when users access the forms. You need to ensure that the business rule executes on the forms when accessed by the users.

What should you do?

A. Assign the users permission to read the business rule.

B. Change the scope of the business rule from All Forms to Entity.

C. Activate the business rule.

D. Enable the execution of the business rule from the System Settings.

Correct Answer: A

QUESTION 4

On the contact entity, you are creating a business rule that has the Set visibility action. You need to identify which form elements you can control by using the Set visibility action. What should you identify?

A. the sub-grids and quick view forms only

B. the form fields, form sections, and form tabs only

C. the form fields only

D. all of the form elements

Correct Answer: C

QUESTION 5

You have a Dynamics CRM organization that has two business units named Sales and Marketing.

A user moves from the Sales business unit to the Marketing business unit As a result the user can no longer access CRM.

You need to ensure that the user can access CRM.

What should you do?

A. Rename the security roles for the Marketing business unit to match the security roles for the Sales business unit

B. Restart the CRM server processes.

C. Assign security roles to the user for the Marketing business unit

D. Move the security roles for the Marketing business unit to a custom solution.

Correct Answer: C

QUESTION 6

You have a Dynamics CRM organization that contains two business units named Sales and Marketing.

You need to create a team to which you can assign security roles and that can contain users from the Sales business unit

What are two possible ways to achieve the goal? Each correct answer presents a complete solution.

A. Create an owner team that belongs to the Sales business unit.

B. Create an access team that belongs to the Sales business unit.

C. Create an access team that belongs to the root business unit.

D. Create an owner team that belongs to the root business unit.

Correct Answer: AD

QUESTION 7

You work in a customer service organization.

Sometimes, when a new record is created, a customer service representative must capture additional data.

When this occurs, the representative must call the customer to capture the missing data.

Each record may be missing different data.

You need to identify which process type you must use to capture the data.

What should you identify?

A. a real-time workflow

B. a dialog

C. a custom action

D. a business rule

Correct Answer: B

QUESTION 8

You have a Dynamics CRM organization.

You create a custom entity named Real Estate Property.

You are creating a one-to-many (1:N) relationship between the account entity and Real Estate Property.

You need to identify what will occur by creating the relationship.

What should you identify?

A. A lookup field will be added to the account entity. Nothing will be added to Real Estate Property.

B. A lookup field will be added to Real Estate Property. A lookup field will be added to the account entity.

C. A lookup field will be added to Real Estate Property. Nothing will be added to the account entity.

D. A custom field will be added to Real Estate Property. A custom field will be added to the account entity.

Correct Answer: C

QUESTION 9

You have a Dynamics CRM organization.

You enable Manager Hierarchy security.

You have the users shown in the following table.

User name	Manager
CEO	Not applicable
Vice President	CEO
Sales Manager	Vice President
Sales User	Sales Manager

You need to identify which actions the Vice President can perform. What should you identify?

A. Read and update the records owned by Sales Manager. Read and update the records owned by Sales User.

B. Read and update the records owned by Sales Manager. Read the records owned by Sales User.

C. Read and update the records owned by Sales Manager. Read the records owned by CEO.

D. Read all of the records in the organization. Edit the records owned by Sates Manager.

Correct Answer: B

QUESTION 10

You add a currency field to a form in Dynamics CRM. You need to provide users who access CRM from their mobile phone with the ability to enter the credit limit by using a slider. What should you do?

A. Open Field Properties and dick Events.

B. Open Field Properties and click Details.

C. Open Field Properties and click Controls.

D. Open Field Properties and dick Business Rules.

Correct Answer: C

QUESTION 11

You create a new solution in a Dynamics CRM organization.

You add a contact entity to the solution. You add a new rollup field to the contact entity. You need to identify what

occurs to the rollup field when you attempt to delete the solution. What should you identify?

A. The solution will be deleted and the rollup field will be deleted.

B. The solution will be deleted. The rollup field will remain unchanged.

C. A user will be prompted to delete the rollup field.

D. You will be prevented from deleting the solution until the rollup field is deleted.

Correct Answer: D

QUESTION 12

You have a Dynamics CRM Online organization.

You create an entity named Score to track a player\\'s scores in a game. The ownership of the entity is set to Organization

You need to change the ownership to User or Team. The solution must minimize administrative effort.

What should you do?

A. Delete the entity and recreate it.

B. Instruct the Microsoft Office 365 global administrator to use the web client to edit the entity properties.

C. Use the web client to edit the entity properties.

D. Use Microsoft SQL Server Management Studio to modify the entity properties.

Correct Answer: A

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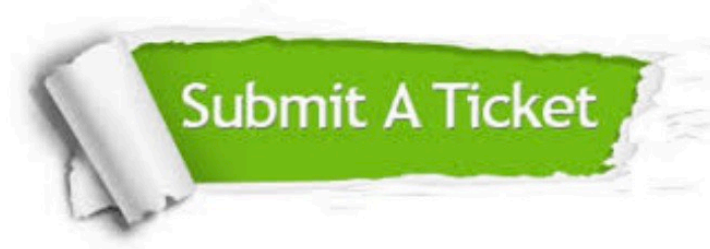
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