



# MB2-710<sup>Q&As</sup>

Microsoft Dynamics CRM 2016 Online Deployment

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### QUESTION 1

You recently created a global option set with the values North South and West. The global option set values should always remain the same.

You need to add an option set to an entity with the values North South West and East.

What should you do?

- A. Create an option set field for the entity that uses the global option set. Set the default value for the entity option set to East.
- B. Create an option set field for the entity that uses the global option set. Add the value East to the entity option set.
- C. Create an option set field for the entity that uses the global option set and set the field type to calculated. Add an action that adds East as a value to the option set when the form loads.
- D. Create an option set for the entity. Add the values North South. West and East to it.

Correct Answer: B

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### QUESTION 2

You are a Microsoft Dynamics CRM system administrator for a company. A user reports that there are three actions she cannot perform when working offline in Microsoft Dynamics CRM for Outlook. You assure her that the app is working as expected and that the three actions are not available when working in offline mode.

Which three actions did the user report? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Quality a lead.
- B. Run a workflow.
- C. View a Microsoft Dynamics CRM report.
- D. Assign a record.
- E. Use the Add button (+) to create a related record.

Correct Answer: BCD

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### QUESTION 3

Your company has a Microsoft Dynamics CRM Online 2016 environment. The company is looking to utilize folder-level



tracking in Microsoft Dynamics CRM 2016. You need to Instruct users how to utilize folder-level tracking. What instruction should you give the users?

- A. A maximum of 50 folders per user account can be tracked.
- B. Emailscanonly be trackedtoaccounts contacts andleads.
- C. Only folders under the Inbox can be used.
- D. Works with server-side synchronization or the email router.

Correct Answer: D

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#### QUESTION 4

What is a supported combination of software for Microsoft Dynamics CRM 2016 for Outlook 64 bit?

- A. Windows 10 and Microsoft Office 2013 64 bit
- B. Windows Vista and Microsoft Office 2010 64 bit
- C. Windows 7 and Microsoft Office 2007 64 bit
- D. Windows 8.1 and Microsoft Office 2013 32 bit

Correct Answer: B

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#### QUESTION 5

Which three configurations are supported by server-side synchronize Hon? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Microsoft Dynamics CRM Online and Microsoft Exchange 2003 SP2
- B. Microsoft Dynamics CRM Online and Microsoft Exchange 2007 SP3
- C. Microsoft Dynamics CRM Online and Microsoft Exchange 2010 SP3
- D. Microsoft Dynamics CRM Online and Microsoft Exchange 2013 SP1
- E. Microsoft Dynamics CRM Online and Microsoft Exchange 2016

Correct Answer: CDE

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#### QUESTION 6

You are a Microsoft Dynamics CRM system administrator for a company. The company would like to use Microsoft SharePoint Online as the document repository. All Microsoft Dynamics CRM users must have privileges to upload documents



from Microsoft Dynamics CRM to SharePoint Online. You need to integrate and configure SharePoint Online with Microsoft Dynamics CRM Online for use as the document repository.

Which two actions should you take? Each correct answer presents part of the solution.

- A. Configure the SharePoint Online integration in Microsoft Dynamics CRM.
- B. Import the SharePoint Online- solution into Microsoft Dynamics CRM and configure it.
- C. Install and configure the Microsoft Dynamics CRM List Component on a sue collection in SharePoint Online.
- D. As a Microsoft Office 365 administrator go to Service Settings. Sites and ensure users have access to the SharePoint Online site.
- E. As a Microsoft Office 365 Administrator go to Admin Users and ensure users have access to the SharePoint Online site.

Correct Answer: CD

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#### QUESTION 7

You work as a consultant for a Microsoft Partner. You are helping a company deploy Microsoft Dynamics CRM Online. The company needs an enterprise collaboration solution that integrates with Microsoft Dynamics CRM Online. The

solution should allow CRM and non CRM users to have traceable discussions that are available to everyone and easily searched share documents and information and allow users to participate in or leave discussions. The company currently

uses and would like to continue using Activity Feeds in Microsoft Dynamics CRM Online in addition to using >ne enterprise collaboration solution.

You need to recommend a solution that meets the company\\'s requirements.

Which option should you recommend?

- A. Microsoft Office Delve
- B. Microsoft Social Engagement
- C. Microsoft Office 365 groups
- D. Microsoft Skype for Business
- E. Microsoft Yammer

Correct Answer: D

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#### QUESTION 8

How many dashboards can be configured to be displayed in Microsoft Dynamics CRM for tablets?



- A. multiple system and multiple user dashboards
- B. one system and multiple user dashboards
- C. one system and one user dashboard
- D. multiple system dashboards only

Correct Answer: D

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#### QUESTION 9

Your company has a Microsoft Dynamics CRM Online environment.

You need to plan a strategy for updates.

How many major updates are there per year?

- A. 1 every 2 years
- B. 1
- C. 2
- D. 4

Correct Answer: B

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#### QUESTION 10

You have a Microsoft Dynamics CRM Online 2016 environment.

Which three functionalities are available using role based security? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Deny users access to certain fields on a form.
- B. Define who can see entity level information.
- C. Sign into Microsoft Dynamics CRM with a single sign-on.
- D. Define customized forms for the users to which the role is assigned.
- E. Control whether a user can add attachments to Entities.

Correct Answer: ABC

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#### QUESTION 11



A company has a Microsoft Dynamics CRM Online 2016 deployment. There are 842 workstations of various ages operating systems and browsers.

34 run Apple OS with the latest version of Safari

412 run Windows 8.1 with Mozilla Firefox version 17

176 run Windows 7 with Internet Explorer version 8

220 run Windows 10 with Microsoft Edge

The company asks you to identify which workstations meet the support requirements of Microsoft Dynamics CRM Online 2016. Which two systems meet the support requirement? Each correct answer presents part of the solution

- A. 176 run Windows 7 with Internet Explorer version 8.
- B. 220 run Windows 10 with Edge.
- C. 34 run Apple OS with the latest version of Safari
- D. 412 run Windows 8.1 with Mozilla Firefox version 17 as the only Browser.

Correct Answer: BC

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## QUESTION 12

You are the Microsoft Dynamics CRM Online administrator for your company. You need to ensure all of the online services that your company has purchased are integrated and configured to work with Microsoft Dynamics CRM Online.

Which three online services are available for integration with Microsoft Dynamics CRM? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Exchange
- B. Activity Feeds
- C. Microsoft OneNote
- D. Auditing
- E. Microsoft Skype

Correct Answer: ABC



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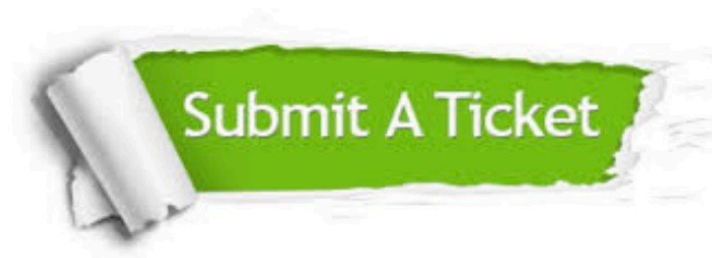
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