



# MB-900<sup>Q&As</sup>

Microsoft Dynamics 365 Fundamentals

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**QUESTION 1**

**HOTSPOT**

You operate a Dynamics 365 for Customer Engagement environment.

You need to determine the security types used to secure different resources.

Which security type is used for each capability? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

Capability	Security type
Group privileges per a user's job responsibilities.	<input type="text"/> role-based record-based field-level
Give access rights to an individual customer.	<input type="text"/> role-based record-based field-level
Provide access to one value on a form.	<input type="text"/> role-based record-based field-level

Correct Answer:



**Answer Area**

Capability	Security type
Group privileges per a user's job responsibilities.	<input type="checkbox"/> role-based <input checked="" type="checkbox"/> record-based <input type="checkbox"/> field-level
Give access rights to an individual customer.	<input type="checkbox"/> role-based <input checked="" type="checkbox"/> record-based <input type="checkbox"/> field-level
Provide access to one value on a form.	<input type="checkbox"/> role-based <input type="checkbox"/> record-based <input checked="" type="checkbox"/> field-level

**QUESTION 2**

**HOTSPOT**

A company is preparing to deploy Dynamics 365 for Finance and Operations.

You need to identify which out-of-the-box features are available only in the cloud platform.

Which out-of-the-box features are available? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



### Answer Area

Feature	Cloud platform
electronic reporting	<input type="text"/> cloud only cloud and on-premises on-premises only
analytical workspaces	<input type="text"/> cloud only cloud and on-premises on-premises only
direct deposit	<input type="text"/> cloud only cloud and on-premises on-premises only

Correct Answer:



## Answer Area

Feature	Cloud platform
electronic reporting	<input type="text" value=""/> cloud only cloud and on-premises on-premises only
analytical workspaces	<input type="text" value=""/> cloud only cloud and on-premises on-premises only
direct deposit	<input type="text" value=""/> cloud only cloud and on-premises on-premises only

### QUESTION 3

You are a system administrator for an organization that has Dynamics 365 for Sales and Dynamics 365 for Customer Service.

A user who logs in to the Microsoft 365 portal sees only Dynamics 365 for Sales. You need to enable the user to see Dynamics 365 for Customer Service.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. In Dynamics 365 model driven apps, enable the features
- B. In PowerApps, create the application
- C. Type the URL of the web application for Dynamics 365 for Customer Service
- D. Assign the correct security role to the user's ID
- E. Add the correct licensing to the user ID in Active Directory

Correct Answer: DE



#### QUESTION 4

You need to implement Microsoft Business Applications along with the Microsoft Power platform.

Which three Microsoft Azure services are part of the Power platform? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Azure Active Directory
- B. Microsoft PowerApps
- C. Azure Machine Learning
- D. Microsoft Flow
- E. Microsoft Power BI

Correct Answer: BDE

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#### QUESTION 5

You deploy Dynamics 365 for Customer Engagement.

You need to advise management on the number of minimum seats required to participate in the FastTrack for Dynamics 365 program.

What is the minimum number of seats required to participate in the program?

- A. 50
- B. 100
- C. 200
- D. 250

Correct Answer: D

References: <https://docs.microsoft.com/en-us/dynamics365/get-started/fasttrack/customer-engagement/microsoft-fasttrack-dynamics-365>

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#### QUESTION 6

DRAG DROP

Match each application to its Dynamics 365 licensing plan.

To answer, drag the appropriate licensing plan from the column on left to its application on the right. Each licensing plan may be used once, more than once, or not at all.



NOTE: Each correct selection is worth one point.

Select and Place:

**Licensing plans**

- Customer Engagement
- Unified Operations

**Answer Area**

**Application**

- Sales
- Retail
- Talent
- Marketing
- Customer Service

**Licensing plan**

- Licensing plan
- Licensing plan
- Licensing plan
- Licensing plan
- Licensing plan

Correct Answer:

**Licensing plans**

- Customer Engagement
- Unified Operations

**Answer Area**

**Application**

- Sales
- Retail
- Talent
- Marketing
- Customer Service

**Licensing plan**

- Customer Engagement
- Unified Operations
- Unified Operations
- Customer Engagement
- Customer Engagement

**QUESTION 7**

A company needs to follow General Data Protection Regulation (GDPR) document compliance requirements for its European operations.

You need to identify which Dynamics 365 application has built-in privacy-by-design methodologies.

Which application meets the goal?

- A. Dynamics 365 for Retail
- B. Dynamics 365 for Customer Service
- C. Dynamics 365 for Finance and Operations
- D. Dynamics 365 for Business Central



Correct Answer: D

References: <https://dynamics.microsoft.com/en-gb/business-central/capabilities/>

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### QUESTION 8

A company wants to automatically send a company-wide email every Sunday to remind employees to submit expenses.

You need to configure the Microsoft Flow type that requires the least amount of user interaction and the highest level of consistency.

Which Flow type should you configure?

- A. solution-aware
- B. automated
- C. scheduled
- D. business process
- E. button

Correct Answer: C

References: <https://docs.microsoft.com/en-us/flow/run-scheduled-tasks>

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### QUESTION 9

Which two components are configured in an existing security role in Dynamics 365 for Customer Engagement? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. business unit
- B. access level
- C. privilege
- D. action

Correct Answer: BC

References: <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/security-roles-privileges>

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### QUESTION 10

HOTSPOT

You need to determine whether to deploy Dynamics 365 Finance and Operations on-premises or in the cloud.





Which capabilities are handled by which deployment models? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

Capability	Deployment model
Intelligence and analytics are limited to authoring and publishing Microsoft Power BI reports only.	<input type="checkbox"/> cloud only <input type="checkbox"/> on-premises only <input type="checkbox"/> cloud and on-premises
Updates and health monitoring are provided through Dynamics 365 Lifecycle Services (LCS).	<input type="checkbox"/> cloud only <input type="checkbox"/> on-premises only <input type="checkbox"/> cloud and on-premises
Licensing is provided on a subscription basis.	<input type="checkbox"/> cloud only <input type="checkbox"/> on-premises only <input type="checkbox"/> cloud and on-premises

Correct Answer:

**Answer Area**

Capability	Deployment model
Intelligence and analytics are limited to authoring and publishing Microsoft Power BI reports only.	<input checked="" type="checkbox"/> cloud only <input type="checkbox"/> on-premises only <input type="checkbox"/> cloud and on-premises
Updates and health monitoring are provided through Dynamics 365 Lifecycle Services (LCS).	<input type="checkbox"/> cloud only <input type="checkbox"/> on-premises only <input checked="" type="checkbox"/> cloud and on-premises
Licensing is provided on a subscription basis.	<input checked="" type="checkbox"/> cloud only <input type="checkbox"/> on-premises only <input type="checkbox"/> cloud and on-premises



**QUESTION 11**

You run Dynamics 365 and line-of-business applications on-premises. Self-hosting costs are becoming prohibitive. Due to compliance regulations, Dynamic 365 Finance and Operations data must remain on-premises. You migrate all managed solutions and Dynamics 365 Customer Engagement data to Dynamics 365 in the cloud.

You need to determine which cloud service deployment model is being used.

Which type of cloud service model is being used?

- A. Microsoft Azure Virtual Machine deployment
- B. platform as a service (PaaS)
- C. hybrid deployment
- D. software as a service (SaaS)

Correct Answer: C

**QUESTION 12**

DRAG DROP

Match each cloud type to its advantage.

To answer, drag the appropriate cloud type from the column on the left to its advantage on the right. Each cloud type may be used once, more than once, or not at all. Each correct match is worth one point.

NOTE: Each correct match is worth one point

Select and Place:

## Answer Area

Cloud types	Advantage	Cloud type
public	no maintenance	<input type="text"/>
private	manual scalability	<input type="text"/>
hybrid	improved security	<input type="text"/>

Correct Answer:



## Answer Area

Cloud types	Advantage	Cloud type
<input type="text"/>	no maintenance	<input type="text" value="public"/>
<input type="text"/>	manual scalability	<input type="text" value="private"/>
<input type="text"/>	improved security	<input type="text" value="hybrid"/>

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