



LSSWB^{Q&As}

Lean Six Sigma White Belt

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QUESTION 1

They have the authority within the organization to allocate resources for the project.

- A. Accounting Department
- B. Yellow Belt
- C. Black Belt
- D. Champion

Correct Answer: D

QUESTION 2

Which among the following facts is/are true about Ordinal Scale?

- A. This a measurement scale listing names in order.
- B. This is the opposite of Nominal scale
- C. Both of the above
- D. None of the above.

Correct Answer: C

QUESTION 3

The Six Sigma concept redefines quality performance in terms of defects per million opportunities (dpmo).

- A. True
- B. False

Correct Answer: A

QUESTION 4

A senior executive within the organization whose role is sponsoring specific projects.

- A. Master Black Belt
- B. Primary Executive Sponsor
- C. Champion
- D. Black Belt



Correct Answer: C

QUESTION 5

The fourth phase focuses on fully understanding the top causes identified in the Analyze phase, with the intent of either controlling or eliminating those causes to achieve breakthrough performance. The overall theme for the Improve phase is process redesign. Improve

- A. True
- B. False

Correct Answer: A

QUESTION 6

QFD departs from traditional design planning processes.

- A. True
- B. False

Correct Answer: A

QUESTION 7

Which of the following is NOT a key element of TQM (Total Quality Management) initiatives?

- A. Teamwork
- B. Ethics
- C. Integrity
- D. Ingenuity

Correct Answer: D

QUESTION 8

Which of the following is NOT a common misconception of the Six Sigma Methodology?

- A. Six Sigma can fix anything.
- B. Six Sigma is too expensive.
- C. Six Sigma is concerned with metrics and ignores common sense.
- D. Six Sigma aims to reduce defects in hopes of increasing profitability.



Correct Answer: D

QUESTION 9

A Telecom company tracks on a daily basis the number of calls that get disconnected (dropped) when subscribers are on the call. The management has fixed a limit of no more than 100 Dropped calls per day.

The data for the past 10 days is studied and the number of calls getting disconnected everyday is given below:

Day 1 - 168; Day 2 - 184; Day 3 - 202; Day 4 - 86; Day 5 - 22; Day 6 - 148; Day 7 - 99; Day 8 - 112; Day 9 - 104; Day 10 - 72;

What is the current defect rate?

- A. 40%
- B. 600,000 DPMO
- C. 60,000 DPMO
- D. 6%

Correct Answer: B

QUESTION 10

Which of the following correctly orders the Six Sigma Certification Belt levels from lowest to highest?

- A. Green, Master Black, Yellow, White
- B. Master Black, Black, Green, Yellow, White
- C. White, Yellow, Green, Black, Master Black
- D. White, Yellow Black, Master Black, Green

Correct Answer: C

QUESTION 11

When prioritizing Six Sigma projects within an organization:

- A. The project with the statistically lowest sigma level should always be prioritized
- B. The project with the highest potential cost savings should always be prioritized.
- C. The project with the highest potential customer satisfaction increase should always be prioritized.
- D. All of the above should be considered and statistically researched before choosing the best option for the organization at hand.



Correct Answer: D

QUESTION 12

The chart is used for rearrangement of time, when any change is detected in a process.

- A. IPWA Chart
- B. CWMA Chart.
- C. EWMA Chart.
- D. CUSUM Chart.

Correct Answer: D

QUESTION 13

What is the use of ANOVA in Six Sigmas?

- A. ANOVA is a method of calculation.
- B. It determines the means of various continuous data.
- C. Both of the above.
- D. None of the above.

Correct Answer: C

QUESTION 14

Explain FMEA in six sigma belt?

- A. FMEA is a spreadsheet data of risk factor of a working process to help the team.
- B. FMEA is a data of measurement of any process related with production.
- C. It is a factor of the production process, which indicates reliability.
- D. It is one of the most commonly used statistical process control procedure.

Correct Answer: A

QUESTION 15

Which of these are Key Improvement Initiatives for a typical health care system?

- A. Length of Stay (LOS) and Capacity Management



B. National Patient Safety Goals (NPSG) and Joint Commission

C. Patient Satisfaction and Department Specific Goals

D. A and C only

E. All of the above

Correct Answer: E

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