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QUESTION 1

Universal Containers (UC) uses Salesforce to create and manager accounts and opportunities. With Salesforce being the master of records, the opportunities on existing accounts are required to be updated with product usage statistics from an on-premise usage tracking system that is capable of participating in contract-first integration.

Which three steps should the Integration Architect consider given that UC does not want any custom development in Salesforce?

- A. Create a Workflow outbound message during Opportunity creation and provide the Opportunity ID and Session ID to the remote system.
- B. Use a REST API callback to update the Opportunity record with the product usage data from the remote system.
- C. Create a Process Builder outbound message during Opportunity creation and provide the Opportunity ID and Session ID to the remote system.
- D. Use a SOAP API callback to update the Opportunity record with the product usage data from the remote system.
- E. Generate a partner WSDL in Salesforce and provide it to the remote system to create a client stub.

Correct Answer: ADE

QUESTION 2

Universal Containers has a data warehouse system that collects information from upstream systems in order to do proprietary reporting. Every day there are several thousand record insertions and updates in Salesforce that might be a interest to this data warehouse. Reports in the data warehouse are run at the end of the month.

What is a recommended way to transfer record insertions and updates to the data warehouse?

- A. Use the SOAP API's getUpdated() method to retrieve changed record IDs, then retrieve records.
- B. Use scheduled Apex to do an Apex callout to the data warehouse.
- C. Use native Outbound message functionality to send a message with each record change.
- D. Use a trigger to do an Apex callout to the data warehouse with each record change.

Correct Answer: A

QUESTION 3

Universal Containers has chosen Salesforce Wave as their Analytics Platform. There is a requirement to join data from multiple systems(including Salesforce) to be displayed in a single Wave Lens.

What should the Architect recommend?

- A. Use an ETL tool to load the data into Salesforce, upserts to ensure that the data in properly joined.
- B. Use Data flow to load Salesforce data, and an ETL tool to load other data sets.



- C. Use an ETL tool to join multiple sources and load them into a single data set.
- D. Use data flow to load Salesforce data, and lightning connect to access the other data sets in real time.

Correct Answer: C

QUESTION 4

Universal Containers (UC) uses several systems as part of their enterprise system landscape, including Salesforce and an ERP system. Salesforce is the master system for CRM data, such as Accounts and Opportunities. The ERP system is the master system for customer orders, shipping, and billing information. As part of their business process flow, when an order is created in the ERP system, it also needs to be created in Salesforce in real time.

Which two options should UC consider to ensure duplicate Orders are not created in Salesforce?

- A. Use outbound messaging to send a unique message ID to the ERP system.
- B. Use the upsert() function instead of create() to prevent the creation of unwanted duplicate records.
- C. Use a middleware tool to handle the responsibility for managing multiple duplicate calls.
- D. Customize the Apex web service REST call to send a unique message ID to the ERP system.

Correct Answer: BC

QUESTION 5

What are two benefits an Integration Architect should consider when recommending web-to-lead?

Choose 2 answers

- A. Web-to-Lead requests have their own limits separate from other APIs.
- B. Web-to-Lead is a simple way to capture responses to marketing landing pages.
- C. Web-to-Lead can be utilized for Lead data migrations.
- D. web-to-Lead can be used to de-duplicate leads during integrations.

Correct Answer: AB

QUESTION 6

Universal containers built an integration using the Bulk API to load records from a legacy system into Salesforce, Parallel option with batch size 1000 was used However, the batches often fail due to " Max CPU time exceeded" errors which could be resolved with a Similar batch size.

What are two risks involved with batch sizes that are too small?

Choose 2 answers A. Possibility of hitting the daily limit for number of batches.



- B. possibility of very long bulk job execution times
- C. Possibility of failures due to record-locking errors.
- D. Possibility of hitting the "Too many concurrent batches" limit.

Correct Answer: BC

QUESTION 7

Which two requirements should the Salesforce Community Cloud support for self-registration and SSO? Choose 2 answers

- A. SAML SSO and Registration Handler
- B. OpenId Connect Authentication Provider and Registration Handler
- C. SAML SSO and just-in-time provisioning
- D. OpenId Connect Authentication Provider and just-in-time provisioning

Correct Answer: BC

QUESTION 8

Northern Trail Outfitters (NTO) has hired an Integration Architect to design the integrations between existing systems and a new instance of Salesforce. NTO has the following requirements:

1.

Initial load of 2M Accounts, 5.5M Contacts, 4.3M Opportunities, and 45k Products into the new org.

2.

Notification of new and updated Accounts and Contacts needs to be sent to 3 external systems.

3.

Expose custom business logic to 5 external applications in a highly secure manner.

4.

Schedule nightly automated dataflows, recipes and data syncs.

Which set of APIs are recommended in order to meet the requirements?

- A. Bulk API, Chatter REST API, Apex SOAP API, Tooling API
- B. Bulk API, Chatter REST API, Apex REST API, Analytics REST API
- C. Bulk API, Streaming API, Apex REST API, Analytics REST API
- D. Bulk API, Streaming API, Apex SOAP API, Analytics REST API



Correct Answer: C

QUESTION 9

Universal Containers is a global financial company that sells financial products and services including, bank accounts, loans, and insurance. UC uses Salesforce Service cloud to service their customer via calls, live chat. The support agents would open bank accounts on the spot for customers who are inquiring about UC bank accounts.

UC Core banking system is the system of record for bank accounts and all accounts opened in salesforce have to be synced in real-time to the core banking system. Support agents need to inform the customers with the newly created bank account ID which has to be generated from the core banking system.

Which integration pattern is recommended for this use case?

- A. Use streaming API to generate push topic.
- B. Use outbound message.
- C. Use salesforce platform event.
- D. Use request and reply.

Correct Answer: D

QUESTION 10

Northern Trail Outfitters submits orders to the manufacturing system web-service. Recently, the system has experienced outages that keep service unavailable for several days.

What solution should an architect recommend to handle errors during these types of service outages?

- A. Use middleware queuing and buffering to insulate Salesforce from system outages.
- B. A Use Platform Event replayId and custom scheduled Apex process to retrieve missed events.
- C. Use @future jobId and custom scheduled apex process to retry failed service calls.
- D. Use Outbound Messaging to automatically retry failed service calls.

Correct Answer: A

QUESTION 11

Universal Containers would like to use a hard-coded username/password/security token of a user with a



System Administrator profile to integrate its back-end system to Salesforce for inbound API calls.

Which two security issues are associated with this approach.

- A. All back-end systems get uncontrolled access to any data within the Salesforce environment.
- B. Unintended password resets will cause the integration to stop working and disrupt business processes.
- C. Apex web services can execute with system privileges with such Salesforce credentials.
- D. Unsecure storage of the credentials may result in hackers gaining unauthorized access to Salesforce.

Correct Answer: AD

QUESTION 12

Northern Trail Outfitters needs to secure an integration with an external Microsoft Azure API Gateway. What integration security mechanism should be employed?

- A. Configure mutual server authentication with two-way SSL using CA issued certificates.
- B. Configure a connected app with an authorization endpoint of the API gateway and configure OAuth settings.
- C. Use an API only user profile and implement use an external identity provider with federated API access.
- D. Implement Salesforce Shield with Encryption at Rest and generate a tenant secret.

Correct Answer: A

QUESTION 13

Universal Containers would like their end users to be able to periodically import lists of leads into the Salesforce lead object. What tool should an architect recommend to support this?

- A. BulkWeb-to-Lead
- B. Data Import Wizard
- C. Salesforce Workbench
- D. Salesforce Data Loader

Correct Answer: B

QUESTION 14

Northern Trail Outfitters (NTO) uses a custom mobile app to interact with their customers. One of the features of the app are Salesforce Chatter Feeds. NTO wants to automatically post a Chatter item to Twitter whenever the post includes the #thanksNTO hashtag.

Which API should an Integration Architect use to meet this requirement?



- A. Connect REST API
- B. REST API
- C. Streaming API
- D. Apex REST

Correct Answer: A

QUESTION 15

Customer Support Reps at Universal Containers (UC) work on a Case record in Salesforce while talking to a customer on the phone about a piece of machinery they have purchased from UC. This machine is a connected device and sends data packets to UC as the customer presses buttons on the machine.

What integration pattern will allow the support Rep to watch their screen and diagnose problems customer is having in near real-time?

- A. UI Update Based on Data Changes
- B. Remote Process Invocation-Request and Reply
- C. Remote Process Invocation-Fire and Forget
- D. Remote Call-In

Correct Answer: A

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