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QUESTION 1

An Enterprise Customer is planning to implement Salesforce to support case management. Below, is their current system landscape diagram. Considering Salesforce capabilities, what should the Integration Architect evaluate when integrating Salesforce with the current system landscape?

- A. Integrating Salesforce with Order Management System, Email Management System and Case Management System.
- B. Integrating Salesforce with Order Management System, Data Warehouse and Case Management System.
- C. Integrating Salesforce with Data Warehouse, Order Management and Email Management System.
- D. Integrating Salesforce with Email Management System, Order Management System and Case Management System.

Correct Answer: C

QUESTION 2

Northern Trail Outfitters (NTO) leverages Sales Cloud for tracking and managing leads, accounts, contacts, and opportunities- Orders and order fulfillment is taken care of by an Order Management System (OMS) in the back-office. When an

opportunity has changed its status to "Closed/Won" and there are products attached, the details should be passed to the OMS for fulfillment operations.

The callout from Salesforce to the OMS should be synchronous.

What should an Integration Architect do to satisfy these requirements?

- A. Write a trigger that invokes an Apex proxy class to make a REST callout to the Order Management System.
- B. Use Process Builder to call an Apex proxy class to make a REST callout to the Order Management System.
- C. Develop a batch Apex job that aggregates Closed Opportunities and makes a REST callout to the Order Management System hourly.
- D. Build a Lightning Component that makes a synchronous Apex REST callout to the Order Management System when a button is clicked.

Correct Answer: B

QUESTION 3

Universal Containers is a global financial company that sells financial products and services including, bank accounts, loans, and insurance. UC uses Salesforce Service cloud to service their customer via calls, live chat. The support agents would open bank accounts on the spot for customers who are inquiring about UC bank accounts.

UC Core banking system is the system of record for bank accounts and all accounts opened in salesforce have to be synced in real-time to the core banking system. Support agents need to inform the customers with the newly created



bank account ID which has to be generated from the core banking system.

Which integration pattern is recommended for this use case?

- A. Use streaming API to generate push topic.
- B. Use outbound message.
- C. Use salesforce platform event.
- D. Use request and reply.

Correct Answer: D

QUESTION 4

Salesforce users need to read data from an external system via HTTPS request.

Which two security methods should an integration architect leverage within Salesforce to secure the integration?
Choose 2 answers

- A. Connected App
- B. Named Credentials
- C. Authorization Provider
- D. Two way SSL

Correct Answer: BD

QUESTION 5

Northern Trail Outfitters is planning to create a native employee facing mobileapp with the look and feel of Salesforce's Lightning Experience. The mobile ap needs to integrate with their Salesforce org. Which Salesforce API should be used to implement this integration?

- A. Streaming API
- B. REST API
- C. Connect REST API
- D. User InterfaceAPI

Correct Answer: D

QUESTION 6



A large B2C customer is planning to implement Salesforce CRM to become a Customer centric enterprise. Below, is their current system landscape diagram.

The goals for implementing Salesforce follows:

1.
Develop a 360 view of customer
2.
Leverage Salesforce capabilities for Marketing, Sales and Service processes
3.
Reuse Enterprise capabilities built for Quoting and Order Management processes
Which three systems from the current system landscape can be retired with the implementation of Salesforce? Choose 3 answers

- A. Order Management System
- B. Case Management System
- C. Sales Activity System
- D. Email Marketing System
- E. Quoting System

Correct Answer: BCD

QUESTION 7

An integration architect needs to build a solution that will be using the Streaming API, but the data loss should be minimized, even when the client re-connects every couple of days. Which two types of Streaming API events should be considered? Choose 2 answers

- A. Generic Events
- B. Change Data Capture Events
- C. PushTopic Events
- D. High Volume Platform Events

Correct Answer: BD

QUESTION 8

An Architect has received a request to prevent employees that leave the company from accessing data in Salesforce



after they are deactivated in the company's HR system. What should an Architect determine before recommending a solution?

- A. Determine inbound integration requirements, then identify frequency.
- B. Determine data access prevention requirements, then identify frequency.
- C. Determine data volume requirements, then identify the loading schedule.
- D. Determine data access prevention requirements, then identify system constraints.

Correct Answer: A

QUESTION 9

A company needs to integrate a legacy on-premise application that can only support SOAP API. After the Integration Architect has evaluated the requirements and volume, they determined that the Fire and Forget integration pattern will be most appropriate for sending data from Salesforce to the external application and getting response back in a strongly typed format.

Which integration capabilities should be used to integrate the two systems?

- A. Outbound Message for Salesforce to Legacy System direction and SOAP API using Enterprise WSDL for the communication back from legacy system to Salesforce.
- B. Platform Events for Salesforce to Legacy System direction and SOAP API using Partner WSDL for the communication back from legacy system to Salesforce.
- C. Platform Events for Salesforce to Legacy System direction and SOAP API using Enterprise WSDL for the communication back from legacy system to Salesforce.
- D. Outbound Message for Salesforce to Legacy System direction and SOAP API using Partner WSDL for the communication back from legacy system to Salesforce.

Correct Answer: A

QUESTION 10

A large enterprise customer operating in a high regulated industry is planning to implement Salesforce for customer-facing associates in both Sales and Service, and back office staff. The business processes that Salesforce supports are critical to the business.

Salesforce will be integrated to multiple back office systems to provide a single interface for associates. Reliability and monitoring of these integrations is required as associates support customers.

Which integration solution should the architect consider when planning the implementation?

- A. Architect Services in back office systems to support callouts from Salesforce and build reliability, monitoring and reporting capabilities.
- B. Decouple back office system callouts into separate distinct services that have inbuilt error logging and monitoring frameworks.



- C. Build a custom integration gateway to support back office system integrations and ensure reliability and monitoring capabilities.
- D. Leverage Middleware for all back office system integrations ensuring real time alerting, monitoring and reporting capabilities.

Correct Answer: D

QUESTION 11

A conglomerate is designing a Lightning Web Component (LWC) to display transactions aggregated from different sources. Their current system landscape is as follows:

1.

Transactions are created at any time through their various on-premise and cloud-based systems.

2.

All necessary transactions are replicated to a custom Transaction object in Salesforce. It is updated periodically so it only has a subset of the necessary transactions between updates.

3.

Middleware supports publish-subscribe interactions and provides RESTful Enterprise APIs that can retrieve transactions from on-premise and cloud-based systems.

The company wants to address a usability concern regarding incomplete data displayed on the LWC component.

What should the Integration Architect specify so the LWC will be able to display all the required transactions?

- A. Use the Continuation class to call the Enterprise APIs and then process the response in a callback method.
- B. Let the Lightning Data Service with an ?ire adapter display new values when the custom object records change.
- C. Call the Enterprise APIs directly from the LWC's JavaScript code and redisplay the LWC on receipt of the API response.
- D. Publish a Platform Event, have the middleware subscribe and update the custom object on receipt of Platform Event.

Correct Answer: C

QUESTION 12

A new Salesforce program has the following high level abstract requirement: Business processes executed on Salesforce require data updates between the internal systems and Salesforce. Which three relevant details should a Salesforce Integration Architect seek to specifically solve for Integration architecture needs of the program? Choose 3 answers

- A. Source and Target system, Directionality, data volume and transformation complexity along with any middleware that can be leveraged.



- B. Integration skills, SME availability and Program Governance details.
- C. Timing aspects - real-time/near real-time (synchronous or asynchronous), batch; update frequency.
- D. Integration Style Process based, Data based, Virtual integration. E Core functional and non functional requirements for User Experience design, Encryption needs, Community, and license choices.

Correct Answer: ACD

QUESTION 13

Northern Trail Outfitters has had an increase in requests from other business units to integrate opportunity information with other systems from Salesforce. The developers have started writing asynchronous @future callouts directly into the target systems. The CIO is concerned about the viability of this approach scaling for future growth and has requested a solution recommendation.

What should be done to mitigate the concerns that the CIO has?

- A. Implement an ETL tool and perform nightly batch data loads to reduce network traffic using last modified dates on the opportunity object to extract the right records.
- B. Develop a comprehensive catalog of Apex classes to eliminate the need for redundant code and use custom metadata to hold the endpoint information for each integration.
- C. Refactor the existing @future methods to use Enhanced External Services, import Open API 2.0 schemas and update flows to use services instead of Apex.
- D. Implement an Enterprise Service Bus for service orchestration, mediation, routing and decouple dependencies across systems.

Correct Answer: C

QUESTION 14

Northern Trail Outfitters needs to secure an integration with an external Microsoft Azure API Gateway. What integration security mechanism should be employed?

- A. Configure mutual server authentication with two-way SSL using CA issued certificates.
- B. Configure a connected app with an authorization endpoint of the API gateway and configure OAuth settings.
- C. Use an API only user profile and implement use an external identity provider with federated API access.
- D. Implement Salesforce Shield with Encryption at Rest and generate a tenant secret.

Correct Answer: A



QUESTION 15

Customer is evaluating Platform Events solution and would like help in comparing/contrasting it with Outbound Message for a real-time / near-real time needs. They expect 3,000 consumers of messages from Salesforce. Which three considerations should be evaluated and highlighted when deciding between the solutions? Choose 3 answers

- A. Both Platform Events and Outbound Message offer declarative means for asynchronous near-real time needs. They aren't best suited for real-time integrations.
- B. In both Platform Events and Outbound Messages, the event messages are retried by and delivered in sequence, and only once. Salesforce ensures there is no duplicate message delivery.
- C. Message sequence is possible in Outbound Message but not guaranteed with Platform Events. Both offer very high reliability. Fault handling and recovery are fully handled by Salesforce.
- D. Number of concurrent subscribers to Platform Events is capped at 2,000. An Outbound Message configuration can pass only 100 notifications in a single messages to a SOAP end point.
- E. Both Platform Events and Outbound Message are highly scalable. However, unlike Outbound Message, only Platform Events have Event Delivery and Event Publishing limits to be considered.

Correct Answer: BDE

Explanation: https://developer.salesforce.com/docs/atlas.en-us.platform_events.meta/platform_events/platform_event_limits.htm
https://help.salesforce.com/articleView?id=workflow_om_considerations.htm&type=5

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