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QUESTION 1

Universal Containers (UC) operates in Asia, Europe and North America regions. There is one Salesforce org for each region. UC is implementing Customer 360 in Salesforce and has procured External Identity and Customer Community licenses in all orgs.

Customers of UC use Community to track orders and create inquiries. Customers also tend to move across regions frequently.

What should an identity architect recommend to optimize license usage and reduce maintenance overhead?

- A. Merge three orgs into one instance of Salesforce. This will no longer require maintaining three separate copies of the same customer.
- B. Delete contact/ account records and deactivate user if user moves from a specific region; Sync will no longer be required.
- C. Contacts are required since Community access needs to be enabled. Maintenance is a necessary overhead that must be handled via data integration.
- D. Enable Contactless User in all orgs and downgrade users from Experience Cloud license to External Identity license once users have moved out of that region.

Correct Answer: C

QUESTION 2

Which two roles of the systems are involved in an environment where salesforce users are enabled to access Google Apps from within salesforce through App launcher and connected App set up? Choose 2 answers

- A. Google is the identity provider
- B. Salesforce is the identity provider
- C. Google is the service provider
- D. Salesforce is the service provider

Correct Answer: D

QUESTION 3

Universal Containers (UC) is planning to add Wi-Fi enabled GPS tracking devices to its shipping containers so that the GPS coordinates data can be sent from the tracking device to its Salesforce production org via a custom API. The GPS devices have no direct user input or output capabilities.

Which OAuth flow should the identity architect recommend to meet the requirement?

- A. OAuth 2.0 Asset Token Flow for Securing Connected Devices
- B. OAuth 2.0 Username-Password Flow for Special Scenarios



- C. OAuth 2.0 Web Server Flow for Web App Integration
- D. OAuth 2.0 JWT Bearer Flow for Server-to-Server Integration

Correct Answer: A

QUESTION 4

Universal containers (UC) has a classified information system that its call centre team uses only when they are working on a case with a record type of "classified". They are only allowed to access the system when they own an open "classified" case, and their access to the system is removed at all other times. They would like to implement SAML SSO with salesforce as the IDP, and automatically allow or deny the staff's access to the classified information system based on whether they currently own an open "classified" case record when they try to access the system using SSO.

What is the recommended solution for automatically allowing or denying access to the classified information system based on the open "classified" case record criteria?

- A. Use a custom connected App handler using apex to dynamically allow access to the system based on whether the staff owns any open "classified" cases.
- B. Use apex trigger on case to dynamically assign permission sets that grant access when a user is assigned with an open "classified" case, and remove it when the case is closed.
- C. Use custom SAML jit provisioning to dynamically query the user's open "classified" cases when attempting to access the classified information system
- D. Use salesforce reports to identify users that currently owns open "classified" cases and should be granted access to the classified information system.

Correct Answer: A

QUESTION 5

A global company's Salesforce Identity Architect is reviewing its Salesforce production org login history and is seeing some intermittent Security Assertion Markup Language (SAML SSO) 'Replay Detected and Assertion Invalid' login errors.

Which two issues would cause these errors?

Choose 2 answers

- A. The subject element is missing from the assertion sent to salesforce.
- B. The certificate loaded into SSO configuration does not match the certificate used by the IdP.
- C. The current time setting of the company's identity provider (IdP) and Salesforce platform is out of sync by more than eight minutes.
- D. The assertion sent to salesforce contains an assertion ID previously used.

Correct Answer: AD



QUESTION 6

Northern Trail Outfitters (NTO) has an existing custom business-to-consumer (B2C) website that does NOT support single sign-on standards, such as Security Assertion Markup Language (SAML) or OAuth. NTO wants to use Salesforce Identity to register and authenticate new customers on the website.

Which two Salesforce features should an identity architect use in order to provide username/password authentication for the website?

Choose 2 answers

- A. Identity Connect
- B. Delegated Authentication
- C. Connected Apps
- D. Embedded Login

Correct Answer: BD

QUESTION 7

A service provider (SP) supports both Security Assertion Markup Language (SAML) and OpenID Connect (OIDC).

When integrating this SP with Salesforce, which use case is the determining factor when choosing OIDC or SAML?

- A. OIDC is more secure than SAML and therefore is the obvious choice.
- B. The SP needs to perform API calls back to Salesforce on behalf of the user after the user logs in to the service provider.
- C. If the user has a session on Salesforce, you do not want them to be prompted for a username and password when they login to the SP.
- D. They are equivalent protocols and there is no real reason to choose one over the other.

Correct Answer: B

QUESTION 8

An identity architect is implementing a mobile-first Consumer Identity Access Management (CIAM) for external users. User authentication is the only requirement. The users email or mobile phone number should be supported as a username.

Which two licenses are needed to meet this requirement?

Choose 2 answers

- A. External Identity Licenses
- B. Identity Connect Licenses



- C. Email Verification Credits
- D. SMS verification Credits

Correct Answer: AD

QUESTION 9

Which two statements are capable of Identity Connect? Choose 2 answers

- A. Synchronization of Salesforce Permission Set Licence Assignments.
- B. Supports both Identity-Provider-Initiated and Service-Provider-Initiated SSO.
- C. Support multiple orgs connecting to multiple Active Directory servers.
- D. Automated user synchronization and de-activation.

Correct Answer: BD

QUESTION 10

Universal containers (UC) has a custom, internal-only, mobile billing application for users who are commonly out of the office. The app is configured as a connected App in salesforce. Due to the nature of this app, UC would like to take the appropriate measures to properly secure access to the app. Which two are recommendations to make the UC? Choose 2 answers

- A. Disallow the use of single Sign-on for any users of the mobile app.
- B. Require high assurance sessions in order to use the connected App
- C. Use Google Authenticator as an additional part of the logical processes.
- D. Set login IP ranges to the internal network for all of the app users profiles.

Correct Answer: BC

QUESTION 11

Universal containers (UC) does my domain enable in the context of a SAML SSO configuration? Choose 2 answers

- A. Resource deep linking
- B. App launcher
- C. SSO from salesforce1 mobile app.
- D. Login forensics

Correct Answer: AC



QUESTION 12

Northern Trail Outfitters (NTO) wants its customers to use phone numbers to log in to their new digital portal, which was designed and built using Salesforce Experience Cloud. In order to access the portal, the user will need to do the following:

1.

Enter a phone number and/or email address

2.

Enter a verification code that is to be sent via email or text.

What is the recommended approach to fulfill this requirement?

- A. Create a Login Discovery page and provide a Login Discovery Handler Apex class.
- B. Create a custom login page with an Apex controller. The controller has logic to send and verify the identity.
- C. Create an Authentication provider and implement a self-registration handler class.
- D. Create a custom login flow that uses an Apex controller to verify the phone numbers with the company's verification service.

Correct Answer: D

QUESTION 13

Northern Trail Outfitters manages application functional permissions centrally as Active Directory groups. The CRM_SuperUser and CRM_Reportmg_SuperUser groups should respectively give the user the SuperUser and Reportmg_SuperUser permission set in Salesforce. Salesforce is the service provider to a Security Assertion Markup Language (SAML) identity provider.

How should an identity architect ensure the Active Directory groups are reflected correctly when a user accesses Salesforce?

- A. Use the Apex Just-in-Time handler to query standard SAML attributes and set permission sets.
- B. Use the Apex Just-m-Time handler to query custom SAML attributes and set permission sets.
- C. Use a login flow to query custom SAML attributes and set permission sets.
- D. Use a login flow to query standard SAML attributes and set permission sets.

Correct Answer: B

QUESTION 14

Northern Trail Outfitters want to allow its consumer to self-register on its business-to-consumer (B2C)



portal that is built on Experience Cloud. The identity architect has recommended to use Person Accounts.

Which three steps need to be configured to enable self-registration using person accounts?

Choose 3 answers

- A. Enable access to person and business account record types under Public Access Settings.
- B. Contact Salesforce Support to enable business accounts.
- C. Under Login and Registration settings, ensure that the default account field is empty.
- D. Contact Salesforce Support to enable person accounts.
- E. Set organization-wide default sharing for Contact to Public Read Only.

Correct Answer: ACD

QUESTION 15

The security team at Universal Containers (UC) has identified exporting reports as a high- risk action and would like to require users to be logged into Salesforce with their Active Directory (AD) credentials when doing so. For all other users of Salesforce, users should be allowed to use AD Credentials or Salesforce credentials. What solution should be recommended to prevent exporting reports except when logged in using AD credentials while maintaining the ability to view reports when logged in with Salesforce credentials?

- A. Use SAML Federated Authentication and block access to reports when accessed through a Standard Assurance session.
- B. Use SAML Federated Authentication and Custom SAML JIT Provisioning to dynamically and or remove a permission set that grants the Export Reports Permission.
- C. Use SAML federated Authentication, treat SAML Sessions as High Assurance, and raise the session level required for exporting reports.
- D. Use SAML federated Authentication with a Login Flow to dynamically add or remove a Permission Set that grants the Export Reports Permission.

Correct Answer: C

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