# HEROKU-ARCHITECTQ&As

Salesforce Certified Heroku Architect

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#### **QUESTION 1**

Universal Containers (UC)uses Apache Kafka on Heroku to stream shipment inventory data in real time throughout the world. A Kafka topic is used to send messages with updates on the shipping container GPS coordinates as they are in transit. UC is using a Heroku Kafka basic-0 plan. The topic was provisioned with 8 partitions, 1 week of retention, and no compaction. The keys for the events are being assigned by Heroku Kafka, which means that they will be randomly distributed between the partitions.

UC has a single-dyno consumer application that persists the data to their Enterprise Data Warehouse (EDW). Recently, they\\'ve been noticing data loss in the EDW.

What should an Architect with Kafka experience recommend?

- A. Enable compaction on the topic to drop older messages, which will drop older messages with the same key.
- B. Upgrade to a larger Apache Kafka for Heroku plan, which has greater data capacity.
- C. Use Heroku Redis to store message receipt information to account for "at-least" once delivery, which will guarantee that messagesare never processed more than once.
- D. Scale up the consumer dynos to match the number of partitions so that there is one process for each partition.

Correct Answer: C

#### **QUESTION 2**

Universal Containers has enabled Field Service Lightning and is looking to enable Entitlements for Work Orders. What should a Consultant take into consideration?

- A. Creating Entitlements for Cases and Work Orders must be eparated.
- B. Managing page layouts and validation rules can be done in Salesforce Lightning
- C. Managing page layouts and milestone trackers can be done in the Salesforce mobile app.
- D. Creating Entitlements for Work Orders requires Lightning to be enabled.

Correct Answer: A

#### **QUESTION 3**

Universal Containers is building a new marketing website on Heroku. They want to capture user information on the site and have that data flow into Salesforce for followup. Which Heroku features should an Architectrecommend to accomplish this?

- A. Heroku Conned and Heroku Postgres.
- B. HeroKu Private Spaces and Private Space Peering.



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C. Heroku Redis and Heroku Teams.

D. Heroku Dataclips and the Heroku Platform API.

Correct Answer: A

#### **QUESTION 4**

Universal Containers wants to set up communication between multiple public-facing Heroku web applications hosted on the Common Runtime. Which solution should an Architect recommend?

- A. Movethe application to a Private Space, and enable Internal Routing for them
- B. Bind all of the Heroku applications to the same port
- C. Configure a worker process type for each application that listens for incoming remote procedure calls.
- D. Send requests to each application\\'s URL using HTTP/HTTPS.

Correct Answer: A

https://www.heroku.com/tech-sessions/get-started-with-apache-kafka

#### **QUESTION 5**

To satisfy the requirements of an upcoming compliance audit, a client must provide a record of all interactive commands run against a production application in the last six months. Which Heroku feature should an Architect recommend to help with this use case?

- A. Heroku Shield keystroke logging
- B. Dataclips
- C. Private Space Logging
- D. SSH tunneling using Heroku Exec

Correct Answer: A

https://devcenter.heroku.com/articles/event-driven-microservices-with-apache-kafka

### **QUESTION 6**

A client provisions a Heroku Postgres database in the EU region.

Which two services related to Heroku Postgres are located in the U.S.? (Choose two.)

A. Fork and follower databases



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- B. Heroku Postgres Continuous Protection backups
- C. Snapshots created with Heroku PGBackups
- D. Heroku Dataclips

Correct Answer: AD

https://devcenter.heroku.com/articles/heroku-postgresql

#### **QUESTION 7**

Which three actions can a user perform on an app in a Heroku Enterprise Team, if that user has been granted only the "deploy" permission for that app? Choose 3 answers.

- A. Provision an add-on with a free plan
- B. Manage the app\\'s config vars.
- C. Transfer the app to another Enterprise Team.
- D. Roll back a release

Correct Answer: ABD

https://devcenter heroku com/articles/heroku-connect-database-tables#encrypted-strings

#### **QUESTION 8**

Universal Containers is developing a new application that has a lightweight Node.js front end. Theywill also be using a Java-based API, which combines data with Salesforce customer data. All of the data, and the API, is highly confidential. What should an Architect suggest to enforce security?

- A. Deploy the apps into either Heroku runtime. Force the Java app to use a CDN, and point the Node.js app to its appname.herokuapp.com domain.
- B. Deploy all of the apps to the Common Runtime. Force the Java app to use SSI/TLS sessions, and point the Node.js app to its appname.herokuapp.com domain.
- C. Deploy all of the apps to a Heroku Private Space. Force the Java app to use SSI/TLS sessions, and point the Node.js app to its appname.herokuapp.corn domain.
- D. Deploy all of the apps to a Heroku Private Space. Deploy the Java app with Internal Routing enabled. Deploythe Node.js app without Internal Routing enabled.

Correct Answer: D

#### **QUESTION 9**

Universal Containers has multipleHeroku applications that use the same Heroku Postgres database. One of those applications, SFDC-sync. uses Heroku Connect to sync the data between a Salesforce org and the Heroku Postgres



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database. If the SFDC-sync app Is deleted. Heroku Connect will stopsyncing data. What is another consequence of deleting the SFDC-sync app?

- A. All tables synced with Heroku Connect will be removed from the Heroku Postgres database
- B. Existing data will remain in both locations.
- C. All synced objects will be removed from the Salesforce org
- D. All tables will be removed from the Heroku Postgre database

Correct Answer: A

https://devcenter.heroku.eom/articles/privale-spaces#lrusted-ip-ranges

#### **QUESTION 10**

When creating a Private Space, what is a valid reason to specify a region other than the default region?

- A. Private Spaces restrict inbound traffic to the current region.
- B. Heroku pricing varies by region.
- C. Running an application closer to its intended users can reduce latency.
- D. Available compute resources vary by region.

Correct Answer: C

#### **QUESTION 11**

Universal Containers wants to measure their adherence to specific SLAs for all Work Orders. In which order should a Consultant implement the setup to achieve this requirement?

- A. Set Up Milestones. Create Entitlenen: records, Set Up EntitlementsProcess for Work Orders.
- B. Set Up Entitlements Process for Work Orders, Set Up Milestones, Create Entitlement records
- C. Create Entitlement records, Set Up Entitlements Process for Work Orders. Set Up Milestones
- D. Set Up Milestones. Set Up EntitlementsProcess for Work Orders, Create Entitlement records.

Correct Answer: B

#### **QUESTION 12**

Universal Containers has a large volume of cancellations occurring on their Work Orders. The COO wants to manage Work Order cancellations and subsequentfollow-ups. Which two options should a Consultant recommend? (Choose two )

A. Change the Work Order with a closed status of "Cancelled".



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- B. Address
- C. Re-use the existing Work Order for the follow-up.
- D. Create a child Work Order for the follow-up Work Order
- E. Change the Work Order with a status of "New".

Correct Answer: AD

#### **QUESTION 13**

Universal Containers wants to help their dispatches determine the length of time a Work Order should last. What should the Consultant implement to help achieve this goal?

- A. Operating Hours for Customer Accounts.
- B. Work Types with an Estimated Duration.
- C. Work Orders with Operating Hours
- D. Work Types with Service Level Agreement.

Correct Answer: B

#### **QUESTION 14**

Universal Containers would like to avoid H12 ("request timeout") and H22 ("connection limit reached") errors when running an e-commerce retail site that mustprocess millions of inbound requests during their one-day semi-annual sale. Which two solution measures should an Architect recommend to prepare for the semi-annual sale?

- A. Implement load balancing using Kafka
- B. Engage with Heroku Support to implement load testing
- C. Enable and load test autoscaling
- D. Perform load test using 10% sample size

Correct Answer: BC

https://devcenter.heroku.com/artlcles/event-driven-microservlces-with-apache-kafka

### **QUESTION 15**

Universal Containers (UC) is opening offices in Japan and Germany. This will allow them to serve new customers in Asia and in Europe. UC is concerned about application latency for their new customers, especially because the app serves large amounts of dynamic content.

Which Heroku Enterprise feature should an Architect recommend to alleviate this concern?



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- A. Create Salesforce orgs in each region and use Heroku Connect to link them.
- B. Deploy instances of their applications into Private Spaces in Tokyo and Frankfurt.
- C. Deploy a globally-distributed CDN in front of the application.
- D. Create a Heroku Pipeline to mirrorthe app and its data in each region.

Correct Answer: A

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