



GE0-803^{Q&As}

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(GCP8 - CVP)

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QUESTION 1

How would you enable/disable anonymous access to the EMPS?

- A. Via IPCS or VCS
- B. Modify GVP.ini file
- C. Via Dialogic
- D. Via IIS settings

Correct Answer: D

QUESTION 2

In GVP log files, what timezone are the timestamps in?

- A. Local timezone of the GVP server
- B. UTC/GMT
- C. WST
- D. EST

Correct Answer: B

QUESTION 3

Under what circumstances is a username and password required to access the EMPS?

- A. Never. By default, a username and password is not required since EMPS is only used for monitoring purposes.
- B. Always. When opening EMPS Login screen, the system will require users enter their username and password.
- C. Only when the EMPS is being accessed from a remote workstation. You are automatically authenticated and can log in from a local machine.
- D. Only when using SunOne Directory Server because OpenLDAP has no built-in security for the EMPS login screen.

Correct Answer: B

QUESTION 4

Which of the following files is an example of a file that is installed into \CN\web\did_url_mappings\2.0?

- A. GVPOwner_Admin_.xml



- B. 5453.xml
- C. Database.xml
- D. Start.asp

Correct Answer: A

QUESTION 5

When planning the sizing and capacity for a GVP deployment, which of the following should be considered?

- A. In-Front or Behind-the-Switch mode of operation
- B. SNMP tools for monitoring network
- C. Expected call volume
- D. Operating system of the web servers

Correct Answer: C

QUESTION 6

Which of the following third-party products must be installed on any host where EMPS will be accessed via a browser?

- A. Java SDK
- B. MS XML Parser
- C. Java Runtime Environment (JRE)
- D. SQL Client Libraries

Correct Answer: C

QUESTION 7

Which of the following components listed are considered optional in a GVP 8.1 Solution? (Choose six)

- A. Call Control Platform
- B. IVR Server
- C. Composer
- D. Supplementary Services Gateway
- E. Speech Server
- F. Resource Manager



G. CTI Connector

H. Media Control Platform

Correct Answer: ABCDEG

QUESTION 8

When installing EMPS, the core components (common) are NOT required. True or False?

A. TRUE

B. FALSE

Correct Answer: B

QUESTION 9

Refer to the I-Server client log entry. What event might have occurred to cause this log entry?

```
[2005/11/18 14:25:28.015] A54 ISvrClientGlobalData.cpp:893  
C=14:L=1:U=1409 Could not create a socket with values [  
Server='192.168.1.163' Port=9090 Error='Could not initialize CNSocket:  
0x8004274d']
```

A. IVR Server Client or Genesys Queue Adapter cannot connect to the IVR Server.

B. CNSocket has already been initialized

C. Wrong Dialogic port was selected

D. VCS/IPCS has not yet been installed

Correct Answer: A

QUESTION 10

Which are the typical components of a VOIP SIP solution?

A. IP Communication Server, Telephony Board, and CTI-Link

B. Voice Communications Server, Media Gateway, and IP Communication Manager

C. IP Communication Server, SIP Session or H.323 Session Manager, Resource Manager, and Polyhedra database

D. IP Communication Manager, Media Gateway and Telephony Board

Correct Answer: C



QUESTION 11

To bring up the 9810 listener window in EMPS you need to expand Server, CORE, click on and then follow which links?

- A. Right-click on the Server and view
- B. Click link for Network Management GUI to open the 9810 listener
- C. Click the link for Server Explorer to open the 9810 listener
- D. There are no available links for the 9810 listener window in the EMPS.

Correct Answer: B

QUESTION 12

Referring to the I-ServerXML log entry, what is the "CalledNum"?

```
[2005/05/02 19:39:51.161] 6FC ISvrClientGlobalData.cpp:1096
C=14:L=8:U=1000
<?xml version="1.0" encoding="iso-8859-1"?>
<!DOCTYPE GctiMsg SYSTEM "IServer.dtd">
<GctiMsg>
  <CallId>
    {EA006592-F9D0-4287-9AEB-02D579A43226}
  </CallId>
  <NewCall CallControlMode="Network" Version="2.0" >
    <CalledNum>
      01
    </CalledNum>
    <DNIS>
      3693181
    </DNIS>
    <ANI>
      4086266677
    </ANI>
  </NewCall>
</GctiMsg>
```

- A. The ANI that was called
- B. The DNIS of the call
- C. The Dialogic port the call landed on



D. The web server port the call landed on

Correct Answer: C

QUESTION 13

Which of the following statements regarding the integration of GVP and Outbound Contact Server (OCS) is correct?

- A. Outbound Contact integrated with GVP provides the ability for Outbound Contact Server (OCS) to trigger outbound calls, which are dialed using GVP, and to receive responses and results
- B. Call Progress Detection (CPD) using an IP Communication Server (IPCS) requires Dialogic software, known as Host Media Processing (HMP)
- C. GVP can be configured in either IVR-in-Front or IVR-Behind modes
- D. All of the above
- E. None of the above

Correct Answer: D

QUESTION 14

Which of the following statements pertaining to GVP 8 and Resource Manager is NOT true?

- A. All the SIP Resources used within a GVP 8 solution are managed by Resource Manager
- B. Resource Manager allows the operator to configure usage limits of each resource.
- C. Resource Manager monitors the health of each resource.
- D. MCP is a resource type
- E. Reporting Server is a resource type
- F. A Gateway is a resource type

Correct Answer: E

QUESTION 15

Role Based Access control in GVP 8.1.2 is available only through Genesys Administrator.

- A. True
- B. False

Correct Answer: A



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