



VCE & PDF

PassApply.com

<https://www.passapply.com/field-service-lightning-consultant.html>
2024 Latest passapply FIELD-SERVICE-LIGHTNING-CONSULTANT PDF and
VCE dumps Download

FIELD-SERVICE-LIGHTNING- CONSULTANT^{Q&As}

Salesforce Certified Field Service Lightning Consultant

**Pass Salesforce FIELD-SERVICE-LIGHTNING-
CONSULTANT Exam with 100% Guarantee**

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.passapply.com/field-service-lightning-consultant.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Salesforce
Official Exam Center



VCE & PDF

PassApply.com

<https://www.passapply.com/field-service-lightning-consultant.html>
2024 Latest passapply FIELD-SERVICE-LIGHTNING-CONSULTANT PDF and
VCE dumps Download

- ⚙️ **Instant Download** After Purchase
- ⚙️ **100% Money Back** Guarantee
- ⚙️ **365 Days** Free Update
- ⚙️ **800,000+** Satisfied Customers





QUESTION 1

Containers wants to offer their Field Technicians a more limited view of Work Orders and Service Appointments in the Field Service mobile app compared to their Dispatchers. What should a Consultant recommend so the Field Technician sees only the necessary fields?

- A. Field Technician Page Layouts
- B. Field Technician Visualforce Pages
- C. Field Technician Field Sets
- D. Field Technician Mini-Page Layouts

Correct Answer: A

QUESTION 2

Universal Containers (UC) wants to deploy Knowledge to its field team.

How should UC ensure its Technicians can access Knowledge Articles offline?

- A. Write a workflow that associates Articles to Work Orders based on a picklist on the Work Order.
- B. Use Work Types to assign associated Articles to Work Orders.
- C. Use the Salesforce mobile app with deep linking to the Salesforce Field Service mobile app.
- D. Create a custom mobile app that syncs articles based on Service Appointment assignments.

Correct Answer: B

QUESTION 3

Universal Containers sells widgets with multiple components. Based on a problem reported by a customer, one or more of the components need to be replaced.

What should a Consultant recommend to accurately record the required work?

- A. Service Appointments and Service Appointment Line Items
- B. Work Orders with Products Consumed
- C. Work Orders with Work Order Line Items
- D. Work Orders with Service Appointments

Correct Answer: C



QUESTION 4

Universal Containers wants to represent and track a Bill of Material (BoM). What should a Consultant recommend?

- A. Use Assets and define a hierarchy.
- B. Use a custom object to model the BoM.
- C. Use an ERP to manage the BoM.
- D. Use Products and add to an Order.

Correct Answer: C

QUESTION 5

Universal Containers wants to track Technicians' van stock using the Salesforce Field Service mobile app to ensure that Technicians report when parts are used.

Which three data elements should a Consultant recommend tracking to support these requirements?

Choose 3 answers

- A. Inventory
- B. Warehouse Locations
- C. Products Consumed
- D. Products Required
- E. Mobile Locations

Correct Answer: CDE

QUESTION 6

Universal Container requires trained inspectors to make 3 site visits per year to inspect the container customers' sites. These visits must be scheduled within 14 days of inspection due date.

What are two ways a Consultant can configure maintenance plans to meet the requirements?

Choose 2 answers

- A. Auto generate work order with a 14 days generation horizon
- B. Associate work type called site to maintenance plan
- C. Associate a required skill call site visits to maintain plans
- D. Auto generate work order with 14-day generation time frame



Correct Answer: AB

QUESTION 7

Universal Containers has customers who have previously negotiated pricing on some products.

Which Price Book structure should a Consultant recommend when considering the implications of pricing on Work Orders?

- A. Utilize a custom Global Price Book and add all products as Price Book Entries.
- B. Create customer-specific Price Books and add all products as Price Book Entries.
- C. Utilize a custom Global Price Book and add price-negotiated products as Price Book Entries.
- D. Create customer-specific Price Books and add only price-negotiated products as Price Book Entries.

Correct Answer: D

QUESTION 8

Universal Containers wants to track when Technicians need to visit a customer site multiple times to resolve an issue.

How should a Consultant configure this using a single Work Order?

- A. Create a new Service Appointment for each site visit.
- B. Create a new Child Work Order for each site visit.
- C. Create a new Product Consumed for each site visit.
- D. Create a new Work Order Line Item for each site visit.

Correct Answer: A

QUESTION 9

Which work rule should a field service lightning consultant use to assign service resources based on related object records?

- A. resource availability
- B. extended match
- C. match field
- D. required resources

Correct Answer: B



QUESTION 10

Universal Containers (UC) wants to generate Work Orders from their Customer Service Cases. UC would like the Work Order to be linked to the Case and have the Customer Service Representative select a predefined template for the Work Order within the Service Console. Which two items should a Consultant recommend in order to achieve this? Choose 2 answers

- A. Add the Work Order Quick Action on the Case.
- B. Use Work Types to achieve pre-defined templates.
- C. Add the Work Order Quick Action on the Account.
- D. Use Record Types to achieve pre-defined templates.

Correct Answer: AB

QUESTION 11

When the universal container UC technician installed a product at a customer site the technician must perform all future work for that customer.

Which process should the consultant use to meet the requirements?

- A. Add the resources as a required resource on the contact
- B. Add the resources as a required resource on the work order
- C. Add the resources as a required resource on the asset
- D. Add the resources as a required resource on the account

Correct Answer: D

QUESTION 12

Universal Containers (UC) normally focuses on minimizing travel. Weather can cause situations that require expedited on-site service. How should a Consultant recommend UC handle unplanned service during times of severe weather?

- A. Configure a new Service Level for immediate assignment.
- B. Postpone all lower-priority jobs and extend Due Dates.
- C. Manually flag Service Appointments as "In Jeopardy" due to weather.
- D. Configure Emergency Policy and use the Emergency Wizard.

Correct Answer: D

QUESTION 13



a customer makes one appointment for the sales department, and another appointment for the service department. The two appointments should be handled on the same day, but should be created as separate appointments. In addition, the technician must complete one appointment before starting the next. The agent wants to make sure these two appointments are scheduled together and in sequence.

Which three things should the consultant verify to ensure these requirements are simultaneous scheduling will occur?

Choose 3 answers

- A. The same resource and same day fields appear on the service appointments page layout.
- B. The complexwork visual force page is added to the service appointments page layout.
- C. A dependency has been created between the two appointment and the start time are the same.
- D. The checkbox uses all-or-none scheduling for related appointments in field service setting is selected.
- E. The dependency type is set to start after finish and day on the service appointment in the dependency.

Correct Answer: BDE

QUESTION 14

Universal Containers is outsourcing work to a third-party Contractor. This Contractor is committed to working 100 hours per week. How should this be configured in the system?

- A. Create 5 Resources with 20 hours available a week.
- B. Create a Resource with 20 hours available a day.
- C. Create 100 Service Appointments with Contractors as Required Resources.
- D. Create a Capacity-based Resource with 100 hours capacity a week.

Correct Answer: D

QUESTION 15

An agent has to create a work order for a complex installation. A work order line item is created for each required component so it can be tracked and priced separately. However, a few of the components are only on the company's preferred price book while the other is on the U.S price book.

Which solution should a consultant recommend so the agent can meet this requirement?

- A. Create one work order for each price book and add work order line items to the appropriate work order based on its price book.
- B. Create one work order and override the price on work order line items for products on the preferred price book.
- C. Create one work order and add work order line items based on the price book selected on the work type.
- D. Create one work order for each price book and use work types to assign the price book to work order line item.



Correct Answer: C

[FIELD-SERVICE-
LIGHTNING-CONSULTANT
VCE Dumps](#)

[FIELD-SERVICE-
LIGHTNING-CONSULTANT
Exam Questions](#)

[FIELD-SERVICE-
LIGHTNING-CONSULTANT
Braindumps](#)