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QUESTION 1

Universal Containers (UC) has hired UX designers to help improve brand recognition and has a new style guide it needs to implement to unify branding across all of its Experience sites.

What should UC do to accomplish this?

- A. Create a custom theme to apply to all Experience sites.
- B. Reference a shared Bootstrap CSS file in all of the sites.
- C. Create a custom template to apply to all Experience sites.
- D. Send the style guide to Experience managers to implement.

Correct Answer: D

QUESTION 2

Ursa Major Solar (UMS) has a discussion thread on its Experience Cloud site for customers to provide feedback on the company\\'s latest product release. To help ensure new members understand what the discussion thread is meant for and to monitor their first posts, UMS would like to approve the first post of any new member who has joined within 7 days or less.

What is needed to configure this?

- A. Create a moderation rule with the appropriate content criteria.
- B. Create a Community moderator with Delete permissions.
- C. Create a Community moderator with Approval permissions.
- D. Create a moderation rule with the appropriate member criteria.

Correct Answer: D

QUESTION 3

Which two statements regarding data categories are true?

Choose 2 answers

A. Child roles cannot see more data categories than their parent role. If the parent role\\'s visibility changes, the child role\\'s category visibility is reset to its parent\\'s category visibility.

B. Customer Portal users and partner portal users inherit data category visibility settings of the role assigned to their account (owner) managers by default.

C. When a category is made visible to a user through custom settings or is made visible by default, its child and parent categories are not included.



D. Translated articles will not follow the master article data category. Therefore, translated articles can be assigned to a different data category.

Correct Answer: AB

QUESTION 4

As a pilot. Ursa Major Solar\\'s customers from California wore assigned to a page variation for the Home page so that the layout looks slightly different than for customers from other states. The page variation uses a Rich Content Editor component assigned solely to Platinum customers.

Who will be able to view the Rich Content Editor component?

A. All Platinum customers

- B. All customers from California
- C. All customers
- D. All Platinum customers from California

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Correct Answer: D
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QUESTION 5

DreamHouse Realty (DR) recently created a site for potential buyers. DR has a rich knowledge base organized in data categories and now plans to make those Knowledge articles available to site users.

Which two steps does DR need to take in order to ensure that new articles show up in the site on an ongoing basis without manual intervention?

Choose 2 answers

- A. Map articles to Content Topics.
- B. Map topics to data categories.
- C. Enable "Share on Sites" setting.
- D. Enable "Automate Topic Assignment" setting.

Correct Answer: BD

QUESTION 6

The Experience Cloud manager has been asked to ensure that a Knowledge article Is visible to Internal Salesforce users, unauthenticated visitors to the site, and third-party authenticated users. Which two settings need to be configured on the draft article before it is published? Choose 2 answers

A. Visible to Partner



- B. Visible in Public Knowledge Base
- C. Visible to Employee
- D. Visible to Guest User

Correct Answer: AD

QUESTION 7

Universal Containers (UC) Salesforce org uses SAML 550 with a third-party identity provider for internal user authentication. UC now wants to extend this capability for Experience Cloud site users as well. What should the UC administrator ensure in order to successfully implement SAML 550 for the Experience Cloud site?

A. Register the Experience Cloud site as an Identity Provider in SAML settings.

B. Create a Visualforce page that receives and validates the SAML assertion.

C. Use the site login URL as an endpoint where SAML assertion is made.

D. Create a Connected App with custom attributes before configuring SAML settings.

Correct Answer: C

QUESTION 8

Ursa Major Solar is creating an employee experience portal.

Using audience targeting, how should the Experience designer set it up so that different pages in the portal appear to different departments and roles within those departments?

A. By using Location criteria and specifying which IP address applies to each department and domain

- B. By using Profile criteria and selecting the Service profile
- C. By using Domain criteria and creating custom domains for each department or role to access the portal
- D. By using User criteria and selecting appropriate user fields on CRM objects

Correct Answer: D

QUESTION 9

Cloud Kicks (CK) advises its diverse set of clients on how to use Experience Cloud. With new regulations taking effect, many of CK\\'s clients want an easy and cost effective way to set up a site and gather their customers\\' communication preferences.



Mow should CK help compile these preferences?

- A. Create a Lightning Bolt solution that already includes all the preferences.
- B. Create a Lightning Bolt solution with a template and a login flow to gather the preferences.
- C. Use the standard Preferences Chatbot to gather the preferences.
- D. Build a Service Console to gather the preferences.

Correct Answer: B

QUESTION 10

Cloud Kicks (CK) is planning to build a social intranet site as well as an HR help site for its employees using Experience Cloud. Most employees either work in sales or service and currently use Salesforce.

Which user license should be recommended for CK\\'s employees to access Experience Cloud sites?

- A. Salesforce Authenticated Site
- B. Salesforce Unlimited
- C. Customer Community
- D. Platform Portal

Correct Answer: C

QUESTION 11

What accurately sequences the necessary steps to create a partner user from an enabled partner account?

A. 1) Edit the user record to assign the correct role/profile. ee 2) View the partner account contact. Single Book 3) Select Manage External User. 4) Select Enable Partner User.

5) Save.

B. 1) View the partner account contact. 2) Select Manage External User. Multiple Books 3) Select Enable Partner Account. 4) Edit the user record to assign the correct role and profile. 5) Save.

C. 1) View the partner account contact. 2) Select Manage External User. 3) Select Enable Partner User. 4) Edit the user record to assign the correct role/profile. 5) Save.

D. 1) Edit the user record to assign the correct role/profile. 2) View the partner account contact. 3) Select Manage External User. 4) Select Enable Partner Account. 5) Save.

Correct Answer: C



QUESTION 12

Universal Containers has implemented Chat, but agents are complaining that they have to capture several pieces of information before being able to service the customer.

What should an administrator do to capture information upfront on the Experience site?

- A. Create a flow for customers to fill out before initiating Chat.
- B. Enable Chat for only authenticated users and pass the user\\'s information on hidden fields.
- C. Deploy a unique chat per topic.
- D. Create a pre-chat form to fill out before initiating Chat.

Correct Answer: D

QUESTION 13

Partners at Universal Containers (UC) have given feedback that it takes too long for administrators to create new users or reset passwords for partner employees. What should be done to help UC with user management?

- A. Recommend partners share user credentials.
- B. Delegate external user administration.
- C. Implement a limit on new users and password resets.
- D. Create a new user form that automatically triggers a process to create a user.

Correct Answer: D

QUESTION 14

Bloomington Caregivers (BC) intends to launch a company-wide project to create personalized experiences for its providers, vendors installers, and patients. BC\\'s business processes and workflow flow industry standards and common practices, mostly driven by compliance and regulatory mandates.

What should BC closely into during the evaluation phase?

- A. Lightning Bolt solutions
- B. Community Connect
- C. Digital Experience framework
- D. SDLC (Software Developer Life Cycle) for Experiences

Correct Answer: D

QUESTION 15



Cloud Kicks (CK) is in the process of updating and retiring multiple Experience Cloud sites on its one org.

What should CK consider before taking action as it inactivates and brings on new sites?

A. Each org can have up to 100 Experience Cloud sites; preview sites don\\'t count toward that limit.

- B. Each org can have up to 100 Experience Cloud sites; preview sites count toward that limit but inactive sites do not.
- C. Each org can have up to 100 Experience Cloud sites; active, preview, and inactive sites all count toward that limit.
- D. Each org can have up to 100 Experience Cloud sites as long as they are active.

Correct Answer: C

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