



# CSCP<sup>Q&As</sup>

Certified Supply Chain Professional

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### QUESTION 1

Which of the following are components of a perfect order?

I. right quantity

II. right place

III.

right price

A.

I

B.

II

C.

I and II

D.

I and III

E.

I, II and III

Correct Answer: E

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### QUESTION 2

Which of the following measures effectively evaluates overall resources in a distribution warehouse?

A. Throughput

B. Cube utilization

C. Filled pallet positions

D. Labor efficiency

Correct Answer: A

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### QUESTION 3

What are some compelling advantages of integrating capabilities?



- A. The benefits of one-to-one or next-tier coordination are quantifiable.
- B. Successful one-to-one relationships add value.
- C. Data and information sharing is more immediate and useful.
- D. A and B
- E. A, B, and C

Correct Answer: E

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#### QUESTION 4

All of the following are part of the eight Supply Chain Management Processes suggested by The Global Supply Chain Forum EXCEPT:

- A. Customer Relationship Management (CRM)
- B. Suppliers Relationship Management (SRM)
- C. Human Resource Management (HRM)
- D. Product Development and Commercialization
- E. Returns Management

Correct Answer: C

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#### QUESTION 5

Which flow within the supply chain typically motivates the other three?

- A. goods and services
- B. information
- C. cash
- D. reverse logistics

Correct Answer: C

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#### QUESTION 6

Which of the following freight rate types represents standard rates that can be found for almost all products or commodities shipped?

- A. class
- B. commodity



C. exception

D. long haul

Correct Answer: C

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#### QUESTION 7

Supply chains and supply chain processes exist in which of the following organizations?

A. for-profit organizations

II. military organizations III. charitable organizations

B. I

C. II

D. I and II

E. I and III

F. I, II and III

Correct Answer: E

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#### QUESTION 8

All of the following are reasons why inventory is subject to shrinkage EXCEPT:

A. theft

B. deterioration

C. rework

D. scrap

E. evaporation

Correct Answer: C

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#### QUESTION 9

The primary objective of supply chain management is:

A. minimizing transportation costs.

B. reducing inventory levels.

C. taking a systems approach.



D. implementing advanced technologies.

Correct Answer: C

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#### QUESTION 10

Data concerning customers can be derived from all of the following sources EXCEPT:

- A. transaction records
- B. service representatives
- C. purchased data
- D. distribution points
- E. shipping and receiving

Correct Answer: E

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#### QUESTION 11

Implementation of supply chain applications based on which of the following technologies is most likely to have the lowest fixed costs?

- A. Best of breed packages
- B. One integrated package
- C. Service-oriented architecture
- D. Software-as-a-service

Correct Answer: D

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#### QUESTION 12

A railway company investing in a signaling system to help identify and restore service quickly is an example of:

- A. risk resilience
- B. risk tolerance
- C. risk appetite
- D. risk mitigation

Correct Answer: D

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### QUESTION 13

A company considers outsourcing its information technology support to a low-cost region on another continent. The company currently has no business presence there. Which of the following actions is most effective in helping to select a service provider?

- A. Contacting the country's consulate for leads
- B. Contacting the country's local government for recommendations
- C. Visiting several potential providers before making a selection
- D. Finding a trusted local business agent to help in the search

Correct Answer: D

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### QUESTION 14

Total annual profit typically is highest at what stage of the product life cycle?

- A. Growth
- B. Maturity
- C. Decline
- D. Introduction

Correct Answer: B

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### QUESTION 15

After identifying the potential causes for delays in communicating demand information up the supply chain, the trading partners should take which of the following actions?

- A. Implement a higher-speed data communications network.
- B. Change procedures so data is communicated more frequently.
- C. Identify the root causes for the delays.
- D. Map and analyze the value stream.

Correct Answer: C

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