



# CRT-402<sup>Q&As</sup>

Certification Preparation for Platform App Builder

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### QUESTION 1

A custom field contains a feedback score which is on a scale of one to five. Endusers would like a visual indicator of one to five stars based on the number found in the feedback score customer field.

- A. Use a custom image
- B. Number
- C. Formula
- D. Text

Correct Answer: C

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### QUESTION 2

Which two ways can an app builder grant object-level access to users? (Choose two.)

- A. Public Groups
- B. Permission Sets
- C. Roles
- D. Profiles

Correct Answer: BD

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### QUESTION 3

Which of the following represent correct syntax to display first name from global variable user?

- A. {User.FirstName}
- B. \$User.FirstName
- C. {!User.FirstName}
- D. {!\$User.FirstName}

Correct Answer: B

Visualforce pages use the same expression language as formulas - that is, anything inside {! } is evaluated as an expression that can access values from records that are currently in context.

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### QUESTION 4

What external relationship requires a Salesforce ID in the external data?



- A. External Lookup
- B. Indirect Lookup
- C. Lookup
- D. Master Detail

Correct Answer: C

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#### QUESTION 5

Universal Container needs to add an additional recipient to a workflow email alert that is fired from the case object. What type of field could be added to the case object to allow the additional desired recipient on the email alert? Choose 2 Answers

- A. Formula field
- B. Email Field
- C. Text Field
- D. Lookup field

Correct Answer: BC

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#### QUESTION 6

Universal Containers has a custom project evaluations object used by three business teams. Business team managers have requested that project evaluations be tracked and managed independently of each other with different set of custom fields and picklist values.

What is minimally required configuration to accomplish this?

- A. With a custom project evaluation object, create separate record types with different picklist values and page layouts for each team. Create and assign separate profiles by team.
- B. Create separate page layouts to determine the fields and picklist values for each user based on the team indicated on their user record. Use field-level security to restrict access to each team's fields.
- C. Create separate custom objects to track project evaluations independently of each other with record types and page layouts. Assign custom objects permissions with three different profiles.
- D. With a custom project evaluation object, create a separate page layout for each team and assign them using a profile. Use permission sets to configure each team's field list and picklist values.

Correct Answer: B

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#### QUESTION 7

The VP of Sales has requested that Account Site information should be visible on all Opportunity records.



What is the recommended solution to meet this requirement?

- A. Roll-Up Summary Field
- B. Cross-Object Formula Field
- C. Process Builder
- D. Workflow Rule

Correct Answer: B

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### QUESTION 8

Universal Containers would like to automatically assign a specific permission set to new users. How can this requirement be met? Choose 2 Answers

- A. Create an approval process on the User object to assign a permission set
- B. Create a flow on the user object to assign a permission set.
- C. Create a lightning process on the user object to launch a flow.
- D. Create a workflow rule on the User object to assign a permission set.

Correct Answer: BC

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### QUESTION 9

Which two are true statements about record types? (Choose two.)

- A. They can be used to control user role hierarchy.
- B. They allow different page layouts and mandatory fields.
- C. They can be enabled by profile and permission set.
- D. They allow different picklist values for all picklist fields.

Correct Answer: BC

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### QUESTION 10

In Salesforce Classic, Universal Containers provides access to Salesforce for their Customer Support and Sales Operations teams. Management wants to ensure that when users log in, their home tab provides access to links and documentation that are specifically relevant to their team's function.

How can this requirement be met?

- A. Create three home page custom components and three layouts; assign users by team.



- B. Create three home page custom components and three layouts; assign user by profile.
- C. Create two home page custom components and two layouts; assign to users by team.
- D. Create two home page custom components and two layouts; assign to users by profile.

Correct Answer: D

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#### QUESTION 11

ABC Company want to store an area code and wants to be able to search for it in applications (apex).

Which are possible fields to store the data? (Choose two.)

- A. Email
- B. Phone
- C. Text
- D. Multi Picklist
- E. Number

Correct Answer: CE

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#### QUESTION 12

Identify the field update limitations. (Choose three.)

- A. The results of a field update can't trigger additional rules such as validation, assignment, auto-response, or escalation rules.
- B. Read-only fields like formula or auto-number fields aren't available for field updates.
- C. Field updates that are executed as approval actions don't trigger workflow rules.
- D. In a batch update, workflow is re-triggered on all entities where there is a change.

Correct Answer: ABC

"In a batch update, workflow is re-triggered on all entities where there is a change" - only on entities with a change, not all.

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#### QUESTION 13

An admin is trying to add a custom VF page to the mobile app quick navigation menu but can't.

What might be the problem?

- A. Menu hasn't been configured for VF page.



- B. VF page has fields that profile can't access.
- C. VF page doesn't have a tab.

Correct Answer: C

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#### QUESTION 14

A custom field contains a feedback score which is on a scale of one to five. End users would like a visual indicator of one to five stars based on the number found in the feedback score custom field.

How can this visual indicator be displayed?

- A. Use a custom number field.
- B. Use a custom image field.
- C. Use a custom formula field.
- D. Use a custom text field.

Correct Answer: C

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#### QUESTION 15

Which type of custom fields can be used as External ID? (Choose three.)

- A. Email
- B. Date
- C. A text field that is unique
- D. A text field that is encrypted
- E. Phone
- F. A text field that is required

Correct Answer: ACF

Encrypted cannot be external ID.

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