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QUESTION 1

Northern Trail Outfitters is planning to launch a Community for their partners. Partner Sales Managers need to view Partner Sales Rep records. What is the most efficient way for the Salesforce Admin to fulfil this requirement?

- A. Provide Super User Access to Partner Sales Reps
- B. Set the number of partner roles to two
- C. Create a criteria-based Sharing Rule
- D. Enable the Partner Sales Manager as Super Admin

Correct Answer: B

QUESTION 2

A Community Admin is planning to add users and wants to send a welcome email for the community. Which three checks must the Community Admin perform? (Choose 3)

- A. Make sure the users have their profiles established in the community
- B. Make sure the community is in Published status
- C. Make sure the community is in Active status
- D. Set the community in preview status to review before changing it to Active status
- E. Set the email check box option at the community level

Correct Answer: CDE

QUESTION 3

Universal Containers has the following requirements:

Enable VIP community access once a customer has reached \$1 million in revenue.

Maintain customer revenue in Salesforce.

All customers must have access to the general customer community.

VIP customers must have access to VIP information in the community.

The number of profiles in Salesforce must be limited.

How should the Salesforce Admin provide VIP users access to the VIP information?

- A. Create a profile that has permissions to the VIP information and assign it to the VIP community users
- B. Create a permission set that has permissions to the VIP information and add it to VIP customers



- C. Create a sharing set that allows VIP customers to access VIP information
- D. Create a sharing rule that allows VIP customers to access VIP information

Correct Answer: A

QUESTION 4

How is visibility to Articles Types controlled for Community Members?

- A. Community Settings
- B. User Record
- C. Community Manager
- D. Profile
- E. All Articles Types within the shared data categories and visible to Community Members.

Correct Answer: D

QUESTION 5

Universal Containers needs to add their own logo to the Community login page. What is the most efficient way for the Salesforce Admin to accomplish this?

- A. Upload the logo as an externally available Document and include it in the login page
- B. Add the logo to the Login and Registration setup page in Community Management
- C. Override the default Community login page to a custom login page with the logo
- D. Use URL redirect to redirect users to a custom login page with the logo

Correct Answer: B

QUESTION 6

Wendy, the Community Manager at Regional Containers has come to you for advice on managing the Community (Community Manager and Community Builder) from a Mobile Device, what do you recommend?

- A. Navigate to the community URL and append /manage/one.app and you will be able login to the mobile community management site
- B. Wendy should access Community Manager and Community Builder via a Desktop browser only
- C. Wendy should download the OneCommunity Manager app where she will be able to make limited administrative changes to the Community
- D. Wendy should download the Salesforce1 app and access the Community Manager through the Salesforce1 switcher



Correct Answer: B

QUESTION 7

Northern Trail Outfitters launches a Community using the Napili template. Community members report that they do NOT have a menu option to navigate to see their invoices. The Salesforce Admin has validated the following on the Community user profile:

Users Profile has Read Access on the Invoice Object .

Users Profile has a tab visible for Invoice Object.

What should the Salesforce Admin do to troubleshoot this issue?

- A. Verify that the Navigation Menu in Community Builder has `Type: Salesforce Object` and `Object Type: Invoices`.
- B. Verify that the Navigation Menu in Community Management has `Type: Salesforce Object` and `Object Type: Invoices`.
- C. Verify that the Invoices tab is under the Selected tab in Community Management
- D. Verify that the Invoices tab is under the Selected tab in Community Settings Setup

Correct Answer: B

QUESTION 8

Your company wish to use their own URL for their community to maximize the brand impact to customers. How would you achieve this?

- A. My Salesforce1
- B. My Domain
- C. Salesforce1
- D. Custom URLs
- E. Community Domains

Correct Answer: D

QUESTION 9

What are three advantages of adjusting the markup code on the page in Community Builder? (Choose 2)

- A. Ability to define iframe settings



- B. Optimizing the load times of certain typefaces
- C. Optimizing SE by adjusting the SE meta tags for search engines
- D. Custom JavaScript blocks
- E. Custom, analytics code, such as Google Analytics

Correct Answer: ABE

QUESTION 10

You have been asked to create a Community leveraging Outofthebox login, logout, self registration, and error pages.

Would you recommend the use of Community Builder or Force.com site?

- A. Community Builder but only with the Napili or Koa template
- B. Force.com Sites
- C. It doesn't matter, both will work
- D. Community Builder
- E. Neither, only Customer and Partner Portals currently support error pages

Correct Answer: C

QUESTION 11

Universal Shipping want to notify their Community Moderators when a member post more than one file to the community within a 15 minute window and if more than 5 files are posted to the community within 15 minutes then their account will be frozen. How would this requirement be implemented?

- A. Using a Content Rule in the Community Builder
- B. Using a Content Rule in the Community Manager
- C. Using a Rate Rule in the Community Manager
- D. Using a Rate Rule in the Community Builder
- E. It is not possible to moderate files in a Community

Correct Answer: C

QUESTION 12

Universal Pastries wish to survey their customers in the community after they close a case. How would they achieve



this?

- A. Build a Surveys Lightning Component
- B. Use an AppExchange Survey Lightning Component
- C. Build a Surveys Visualforce Page
- D. Use the Standard Surveys Lightning Component

Correct Answer: B

QUESTION 13

Universal Containers needs to build a partner community that supports multiple business units by providing the following abilities:. Each business unit can only collaborate with its partner network.. Partners only see Knowledge articles and content specific to their business unit.. Some business units allow partners to raise support cases.. Some partners work with multiple business units. How should a Salesforce Admin meet these requirements?

- A. Build a Community for each business unit and assign partners to the relevant Communities
- B. Build one Community and allow the partner profiles to be assigned based on the business unit
- C. Build one Community and segment partner visibility by turning off Community User Visibility
- D. Build a Community for each business unit and allow partners to have separate login credentials

Correct Answer: A

QUESTION 14

Universal Containers builds a Partner Community for their dealers. They set up the partner account with two roles to represent sales employees and their managers. After going live, the dealerships inform Universal Containers that they need a CEO type of access for specific users who need to access all of the data on the partner account. How should the Salesforce Admin fulfil this requirement?

- A. Promote the CEO partner user to delegated admin on the partner account
- B. Assign Super User access to the CEO partner user on the Contact page
- C. Add a third role to the partner account hierarchy for the CEO partner user
- D. Make the CEO partner user the owner of the partner account

Correct Answer: B

QUESTION 15

Regional Containers have asked you for help in setting up their Custom Domain for their Customer Community so that the community URL looks like it is hosted on the company website. Why type of record will you need to add to the DNS in order to achieve this?



- A. MX Record
- B. TXT Record
- C. NS Record
- D. CName Record
- E. AAAA Record

Correct Answer: D

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