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QUESTION 1

What table, along with the Policy table, is linked to the Control Objective table by a many-to-many relationship?

- A. Entity Class
- B. Citation
- C. Authority Documents
- D. Risk Framework

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcpolicy-and-compliance/reference/r_InstallWPoIAndCompl.html

QUESTION 2

Which filter navigation syntax displays the table in list view within a separate browser tab?

- A. Tablename_LIST
- B. Tablename.list
- C. Tablename.LIST
- D. Tablename.List

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/orlando-platform-user-interface/page/administer/navigation-and-ui/task/t_NavigateDirectlyToATable.html

QUESTION 3

The Citation table is a child table of which parent?

- A. Content
- B. Authority Document
- C. Item
- D. Document

Correct Answer: B

Reference: https://community.servicenow.com/community?id=community_question&sys_id=ad77b570db309bcc2e247a9e0f96192f



QUESTION 4

What type of customers may you encounter? (Choose three.)

- A. Organization recently acquired and had some bad audit findings (using ServiceNow GRC to help restart their process)
- B. Organization with little to nothing in place already (implementing one or more core ServiceNow GRC applications)
- C. Organization undergoing a full GRC transformation (implementing all three core ServiceNow GRC applications at once or in a phased approach)
- D. Organization implementing ServiceNow GRC to help ease their Customer Service organization (using other tools to manage other processes)
- E. Organization implementing ServiceNow GRC to help ease their Help Desk organization (using other tools to manage other processes)

Correct Answer: ABD

QUESTION 5

Possible regulations when Entity scoping for Healthcare: (Choose two.)

- A. HITRUST
- B. FISMA
- C. HIPAA
- D. HETRUST

Correct Answer: AC

QUESTION 6

Which GRC application would you use to manage internal or external consultancy processes that aim to prove the effectiveness of controls?

- A. Audit Management
- B. Risk Management
- C. Vendor Risk Management
- D. Policy and Compliance Management

Correct Answer: D



Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcpolicy-and-compliance/reference/r_PolicyComplianceMgmt.html

QUESTION 7

What table extends from Document Table?

- A. Risk
- B. Risk Framework
- C. Risk Response Task
- D. Risk Statement

Correct Answer: A

QUESTION 8

Control Failure Factor represents the impact of Control Failures on what score?

- A. Inherent
- B. Residual
- C. Total
- D. Calculated

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcrisk/task/t_CreateRisk.html

QUESTION 9

Which of the following statements correctly describe the risk management lifecycle process?

- A. Access, Identify and Plan, Control, Review
- B. Control, Review, Assess, Identify and Plan
- C. Identify and Plan, Assess, Control, Review
- D. Identify and Plan, Review, Assess, Control

Correct Answer: A

QUESTION 10



The Risk thresholds in the Risk Criteria Matrix (default values) do not line up with company needs. What should you do?

- A. Configure the Risk Criteria in ServiceNow
- B. Identify Risk that will benefit from the default values
- C. Demonstrate Risk scoring scenarios using the default values
- D. Use the default values to determine new company approach

Correct Answer: A

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