



CIS-EM^{Q&As}

Certified Implementation Specialist - Event Mangement

Pass ServiceNow CIS-EM Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.passapply.com/cis-em.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by ServiceNow
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

What applications are included in the ITOM Health product?

- A. Event Management and Operational Intelligence
- B. ITOM Visibility
- C. Discovery and Service Mapping
- D. Cloud Management

Correct Answer: A

QUESTION 2

Agent Client Collector can perform application service monitoring by configuring what option?

- A. An alert management rule
- B. A proxy agent
- C. A distributed cluster
- D. An event rule
- E. A REST API

Correct Answer: B

<https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/agent-client-collector/task/create-edit-policies.html>

QUESTION 3

Applying recommended Event Management best practice guidelines, which of the following alerts should be processed first?



≡ Number	≡ Group	≡ Severity	≡ Priority ▼
<input type="text" value="Search"/>	<input type="text" value="Search"/>	<input type="text" value="!=5"/>	<input type="text" value="Search"/>
Alert0010003		■ Major	7306
Alert0010042		■ Critical	400
Alert0010075		■ Critical	400
Alert0010074		■ Major	300

- A. Alert0010042
- B. Alert0010003
- C. Alert0010075
- D. Alert0010074

Correct Answer: B

QUESTION 4

Impacted services for alerts are calculated using data from which table?

- A. cmdb_ci_hardware
- B. em_impacted_svc
- C. cmdb_ci_rei



D. svc_ci_assoc

Correct Answer: D

QUESTION 5

What are the two most accurate statements regarding the ServiceNow CMDB (configuration management database) and CIs (configuration items)?

- A. The CMDB is a series of tables that contain only key hardware components located in critical paths within your platform that must be managed.
- B. The CMDB is a dynamic list that tracks both the CIs within your platform and the relationship between those items.
- C. All CIs stored in the CMDB must have an assigned IP address within your infrastructure.
- D. A CI is any component within your infrastructure that needs to be managed in order to deliver Services.

Correct Answer: BD

Reference: https://docs.servicenow.com/bundle/orlando-servicenow-platform/page/product/configuration-management/concept/c_CIRelationships.html

QUESTION 6

What are the possible actions available in alert management? (Choose three.)

- A. Execute remediation subflows
- B. Execute remediation workflows
- C. Launch applications
- D. Evaluate business rule
- E. Create a service catalog request

Correct Answer: ABC

QUESTION 7

What are the valid states an alert can be in during its lifecycle?

- A. Open, Reopen, Flapping, Closed
- B. New, Updating, Waiting, Complete
- C. Open, Updating, Swinging, Closed



D. Open, Warning, Flapping, Clear

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/task/t_EMSetTheAlertActiveInterval.html

QUESTION 8

If more than one event rule applies to a particular event or metric, which of the event rules will run based upon the Order of execution number?

- A. Only the event rule with the highest Order of execution number will run.
- B. Only the event rule with the lowest Order of execution number will run.
- C. All event rules will run, from the lowest to the highest Order of execution numbers.
- D. All event rules will run, from the highest to the lowest Order of execution numbers.

Correct Answer: C

<https://www.servicenow.com/content/dam/servicenow/other-documents/training/cis-event-management-blueprint.pdf>

QUESTION 9

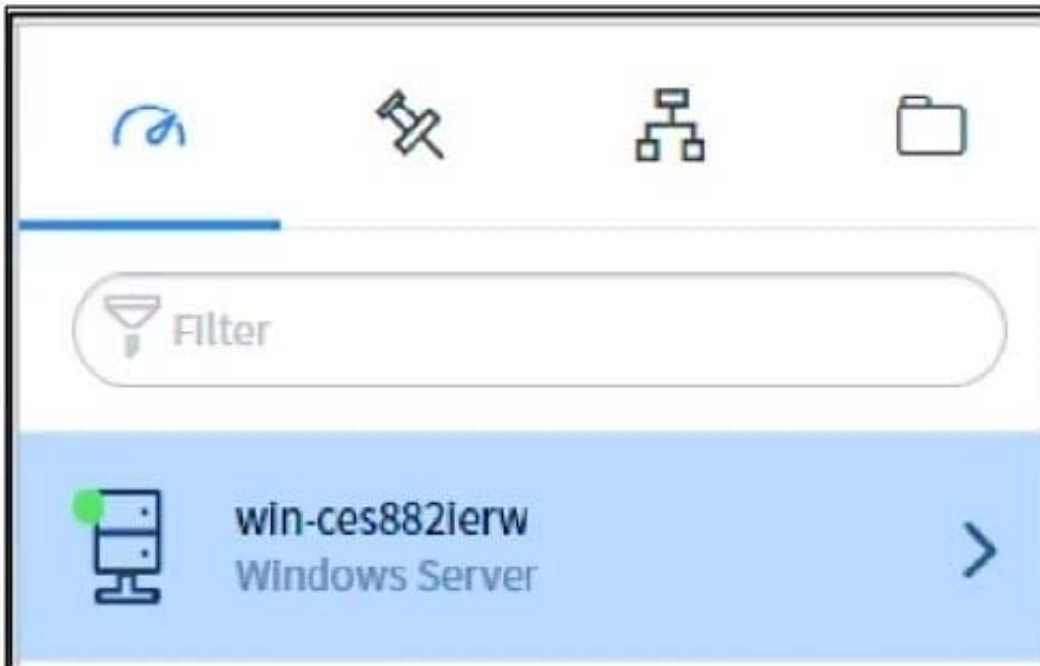
Processing on an event will create a state of error if what value is not set?

- A. Node
- B. Source
- C. Severity
- D. Message Key
- E. Resource

Correct Answer: C

QUESTION 10

How would you interpret the following data in the Operational Intelligence Insights Explorer?



- A. win-ces882ierw is one of your hottest Configuration Items (CIs) that is currently experiencing a high probability of anomalies and should be checked immediately
- B. win-ces882ierw is one of your hottest Configuration Items (CIs), but is currently experiencing a low probability of anomalies
- C. win-ces882ierw is one of your customized list of monitored Configuration Items (CIs) that is currently experiencing a high probability of anomalies and should be checked immediately
- D. win-ces882ierw is one of your customized list of monitored Configuration Items (CIs), but is currently experiencing a low probability of anomalies

Correct Answer: D

QUESTION 11

To determine the top incidents for the CI associated with an alert, where is the best place to look?

- A. Alert Insights
- B. Incident List View
- C. CMDB Health Dashboard
- D. Event Management Overview page

Correct Answer: A

Now in Operators Workspace <https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/task/view-alert-insights-workspace.html>



QUESTION 12

The ServiceNow standard and shared set of service-related definitions that enable and support true service level reporting is known as what?

- A. Service level data model
- B. Business service data model
- C. Application service data model
- D. Common service data model

Correct Answer: D

QUESTION 13

By default, when are idle alerts are closed?

- A. After 7 days
- B. After 14 days
- C. After 30 days
- D. Never

Correct Answer: A

<https://www.servicenow.com/community/itom-forum/event-management-question-about-auto-close-interval-property/m-p/965151>

QUESTION 14

By default, the Alert Console displays what type of alerts?

- A. All Primary, Open alerts and anomaly alerts with a Severity of Critical, Major, Minor, and Warning that are not in Maintenance mode
- B. All Primary and Secondary Open alerts and anomaly alerts with a Severity of Critical, Major, Minor, and Warning that are not in Maintenance mode
- C. All Primary alerts with a Severity of Critical, Major, Minor, Warning that are not in Maintenance mode
- D. All Primary, Open alerts with a Severity of Critical, Major, Minor, and Warning that are not in Maintenance mode
- E. All Primary and Secondary Open alerts with a Severity of Critical, Major, Minor, and Warning that are not in Maintenance mode

Correct Answer: D



[https://nav_to.do?uri=%2F\\$sa_alerts_console_view](https://nav_to.do?uri=%2F$sa_alerts_console_view)

QUESTION 15

Which is the best option to reduce latency issues when receiving events?

- A. Verify bucket field in em_event table > 0
- B. Verify event_processor_job_count = 2
- C. Verify event_processor_job_count = 0
- D. Verify event_processor_enable_multi_node = 2

Correct Answer: B

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/reference/r_EMBestPractice.html

[Latest CIS-EM Dumps](#)

[CIS-EM VCE Dumps](#)

[CIS-EM Exam Questions](#)