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QUESTION 1

Description, impact assessment, probability and countermeasures are usually recorded for which of the following?

- A. Requirements.
- B. Risks.
- C. Stakeholders.
- D. Key Performance Indicators.

Correct Answer: B

QUESTION 2

Which of the following is explicitly considered as a force in Porter's five forces model?

- A. Rivalry between suppliers.
- B. Government legislation.
- C. Internal business processes.
- D. Bargaining power of buyers.

Correct Answer: D

QUESTION 3

What is the first stage of the waterfall systems development lifecycle?

- A. Plan.
- B. Analysis.
- C. Feasibility Study.
- D. Strategic Vision.

Correct Answer: C

QUESTION 4

The following requirement has been identified; The system must be able to record customer payments. What type of requirement is this?

- A. A functional requirement.



- B. A non-functional requirement.
- C. A general requirement.
- D. A technical requirement.

Correct Answer: A

QUESTION 5

Which of the following diagrams helps the business analyst to document a range of issues that have been uncovered about a business situation?

- A. The rich picture.
- B. The 'to be' process model.
- C. The business activity model.
- D. The use case diagram.

Correct Answer: A

QUESTION 6

Which of the following statements is TRUE?

- A. Improving the business process is concerned with removing problems identified in the AS-IS process.
- B. Introducing bottlenecks is an important principle of business process re-design.
- C. It is not permissible to show decision diamonds on a swim-lane diagram.
- D. Processes cannot be improved by changing the sequence of activities alone.

Correct Answer: A

QUESTION 7

Which of the following models might include the documentation of scenarios?

- A. A class model.
- B. A business activity model.
- C. A use case model.
- D. A corporate data model.

Correct Answer: C



QUESTION 8

A business case for a project claims that the new system will provide managers with more time to think creatively about strategic issues. What would this be classified as in a cost- benefit analysis?

- A. An intangible cost.
- B. A tangible benefit.
- C. An intangible benefit.
- D. A tangible cost.

Correct Answer: C

QUESTION 9

A company holds information about 1000 customers. It receives, on average, 50 orders per day. Each order must be placed by only one customer. Customers must have placed at least one order but may place several. An analyst has shown an association between the classes Customer and Order. What multiplicities should she show at the Order end of this association?

- A. 0 .. *.
- B. 1..*.
- C. 0 .. 50.
- D. 1..1000.

Correct Answer: B

QUESTION 10

The term '\\happy day\\' is often used in the context of which of the following investigation techniques?

- A. Protocol analysis.
- B. Scenarios.
- C. Activity Sampling.
- D. Document analysis.

Correct Answer: B

QUESTION 11

What is the final stage of the waterfall systems development lifecycle?



- A. User acceptance testing.
- B. Post-implementation review.
- C. Benefits realization.
- D. Implementation.

Correct Answer: D

QUESTION 12

Why should requirements be SMART?

- A. To ensure that the requirement supports business objectives.
- B. To ensure that the requirement is intelligently expressed.
- C. To ensure that the requirement is well formed.
- D. To ensure that the requirement is graphically modelled.

Correct Answer: C

QUESTION 13

Which of the following models shows the driving and resisting forces of change?

- A. Force field analysis.
- B. Five forces model.
- C. Power/impact grid.
- D. Learning cycle.

Correct Answer: A

QUESTION 14

A project reporting system stores information about Employees. How would an Employee be represented in an entity-relationship diagram?

- A. As an Actor.
- B. As an Attribute.
- C. As an Entity.
- D. As a Relationship.



Correct Answer: C

QUESTION 15

In which of the following circumstances do buyers have high bargaining power?

- A. When available sources of supply are available and easy to find.
- B. When the cost of a product or service is low.
- C. When switching costs are high.
- D. When the supplier brand is powerful.

Correct Answer: A

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