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QUESTION 1

A technician is building a Windows 2008 server and has installed a motherboard, processor, and power supply. Which of the following optical drives should the technician install?

- A. Flash Drive
- B. DVD-RW
- C. CD-ROM
- D. SSD

Correct Answer: B

QUESTION 2

An administrator gets a call that multiple users do not have network access to the company server that they have been using for five years. Users can access the other servers and computers in the building and check their home email accounts. The administrator tests the server's Ethernet cable, verifies it works, and plugs it back into the NIC only to receive no status lights. Which of the following BEST indicates the problem?

- A. The DNS server is down.
- B. The NIC driver on the server is malfunctioning.
- C. The DHCP server is down.
- D. The server's NIC is malfunctioning.

Correct Answer: D

QUESTION 3

After successfully testing a probable cause to an issue, which of the following is the NEXT troubleshooting step?

- A. Implement the solution or escalate.
- B. Perform a root cause analysis.
- C. Establish a plan of action to resolve the problem.
- D. Verify full system functionality and if applicable implement preventative measures.

Correct Answer: C

QUESTION 4

Performance on the email server has been very slow over the past month. There have also been various issues with



backups on the mail server. The company has implemented several new systems and changes recently. Which of the following changes could MOST likely be the cause of the problem?

- A. A RAID change on the e-mail server from RAID 5 to RAID 1.
- B. A new monitoring server has been implemented.
- C. A new antivirus program has been implemented.
- D. A RAID change on the e-mail server from RAID 1 to RAID 0.

Correct Answer: C

QUESTION 5

Which of the following types of interfaces requires a terminator?

- A. SAS
- B. ATA
- C. SATA
- D. SCSI

Correct Answer: D

QUESTION 6

Which of the following services can automatically provide client PCs with both their domain name and network time server upon boot?

- A. DHCP
- B. DNS
- C. WINS
- D. NTP

Correct Answer: A

QUESTION 7

Which of the following installation methods MUST use the TCP/IP protocol to deploy systems?

- A. IMAGEX
- B. Virtualization template
- C. Ghost



D. WDS

Correct Answer: D

QUESTION 8

A technician has to populate a server motherboard with memory. The board has a memory bus speed of 800 MHz. Which of the following memory types should be used?

- A. DDR3
- B. SDRAM
- C. DDR
- D. DDR2

Correct Answer: D

QUESTION 9

A Windows server's backup jobs keep failing with an error message stating that the source drive is not available. After reviewing the logs, which of the following should a technician do FIRST to troubleshoot this issue?

- A. Verify the backup media has enough storage space for the backup job
- B. Verify the volume shadow copy service is running
- C. Close all terminal services sessions on the server
- D. Reboot the Windows server and re-run the backup job

Correct Answer: B

QUESTION 10

Which of the following is the BEST way to allow web software through the server firewall?

- A. Implement an application exception.
- B. Implement an access control list (ACL).
- C. Open the corporate firewall to allow port 80.
- D. Implement port blocking on port 80.

Correct Answer: A

QUESTION 11



Which of the following is the MOST important step in creating a system classification list?

- A. Verifying the OS manufacturers
- B. Locating a hosting facility
- C. Consulting with the system manufacturers
- D. Interviewing system owners

Correct Answer: D

QUESTION 12

When adding another server to an existing rack mount system, which of the following should the administrator consider FIRST?

- A. Load on UPS
- B. Rack temperature
- C. Room temperature
- D. Ease of access

Correct Answer: A

QUESTION 13

Which of the following server roles allows a server to translate fully qualified domain names into IP addresses?

- A. Directory services server
- B. NTP server
- C. DHCP server
- D. DNS server

Correct Answer: D

QUESTION 14

An administrator notices that every time a particular server is restarted it requires a password in order for the server to begin the start up process. Which of the following is the reason this is happening?

- A. The server needs to have the password service verified and reconfigured.
- B. The server administrator has set a password policy in Group Policy.
- C. The server has the BIOS setting configured incorrectly.



D. The server is set with a boot password before accessing the OS.

Correct Answer: D

QUESTION 15

A technician has been tasked with mapping a network drive to all the users in the company. Which of the following should the technician do to BEST accomplish this task?

- A. Create a logon script
- B. Enable SNMP
- C. Manually map the drive
- D. Create a home drive

Correct Answer: A

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