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QUESTION 1

An administrator is tasked with remotely wiping the Chief Information Officer\\'s (CIO\\'s) device after it is reported stolen. Which of the following should be reviewed to determine if authentication attempts have failed after the device was stolen?

A. Logon attempts on the MDM server

B. Review cellular logs

C. Location services on the device

D. Accounts lockout on the network ID

Correct Answer: D

QUESTION 2

Corporate users have been assigned locked-down mobile devices where the ability to add, remove, or update the software and operating system has been disabled. Which of the following can be used to approve centralized device updates?

A. Problem management

B. Incident management

C. Change management

D. Asset management

Correct Answer: C

QUESTION 3

Joe, an end-user, files a help ticket stating that after recently downloading an application, all of his corporate data vanished. Which of the following describes this issue?

A. Restricted data usage

B. Device network connectivity

C. Certificate management

D. Compliance policies

Correct Answer: D

QUESTION 4

Which of the following protocols can be used to establish a secure terminal session?

A. Telnet

B. SSH

C. TLS

D. VPN

Correct Answer: B

QUESTION 5

For a device that has corporate data segregated from personal data, if the device is destroyed and replaced, which of the following must be available to ensure the BEST end-user experience on the replacement device? (Select TWO).

A. Backup of corporate data

B. Backup of full-disk encryption key

C. Device PIN

D. Backup of MDM enrollment certificate

E. Backup of personal data

Correct Answer: AE

QUESTION 6

Lightning strikes and damages the only cellular tower used for wireless coverage at a remote vacation resort. Which of the following design elements would have guaranteed uninterrupted wireless communication at the resort?

A. Implement a cold site

B. Implement redundancy

C. Implement a warm site

D. Install an enterprise UPS at the tower site

Correct Answer: B

QUESTION 7

Guests are allowed to use the company wireless network for Internet access only by connecting to the guest SSID through a captive portal for authentication. Guests reported that they connected to the Internet without captive portal authentication. Which of the following would BEST explain this problem?

A. Directory services authentication failure

B. DHCP failure

C. DNS failure

D. Rogue access point

Correct Answer: D

QUESTION 8

Joe, a user, normally has access to internal network resources while in the office. Suddenly, his mobile device is not able to access any of the resources. Which of the following is the FIRST item to check in the troubleshooting process?

A. Whether the device is connected to the WiFi network

B. Whether the device is connected to the cellular network

C. Whether a VPN misconfiguration exists on the device

D. Whether a port misconfiguration exists on the device

Correct Answer: A

QUESTION 9

Which of the following is correct while designing/implementing mobility?

A. More wavelength is required in order to cover all the users in crowded areas

B. More mobile controllers and antennas are required in the crowded areas

C. More users require more applications to be loaded in the crowded areas

D. More frequencies are required in the crowded areas, one antenna is adequate

Correct Answer: B

QUESTION 10

Ann, a user, is concerned about her power class 3 Bluetooth device not having the distance she believes it should. Specifically, Ann reports that after moving more than 15 feet (4.6 meters) away from the paired device the connection is lost. Which of the following is the MOST likely cause?

A. Bluetooth connectivity requires line of sight for connections.

B. Interference from other devices is disrupting the connection.

C. 15 feet (4.6 meters) is the maximum distance for power class 3 devices.

D. The device is not properly paired for maximum distance.

Correct Answer: B

QUESTION 11

A mobile administrator receives a call from Joe, an end user, who finished a successful iOS upgrade while traveling but none of his data was restored. Joe backed up his data before he left his home network. Which of the following would cause this issue?

A. Joe\\'s synchronization software account has not been setup.

B. The machine does not have Joe\\'s synchronization software installed.

C. The mobile device backup was corrupt and unable to load.

D. Joe ran out of signal strength during the restore.

Correct Answer: B

QUESTION 12

Which of the following topologies should an engineer consider when designing a wireless LAN?

A. Bus

B. Star

C. Mesh

D. Token ring

Correct Answer: C

QUESTION 13

Which of the following conditions are required for an administrator to be able to use an MDM solution to remote wipe a lost device? (Select TWO).

A. The device has network connectivity.

B. The device is locked.

C. The device\\'s PIN is longer than 8 characters.

D. The device has an active VPN connection.

E. The device is enrolled with the MDM.

Correct Answer: AE

QUESTION 14

Ann, a user, called to report an issue related to authenticating to her mobile device. After resolving the issue, which of the following is the FINAL task that should be completed by the mobility administrator according to troubleshooting best practices?

A. Establish a theory of probable cause

B. Verify full system functionality

C. Document findings, actions, and outcomes

D. Implement preventative measures

Correct Answer: C

QUESTION 15

Which of the following protocols ensures reliable communication?

A. TCP

B. UDP

C. MAC

D. IP

Correct Answer: A

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