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QUESTION 1

A technician is replacing a processor in a workstation. After installation, the workstation starts up and immediately shuts down; the technician tries to start the workstation several more times and gets the same result. Which of the following is the cause of this issue?

A. The workstation is not plugged in.

B. The thermal paste was not applied.

C. The memory was not installed properly.

D. The L2 cache was not cleared.

Correct Answer: B

QUESTION 2

Which of the following is the MAXIMUM number of primary partitions that can be created on a hard drive with FAT32?

A. 2

B. 4

C. 6

D. 8

Correct Answer: B

Reference: http://support.microsoft.com/kb/314463

QUESTION 3

A technician is tasked with implementing the principle of least privilege to secure a file server so that only authorized users can modify company documents. Which of the following should the technician implement to comply with the request?

A. Create a folder hierarchy, disable inheritance and assign user\\'s permissions to specific folders.

B. Create a shared folder and grant full administrative rights only to the users who need to modify company documents.

C. Create a folder tree hierarchy, enable inheritance and assign user\\'s permissions to specific folders.

D. Create a shared folder and only provide read access to all users regardless of their role.

Correct Answer: A

QUESTION 4

A technician wants to test connectivity with a remote device in the other room that appears to be having intermittent connectivity issues.

Which of the following command line tools will allow them to check connectivity over an extended period of time without having to retype commands?

A. NSLOOKUP

B. PING

C. NETSTAT

D. TRACERT

Correct Answer: B

QUESTION 5

You are working on a Windows 7 Ultimate computer. An application called DLP 2.0 is failing to start properly.

You are required to disable two of its components in MSconfig. Which two tabs should you access? (Select the two best answers.)

A. General

B. Boot

C. Services

D. Startup

E. Tools

Correct Answer: CD

QUESTION 6

A technician is configuring a PC that will have confidential information stored on it. To ensure that only authorized users can access this PC, which of the following should the technician do? (Select TWO).

A. Disable the guest account

B. Install antivirus applications

C. Disable DHCP

D. Change the SSID

E. Change the default username

Correct Answer: AE

To prevent unauthorized access to the PC, disable guest accounts and change default usernames for maximum

security.

QUESTION 7

A user gets an error message that the trust relationship to the domain has been broken. Which of the following can be done to resolve this from the client desktop?

A. Re-join the computer to the domain

B. Reboot the PC as the domain will automatically rebuild the relationship

C. Update the BIOS using the latest version

D. Run CHKDSK

Correct Answer: A

Reference: http://social.technet.microsoft.com/Forums/windowsserver/en-US/ca41e39a- 49c1-4c7b-a415-6295099f7002/rejoin-a-domain

QUESTION 8

A user launches a software application on their Android tablet device. Once the software has loaded, the user reports that when turning the tablet to work the application in landscape mode, the software does not automatically adjust to landscape mode. Which of the following is the cause of the issue?

A. The auto-adjust setting is not enabled in the operating system.

B. The tablet is running low on power and disabled landscape mode.

C. The application was not developed to react to changes to the gyroscope.

D. The user did not switch the tablet to landscape mode.

Correct Answer: C

Reference: http://mobilegyros.blogspot.com/

QUESTION 9

A technician is installing a new operating system. The company policy requires that the file system used must support file permissions and security. Which of the following should the technician use to BEST meet the company needs?

A. NTFS

B. CDFS

C. FAT32

D. UDF

Correct Answer: A

QUESTION 10

A user recently installed an application. Upon the next reboot, the system is displaying various errors relating to the system files and certain actions e.g. right- clicking no longer works. The user does not have time to reimage the computer, nor do they wish to remove and reinstall the application. Which of the following should the technician do FIRST?

A. Open up the command prompt and type SFC /SCANNOW

B. Open Task Manager and stop all running SERVICES processes

C. Open up MSCONFIG and remove the application from the start-up tab

D. Open a command prompt and type REGSVR32 SYSMAIN.DLL U

Correct Answer: A

QUESTION 11

Ann recently upgraded a computer from Windows XP to Windows 7, but one of her applications does not work now. Which of the following should be done FIRST?

A. Set the application to run in XP compatibility mode

B. Reinstall Windows XP

C. Configure a dual boot with XP and 7

D. Install the application in XP mode

Correct Answer: A

Reference: http://arstechnica.com/information-technology/2010/01/windows-xp-mode/

QUESTION 12

Which of the following is MOST effective in preventing security breaches on a network? (Select THREE).

A. Bandwidth throttling

B. Eliminate password history

C. Enable QoS

D. Antivirus software

E. User education

F. Enforced login/logoff hours

Correct Answer: DEF

Reference: http://www.esecurityplanet.com/network-security/how-to-prevent-security- breaches-from-known-vulnerabilities.html

QUESTION 13

Which of the following passwords is the MOST secure according to industry best practices?

A. VeryStrongPassword

B. SimpleAnswer1234

C. E@sy2Remember

D. thisisthecorrectanswer1

Correct Answer: C

Reference: http://netforbeginners.about.com/od/antivirusantispyware/a/example_strong_passwords.htm

QUESTION 14

A network DHCP server crashes and has to be rebuilt from scratch. Shortly afterwards many users report an "Address Conflict" alert on their computers. Which of the following tools should the users run to help fix this issue?

A. route

B. ipconfig

C. netstat

D. nbtstat

Correct Answer: B

QUESTION 15

An Internet browser\\'s cookie could be classified as which of the following?

A. Rootkit

B. Phishing

C. Malware

D. Spyware

Correct Answer: D

Reference: http://en.wikipedia.org/wiki/Spyware#Browser_cookies

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