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QUESTION 1

During which stage of the Business Analysis Process Model would a gap analysis be carried out?

- A. Define requirements.
- B. Analyse needs.
- C. Evaluate the options.
- D. Investigate situation.

Correct Answer: B

QUESTION 2

A company holds information about 1000 customers. It receives, on average, 50 orders per day. Each order must be placed by only one customer. Customers must have placed at least one order but may place several. An analyst has shown an association between the classes Customer and Order. What multiplicities should she show at the Order end of this association?

- A. 0..*
- B. 1..*
- C. 0..50.
- D. 1..1000.

Correct Answer: B

QUESTION 3

A requirement has been identified as beneficial. It will be included in the system if it does not take too long to deliver or cost too much. How would this requirement be prioritised in the MoSCoW classification?

- A. As a 'M'.
- B. As a 'C'.
- C. As a 'S'.
- D. As a 'W'.

Correct Answer: B

QUESTION 4

A use case Place Order must always invoke a related use case Check Credit. How is the association between the two



use cases shown?

- A. By a solid line with no arrowhead or stereotype.
- B. By a broken, arrowed line stereotyped with the word .
- C. By a broken, arrowed line stereotyped with the word >.
- D. By a broken, arrowed line stereotyped with the word .

Correct Answer: D

QUESTION 5

Which of the following models might include the documentation of scenarios?

- A. A class model.
- B. A business activity model.
- C. A use case model.
- D. A corporate data model.

Correct Answer: C

QUESTION 6

Which of the following statements is TRUE?

- A. The IRR of every project is based on it achieving a Net Present Value of zero.
- B. It is preferable for the calculated IRR of a project to be below bank interest rates,
- C. Discounted cash flows do not usually take into account the time value of money.
- D. When comparing two projects, the one with the lower NPV should be preferred.

Correct Answer: A

QUESTION 7

Which of the following represents the total cash flows of an investment, over a period of time, adjusted to reflect the time value of money?

- A. The Internal Rate of Return.
- B. The Time to Payback.
- C. The Net Present Value.



D. The Return on Investment.

Correct Answer: C

QUESTION 8

Which of the following is an example of Individual Tacit Knowledge?

- A. Culture.
- B. Process.
- C. Norms.
- D. Intuition.

Correct Answer: D

QUESTION 9

It is unclear to a project sponsor why a particular requirement has been included in a recently released version of a system. Which of the following will allow him to identify who originally asked for the requirement?

- A. The validation of the requirement.
- B. The source of the requirement.
- C. The resolution of the requirement.
- D. The justification of the requirement.

Correct Answer: B

QUESTION 10

Which of the following BEST describes the term value proposition?

- A. The net present value of a proposed project.
- B. The value that a product or service offers to customers.
- C. The proposed value of benefits in a cost-benefit analysis.
- D. The value of the Internal Rate of Return of a project.

Correct Answer: B

QUESTION 11



A well formed requirement is said to comply with which of the following acronyms?

- A. MOSCOW.
- B. SMART.
- C. OSCAR.
- D. MOST.

Correct Answer: B

QUESTION 12

A stakeholder in a project has been classified as having no interest but high power/influence on the power/interest grid. Which of the following would be an appropriate way of managing this stakeholder?

- A. Ignore.
- B. Watch.
- C. Keep on side.
- D. Keep informed.

Correct Answer: B

QUESTION 13

Linking a piece of delivered software functionality with a requirement is known as which of the following?

- A. Requirements validation.
- B. Requirements verification.
- C. Requirements testing.
- D. Requirements traceability.

Correct Answer: D

QUESTION 14

The table below shows the costs and savings associated with a project. In which of the following years does the project break even?



	Year1	Year2	Year3	Year4	Year5
Software purchase cost	45000				
Software maintenance cost	5000	5000	5000	5000	5000
Staff savings	8000	8000	8000	8000	8000
Other savings	7000	7000	7000	7000	7000

- A. Year 4.
- B. Year 5.
- C. Year 3.
- D. The project does not break even.

Correct Answer: B

QUESTION 15

Which of the following options only includes workshop discovery techniques?

- A. Brainstorming, brainwriting, mind maps.
- B. Round robin, post-it exercise, brainstorming.
- C. Rich pictures, mind maps, task scenarios.
- D. Stepwise refinement, context diagrams, process models.

Correct Answer: B

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