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QUESTION 1

When using Genesys Media Server, which of the following are the two types of supported media interfaces? (Choose 2 answers)

- A. ADSL
- B. NETANN
- C. MSML
- D. KVM / USB

Correct Answer: BC

QUESTION 2

To connect to Media Server or Stream Manager, what type of DN must be created?

- A. Email
- B. Position
- C. voice treatment port
- D. Voice over IP Service

Correct Answer: D

QUESTION 3

If you need to choose a gateway at the same premise where the agent SIP endpoint is located to minimize network load for RTP traffic a? for VoIP media services, such as MCU, MOH or voice recording, which of the following is the best solution?

- A. Selection based on prefix match
- B. Selection based on best availability
- C. Selection based on geo-location
- D. Selection based on priority settings

Correct Answer: C

QUESTION 4

You have 3 separate remote sites using SIP technology without PBX. One location has one MOH and one MCU server, second location has a one MOH and one treatment server and third site has one MOH and one recording Media Server



installed. The whole contact center has a rate of 30calls/sec. What is the minimal number of SIP servers to be installed?

- A. 0
- B. 1
- C. 2
- D. 3

Correct Answer: C

QUESTION 5

T-Lib messages can be mapped to all of the SIP messages listed below except which of the following?

- A. INVITE
- B. UPDATE
- C. REFER
- D. REGISTER

Correct Answer: D

QUESTION 6

In a SIP direct call setup, what message does the originating UAC send to the UAS of the recipient?

- A. INVITE
- B. Ringing
- C. ACK
- D. OK

Correct Answer: A

QUESTION 7

Which SIP Method is used by Active out of Service Detection to check a device for out of service status?

- A. INFOK
- B. CHECK
- C. MESSAGE



D. OPTIONS

E. SUBSCRIBE

F. PUBLISH

Correct Answer: D

QUESTION 8

Which two ways can Genesys Media Server integrate with SIP Server?

Choose 2 answers

A. Directly

B. Through GVP

C. Through Proxy Manager

D. Through Resource Manager

Correct Answer: BD

QUESTION 9

Which of the following methods does SIP Server use to create a new SIP dialog? (Choose 2 answers)

A. INVITE

B. re-INVITE

C. REFER

D. REGISTER

Correct Answer: AC

QUESTION 10

If registering process requires a password and it is not provided, what message will the registrar send?

A. 400 Bad request

B. 401 Unauthorized

C. 402 Payment required

D. 403 Forbidden

E. 404 not found



Correct Answer: B

QUESTION 11

Which statements are correct? (Choose 2 answers)

- A. With SIP Server, it is possible to use its internal registrar functionality and to instruct SIP server to contact an external registrar for registration process.
- B. In a sip server stand-alone mode installation without a softswitch integration, it is not necessary to create a '\\switch\\' object in CME.
- C. If an initiator of an S-participant conference on an MCU drops the call, the conference will still continue without the dropped party.
- D. SIP Server supports 3PCC with REFER method for two-step-transfer but not for single- step transfer.

Correct Answer: CD

QUESTION 12

Which of the statements about gcti DNs is correct? (Choose 2 answers)

- A. GctiDN must have a name in the following format: '\\gcti: :XXX\\' where XXX is the type of functionality presented by this DN
- B. Gcti DN must have in a Annex tab '\\TServer\\' Section an option service-type with following value: gcti::XXX\\' where XXX is the type of functionality presented by this DN
- C. Gcti DN must be a VoIP Service DN type only
- D. Gcti DN can be a VoIP Service DN type
- E. Gcti DN can be a Trunk

Correct Answer: BD

QUESTION 13

When the internal registrar is enabled and SIP Server is also configured to store registration information in the configuration database, where, in CME, can you find the contact option specifying current location?

- A. corresponding DN
- B. corresponding Agent Login
- C. corresponding Voice over IP Service
- D. corresponding SIP Server
- E. It is not visible in CME



Correct Answer: A

QUESTION 14

What is the meaning of the option '\\sip-port\\' in the Tserver" section in '\\options\\' tab of the SIP server?

- A. It is the port used by SIP Server to communicate with other T-lib clients such as URS, StatServer, etc
- B. It is the port used by SIP Server to communicate with other SIP devices such as Media Server, SIP Endpoints, Gateways etc. using SIP signaling only
- C. It is the port used by SIP Server to communicate using SNMP protocol with a NMS software
- D. It is the port used by SIP Server to communicate with other SIP devices such as Media Server, SIP Endpoints, gateways etc. using RTP/RTCP protocol
- E. It is the port used by SIP Server to communicate with other SIP devices such as Media Server, SIP Endpoints, Gateways etc. using both RTP/RTCP protocol and SIP signaling.

Correct Answer: A

QUESTION 15

Which of the following options can be configured on a trunk DN to enable Active Out-of- Service detection? (Choose 2 answers)

- A. recovery-timeout\\'
- B. oos-check\\'
- C. '\\oos-force\\'
- D. '\\priority\\'

Correct Answer: BC

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