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QUESTION 1

A Standard states:

- A. What
- B. When
- C. Where
- D. Why

Correct Answer: A

QUESTION 2

For maturing the management process at Level 3, which of the following should be in focus?

- A. Employee Suggestion System
- B. End-user Feedback System
- C. Employee Surveys
- D. Quality Planning
- E. None of the above

Correct Answer: B

QUESTION 3

As the continuum of work processes move or evolve towards creative processes, the mix of written procedures and people skills change.

- A. True
- B. False

Correct Answer: A

QUESTION 4

When developing testing tactics for a project, which of the following should be considered?

- A. Determine the project scope
- B. Determine the type of development project



C. Identify the tactical risks

D. A and C

E. A, B, and C

Correct Answer: E

QUESTION 5

The factors that need to be addressed during contract negotiations for software developed by an outside organization include the following, except for:

A. Adequacy of Control

B. Life of Contract

C. Warranty

D. Multi-Contractor Problem Resolution

E. Penalties for Non-performance

Correct Answer: A

QUESTION 6

Which of the following defines special cause of variation?

A. Variation between the upper and lower control limits

B. Variation not present in the process

C. Conditions that regularly contribute to variability

D. Contributes a small portion to control variation of process outputs

E. Regular contributors to variability

Correct Answer: B

QUESTION 7

A snapshot of an organization's security program at a certain time is a:

A. Security Model

B. Security Baseline

C. Security Risk



D. Security Test Procedure

Correct Answer: B

QUESTION 8

Process mapping identifies or maps relationships with all the below mentioned activities except?

- A. Between processes and the organization's mission and goals
- B. Its process exit criteria and work products
- C. Its deliverables (products and services)
- D. Its functional units or roles (people)

Correct Answer: B

QUESTION 9

One way to minimize risk is to:

- A. Install Controls
- B. Decrease Acceptance Testing
- C. Increase the Probability Factor
- D. None of the above
- E. All of the above

Correct Answer: A

QUESTION 10

When dealing with a complaint, to get on the same physical wavelength with a client you should:

- A. Stand if they are standing
- B. Provide your undivided attention
- C. Physically show interest
- D. React positively
- E. All of the above

Correct Answer: E



QUESTION 11

Establishing security baseline is the starting point to a better security program.

A. True

B. False

Correct Answer: A

QUESTION 12

As the maturity level increases, the cost per unit of work increases.

A. True

B. False

Correct Answer: B

QUESTION 13

The acronym COTS refers to:

A. Critical Organizational Testing Systems

B. Commercial Off The Shelf Software

C. Contractor Overview Training System

D. Code Origination Tracking System

Correct Answer: B

QUESTION 14

One of the primary objectives of process control is to: A. Reduce Variability

B. Increase Competition

C. Improve Metrics

D. Find Root Causes

Correct Answer: A

QUESTION 15

Measurement has a high cost; too much investment is required and the return is too low.



A. True

B. False

Correct Answer: B

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