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QUESTION 1

What is the name of the string that displays filter criteria?

A. Breadcrumb

B. Choice

C. Menu

D. Topic

Correct Answer: A

QUESTION 2

Which is the base table of the configuration management database hierarchy?

A. cmdb_d

B. ucmdb

C. cmdb_ret_Oi

D. cmdb

Correct Answer: D

QUESTION 3

What are advantages of using spokes for integrations? Choose 3 answers

A. Reduces the need for code

B. Features scale and control mechanisms

C. Free spokes are available in the ServiceNow Store

D. Ensures discoverability and reuse

E. Automated event management

Correct Answer: ADE

QUESTION 4

New records, new groups, and modified configuration Items (Cls): what do they have in common?

A. They are included in an Update Set

B. They are not captured in an Update Set

C. They are customizations

D. They do not have anything in common

Correct Answer: A

QUESTION 5

What module enables an administrator to define destinations for imported data on any ServiceNow table?

A. Field Transform

B. Transform Map

C. Schema Map

D. Import Map

Correct Answer: B

QUESTION 6

What is a key difference between Reporting and Performance Analytics?

A. Performance Analytics contains snapshots of data taken over time; Reporting shows only the data as it is, at the moment the report is run.

B. Performance Analytics can show trends; Reports cannot.

C. Reports can be run on a scheduled basis; Performance Analytics cannot.

D. Performance Analytics data can be published to Dashboards; Reports cannot.

E. Performance Analytics shows KPIs; Reporting does not.

Correct Answer: A

QUESTION 7

Which flow components allow you to specify when a flow should be run?

A. Trigger and Condition Pill

B. Condition and Table

C. Trigger Criteria and Clock

D. Trigger and Condition

E. Scope and Trigger Condition

Correct Answer: D

QUESTION 8

What ServiceNow tables can Administrators define as "destinations" for imported data, when using Transform Maps in the System Import Sets application?

A. The Task table is the only table that can be a destination for imported data in the Transform Map module

B. The Incident. Problem. Change, Task, and Service Catalog tables are the only tables that can be a destination for imported data m the Transform Map module

C. Only the Incident Problem, and Change tables can be a destination for imported data in the Transform Map module

D. Any ServiceNow table can be a destination for imported data in the Transform Map module

Correct Answer: B

QUESTION 9

On a filter condition, which component is always a choice list?

A. Operator

B. Filter Criteria

C. Operation

D. Match Criteria

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/rome-platform-user-interface/page/use/common-ui-elements/concept/c_ConditionBuilder.html

QUESTION 10

What module would you use if you wanted to view a list of all of the fields on the Incident table? (Choose two.)

A. Tables and Columns

B. Dictionary

C. Data Class Manager

D. Dictionary Dashboard

E. Database View

F. Schema

Correct Answer: AB

QUESTION 11

A customer requests the following data quality measures be added:

1.

 Incident numbers should be read-only on all lists and forms, for all users.

2.

 Short Description field should be mandatory, on all records, across all applications, on insert. Which type of policy would you use to meet this requirement?

A. Data policy

B. Dictionary Design Policy

C. Data Quality Policy

D. Field Criteria Policy

Correct Answer: A

QUESTION 12

What options can you see, when you fight click on a CI, from the CI dependency view map? Choose 3 answers

A. View Affected Cis

B. View Related Tasks

C. View Recent Outages

D. View Cases

E. View Knowledge

Correct Answer: ABC

QUESTION 13

You have heard about a new application released by SericeNow, You want to try it out, to-see if it might be useful for your company\\\'s ServiceNow implementation. What would be the best way to get hands-on experience with the new application?

A. Check the latest release notes at docs.servicenow.com.

B. Activate the application plug in, on your personal dev instance.

C. Search the wiki for the sales demo request form,

D. Activate the application plug in, on your company\\\'s production instance.

Correct Answer: B

QUESTION 14

What component of the ServiceNow infrastructure defines every table and field in the system?

A. Schema

B. Field Map

C. Table Class Manager

D. Dictionary

E. Data Atlas

Correct Answer: D

QUESTION 15

ServiceNow is a single-instance, multiple tenant architecture?

A. True

B. False

Correct Answer: B

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