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QUESTION 1

Typically, which two of the following are more important to an auditor in maintaining his or her auditing competency?

- I. Understanding current standards for quality systems
- II. Attending audit closing meetings
- III. Networking with other auditors and auditing organizations
- IV. Learning about changes to existing auditing techniques

A.

I and II

B.

I and IV

C.

II and III

D.

III and IV

Correct Answer: B

QUESTION 2

Partitioning or segmenting an audit is a useful way to:

- A. understand resource flows
- B. simulate operating conditions
- C. determine the relationship among parts
- D. manage a large audit

Correct Answer: D

QUESTION 3



A cause and effect diagram is a useful tool for doing which of the following?

- A. Determining the flow of a process
- B. Detecting shifts in a process
- C. Developing theories based on symptoms
- D. Arranging theories by defect count

Correct Answer: C

QUESTION 4

Quality auditors help companies improve their processes, products, and services by:

- A. developing more comprehensive checklists
- B. guaranteeing product quality
- C. recommending better techniques for motivating employees
- D. reporting positive as well as negative evaluation results

Correct Answer: D

QUESTION 5

Which of the following conclusions can be made by an auditor who observes that statistical process control (SPC) charts posted near operator workstations are done correctly and are regularly completed throughout the plant?

- A. Commitment of management to quality is strong
- B. Processes are being improved continually
- C. Shop floor staff have been fully trained
- D. SPC charts are available

Correct Answer: D

QUESTION 6

The auditor has the most independence from the auditee in which of the following types of audits?

- A. First-party
- B. Supplier



- C. Third-party
- D. Management

Correct Answer: C

QUESTION 7

Which of the following is most important for an auditor to convey at an initial audit interview?

- A. A give-and-take atmosphere that focuses on compromise
- B. A formal approach that is guided by specific roles for each participant
- C. An interest in cooperation and open dialogue
- D. A personal approach to information gathering

Correct Answer: C

QUESTION 8

Which of the following is the best method for determining the retention policy of the audit documents?

- A. Agreement between the client, the auditing organization, and the auditee
- B. The status of corrective action for the findings written in the audit report
- C. Distribution of the final audit report
- D. Significance of the audit findings written in the final audit report

Correct Answer: A

QUESTION 9

Which two of the following conditions must be met in order to infer statistical significance about the results of an audit sample?

- I. The population must be homogeneous.
- II. The sample size must be greater than 10.
- III. The sample must be random.
- IV. The sample must be taken from multiple locations.

A.



I and II

B.

I and III

C.

II and III

D.

III and IV

Correct Answer: B

QUESTION 10

Which of the following is a benefit of performing a systems audit of a current supplier?

A. Identifying the supplier's potential capability

B. Assuring the supplier's capability

C. Determining whether the company should do business with the supplier

D. Evaluating continuing conformance to quality standards

Correct Answer: D

QUESTION 11

An audit schedule is an integral part of which of the following phases of the auditing process?

A. Initiation

B. Preparation

C. Closing

D. Reporting

Correct Answer: B

QUESTION 12

Which of the following is most likely to request an audit?

A. An auditee



- B. A client
- C. A company's audit department
- D. A company's supplier audit group

Correct Answer: B

QUESTION 13

Which of the following is an audit reporting technique for prioritizing audit findings?

- A. Weibull distribution
- B. Risk-benefit ratio
- C. Cognitive dissonance
- D. Ishikawa diagram

Correct Answer: B

QUESTION 14

Which of the following is the most fundamental role of the audit function?

- A. Reporting identified problems to the supervisor of the audited area
- B. Monitoring performance of the organization and determining corrective action for substandard performance
- C. Reporting findings to upper management to ensure that proper corrective action is taken
- D. Verifying the effectiveness of the organization's quality system in preventing substandard performance

Correct Answer: D

QUESTION 15

Which of the following methods can an audit program manager use to establish consistency among auditors?

- A. Develop performance appraisals for all auditors
- B. Assign auditors to permanent audit teams
- C. Require auditors to read audit journals and references
- D. Require auditors to develop their own procedures manual

Correct Answer: A



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