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QUESTION 1

Which of the following is the correct definition of the Quality Attribute Maintainability?

- A. Effort required for modifying operational system
- B. Effort required to ensure that the system performs as its intended
- C. Effort required to locate and fix an error in an operational system
- D. Extent to which a program satisfies its specifications
- E. Extent to which a program can be expected to perform its intended function

Correct Answer: C

QUESTION 2

Using Forced Choice Method is effective when the number of items are:

- A. Greater than 10
- B. Greater than 15
- C. Less than 10
- D. Less than 3

Correct Answer: C

QUESTION 3

In an E-R Diagram, entities are represented by:

- A. Circles
- B. Rectangles
- C. Diamond Shaped Box
- D. Ellipse

Correct Answer: B

QUESTION 4

The following are the critical functions that a defect reporting and tracking tool must have, EXCEPT:

A. Capture Narrative Information

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B. Capture Statistical Information
C. Track Defect to Closure
D. Identifies the Staff Person who made the Error / Defect
Correct Answer: D
QUESTION 5
The following formats are used to express Return on Investment (ROI), EXCEPT:
A. Return on Assets (ROA)
B. Revenue
C. Return on Equity (ROE)
D. Internal Rate of Return (IRR)
Correct Answer: B
QUESTION 6
One of Deming\\'s 14 points is "Work to constantly improve quality and productivity."
A. True
B. False
Correct Answer: A

QUESTION 7

Which of the following SDLC approaches best describes the model where project starts with initial planning and ends with deployment with the cyclic interactions in between?

- A. Iterative Process
- B. Ad-hoc Development
- C. Waterfall
- D. V-Model

Correct Answer: A

QUESTION 8



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The role of the facilitator is:
A. To help guide a group through a discussion
B. Not be judgmental
C. Create a productive environment
D. All of the above
E. None of the above
Correct Answer: D
QUESTION 9
The Use Case will describe how the actor and the system interact.
A. Exception
B. Essential
C. System
D. Business
Correct Answer: C
QUESTION 10
Quality Requirements are generally:
A. Analogue (a range of acceptable values)
B. Binary (on or off, present or not)
C. Either Analogue or Binary
D. None of the above
Correct Answer: A

QUESTION 11

Which of the following statements best characterizes the Quality Management practice called Benchmarking?

- A. The ISO term for progress measurement
- B. Comparing planned project practices to those of other projects
- C. A technique used to test certain types of electronic equipment

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- D. The difference between grade and quality
- E. The measurement of customer satisfaction

Correct Answer: B

QUESTION 12

Creation of test cases is done as a partof:

- A. Delivery Processes
- B. Management Processes
- C. Check Processes

Correct Answer: C

QUESTION 13

The following are conflict management strategies, EXCEPT:

- A. Withdrawing
- B. Smoothing
- C. Compromising
- D. Group Ranking

Correct Answer: D

QUESTION 14

Which of the following represents the correct combination of Process Categories?

- A. Management Processes, Work Processes, and Check Processes
- B. Process Control, Product Control, and Environment Control
- C. Quality Process, Management Process, and Customer Process

Correct Answer: A

QUESTION 15

If Project A has inspected 1546 requirements in 54 hours and found 350 defects but 9 escaped, what is the Escape Rate of Project A?



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A. 2.04%

B. 2.57%

C. 16.67%

D. .58%

Correct Answer: B

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