



C2160-669^{Q&As}

SOA Fundamentals [2008]

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QUESTION 1

What describes the role of the Enterprise Service Bus (ESB)?

- A. An adapter that exposes back end functionality of legacy systems
- B. A routing and mediation component that loosely couples service interfaces
- C. A routing and mediation component that loosely couples service implementations
- D. A component where transformation and aggregation are used to implement service interfaces

Correct Answer: C

QUESTION 2

Customer satisfaction with a new and rather complex product introduced by a company is extremely poor and is affecting sales of the product. The call center is taking too long to handle questions and product experts are not always easily accessible.

The goal is to quickly reduce customer complaints.

Which actions should be recommended?

- A. Connect all the systems that are involved in the transaction.
- B. Gather all the information about the product in a single repository to be accessed by the call center.
- C. Provide the call center team with access to all the necessary and available information on their screen and collaboration tools to ask experts for assistance with specific
- D. Model the call process to determine the bottlenecks, then process automation tools can be used to obtain all the necessary product information including human task

Correct Answer: C

QUESTION 3

Which factor could positively impact the readiness for and success of SOA?

- A. A high level of understanding of the value of SOA
- B. The use of specialized line of business applications
- C. Informal build and deployment processes for services
- D. The use of in-house developed messaging as part of their Enterprise Service Bus (ESB)

Correct Answer: A



QUESTION 4

What is a typical requirement in an SOA environment for determining business success?

- A. Adherence to six-sigma business guidelines
- B. A dashboard for reporting metrics to business analysts
- C. The ability to pilot the solution in a production environment to business stakeholders
- D. The capability to monitor and measure performance against business process goals

Correct Answer: D

QUESTION 5

Which capabilities reside within the Enterprise Service Bus (ESB)?

- A. Service mediation and routing logic
- B. Service logic and message transformation
- C. Service implementations and service access control
- D. Service routing and a registry of service endpoints

Correct Answer: A

QUESTION 6

Which role does XML play in an SOA design?

- A. XML is used to implement the UML design.
- B. XML schema drives the messaging payloads.
- C. XML is used for Web services which are required in SOA.
- D. XML is used to describe interfaces and message bindings.

Correct Answer: D

QUESTION 7

In the IBM SOA Reference Architecture, the service registry should be logically located with which other component?

- A. Access Services
- B. Process Services



- C. Infrastructure Services
- D. Enterprise Service Bus (ESB)

Correct Answer: D

QUESTION 8

What is a role of an Enterprise Service Bus (ESB) in SOA management?

- A. To provide the governance of services by limiting who can access services
- B. To provide point-to-point connection of service consumers and service providers
- C. To provide flexibility that allows business process inefficiencies to be rapidly corrected
- D. To ensure a seamless flow of information from anywhere at any time using a variety of protocols

Correct Answer: C

QUESTION 9

What most accurately describes a business process?

- A. The steps required to complete a unit of work in the optimal way
- B. An artifact used to capture the knowledge representing business requirements
- C. A flow of tasks that must be completed by systems or people in a certain order
- D. BPEL code that runs within a business process engine orchestrating the work of people and systems

Correct Answer: C

QUESTION 10

What demonstrates one of the key principles communicated by the IBM SOA Reference Architecture?

- A. Business processes can be modeled in parallel with the services they rely on.
- B. Services are implemented using the Enterprise Service Bus (ESB) and exposed to service consumers.
- C. Business process developers need to communicate effectively with Enterprise Service Bus (ESB) developers.
- D. Changes in service implementations require changes in the service interface which should be reflected in the service registry.

Correct Answer: A



QUESTION 11

A dealer in rare and antique books is interested in streamlining their business process. Bottlenecks occur when dealing with inventory and shipping functions in the process.

How can the dealer optimize this process?

- A. Create a new application to deal with the bottlenecks.
- B. Replace legacy systems with more advanced technology.
- C. Automate the manual steps so that the process is easier to monitor.
- D. Provide multiple paths through the process for some of the functions.

Correct Answer: D

QUESTION 12

Which three meet the requirement for SOA identity propagation?

- A. It translates between different identities.
- B. It requires the use of open standards for authentication.
- C. It handles services which each have their own identity registry.
- D. It handles identities which are coupled with application business logic.
- E. It provides a token that describes digital signature blocks within a message.
- F. It understands and operates with a variety of formats for representing identity.

Correct Answer: ACF

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