



C2050-219^{Q&As}

IBM Sterling Order Management V9.1 Deployment

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QUESTION 1

A customer calls the call-center to initiate a return. However, the customer does not have a sales receipt of the sales order. How can this return order be created in the system?

- A. Create a credit memo.
- B. Create a blind return order.
- C. Issue a refund to the customer.
- D. Create a return with a dummy sales order number.

Correct Answer: B

QUESTION 2

Purge logs are being generated for every purge transaction and are taking up a large amount of space on the file system. The developer wants to change the path where the purge logs are being generated. Which file must the developer change?

- A. sandbox.cfg
- B. yfs.properties
- C. app_overrides.properties
- D. customer_overrides.properties

Correct Answer: D

QUESTION 3

An organization has a sales team dedicated to create Sales Orders for the XTZ Enterprise. What is the correct configuration for the team?

- A. Document Type Access = Sales Order and Enterprise Access = XTZ Enterprise
- B. Document Type Access = Sales Order and Enterprise Access = Inherited Enterprise Access
- C. Document Type Access = Default Document Type Access and Enterprise Access = XTZ Enterprise
- D. Document Type Access = Default Document Type Access and Enterprise Access = Default Enterprise Access

Correct Answer: A



QUESTION 4

Which table is currently marked as a hang-off enabled table?

- A. YFS_ORDER_HEADER
- B. YFS_RECEIPT_HEADER
- C. YFS_INVENTORY_SUPPLY
- D. YFS_INVENTORY_DEMAND

Correct Answer: A

QUESTION 5

What are two effects on the system when Agent Servers are configured with high threading levels and there is low traffic volume?

- A. The throughput will be higher as the threading level is high.
- B. Better performance on Agent Servers as there is low traffic.
- C. Unnecessary overheads as there will be frequent getter tasks.
- D. The agents (consumers) could outpace the producers as there is low traffic.
- E. There will be higher levels of database contention due to excess threading.

Correct Answer: CD

QUESTION 6

A specific customer implementation requires IBM Sterling Selling and Fulfillment Suite to create procurement transfer orders at the time of scheduling the original order. For achieving this, sourcing rules must be configured to use ship nodes instead of distribution rules. Which additional parameters must be passed for the order creation?

- A. The shipping node and receiving node are passed at the order line level.
- B. The enterprise, buyer, and order type are passed at the order header level.
- C. The shipping node, receiving node, and catalog organization are passed at the order line level.
- D. The shipping node, receiving node, buyer, and enterprise are passed at the order header and line level.

Correct Answer: A



QUESTION 7

A customer places an order of amount \$100. As per their business rules, if the payment method is credit card the retailer has to authorize the credit card by contacting the payment gateway for the complete order amount before the order can be scheduled. Which execution step needs to be completed for the payments on the order to be authorized and the details stored against the order?

- A. The managePaymentTerms API needs to be invoked with the appropriate order and payment information in the input.
- B. The executePaymentTransactions API needs to be invoked with the appropriate order and payment information in the input.
- C. The Payment Collection, Payment Execution and Payment Collection transactions should be executed in that sequence for the order.
- D. The payment status on the order has to be manually changed to UTHORIZED?from the Sterling Selling and Fulfillment Foundation console.

Correct Answer: C

QUESTION 8

An inventory update job has identified all orders which do not have enough inventory to be fulfilled. Manual intervention from a Customer Service Representatives (CSR) is required to process those orders and inform customers. CSRs should be able to view them as a list of tasks, and be able to update the status of individual tasks. Which action should be taken for these orders as part of the inventory update job in order to handle this scenario optimally?

- A. Add notes on such orders.
- B. Place such orders on hold.
- C. Raise alerts for such orders.
- D. Add instructions on such orders.

Correct Answer: C

QUESTION 9

An enterprise-wide web service uses the getOrderDetails API to return only the order status to other systems within the organization. This service is used by the contact center for customer sales orders as well as the merchandizing department for supplier purchase orders. The customer service department has issued a request to also return the ship node from which the customer sales order will be shipped out from in addition to the order status. How can this be most effectively accomplished?

- A. Along with getOrderDetails API, getShipNodeList API needs to be invoked to return the ShipNode attribute for the Sales Order document type.
- B. A composite web service using a custom API that would append the ship node to the result of the existing web service should be defined.
- C. The additional attribute "Ship Node" can be added to the API template of the getOrderDetails API for only the Sales



Order document type.

D. Since the web service is a common service for both Sales Order and Purchase Order, the only way is to create a new web service to return the additional attributes.

Correct Answer: C

QUESTION 10

Due to an enterprise-wide license agreement, a company uses a database from a particular vendor. The database to be used for development is supported per the System_Requirements_Guide.pdf. The testing, staging, and production deployments are however going to use a different database (from a different vendor), which is also a supported database.

Which statement is true about this situation?

- A. The IBM Sterling Selling and Fulfillment Suite allows for the databases to be different between development, testing, staging and production deployments.
- B. Since the IBM Sterling Selling and Fulfillment Suite uses standard JDBC to connect to the database, questions around compatibility of databases must be directed to the database vendors.
- C. Even though it might work, the IBM Sterling Selling and Fulfillment Suite deployment will be supported by IBM only if the database used for production remains the same as the one used for development.
- D. The IBM Sterling Selling and Fulfillment Suite deployment contains code that is database specific; therefore, it is not advisable to use different database providers between development and production environments.

Correct Answer: A

QUESTION 11

An organization is implementing the IBM Sterling Order Management application to manage and fulfill special orders from store kiosks. The technology office wants to use Oracle RAC for a high performance, highly available solution for the database. Which statement is true about the capabilities of IBM Sterling Order Management?

- A. IBM Sterling Order Management is independent of the database deployment, and can be installed with any configuration of Oracle RAC.
- B. IBM Sterling Order Management can connect to only one instance and since Oracle RAC involves multiple database instances, it cannot be used.
- C. While using Oracle RAC, IBM Sterling Order Management has been certified and tested for high performance only in a 2-node Oracle RAC configuration.
- D. The technology office does not need to make this decision; a better solution for high availability is to deploy IBM Sterling Order Management in a multi-schema mode.

Correct Answer: C



QUESTION 12

An Agent is configured to run on many Agent Servers with high threading levels expecting a high volume of traffic. What happens if the volume of traffic became low?

- A. The JMS queues would fill up with too many unprocessed transactions.
- B. The system would slow down as there are too many processes running without work to do.
- C. The Agent Server would automatically reduce the number of threads based on the number of transactions.
- D. The IBM Sterling Selling and Fulfillment Suite would automatically shutdown redundant agent server instances.

Correct Answer: B

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