



# A2180-189<sup>Q&As</sup>

Assessment: Blueworks Live; BPM Exp/Std Ed V7.5.1, BPM Analysis

## Pass IBM A2180-189 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.passapply.com/A2180-189.html>

100% Passing Guarantee  
100% Money Back Assurance

Following Questions and Answers are all new published by IBM Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers



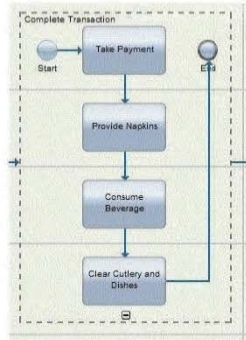
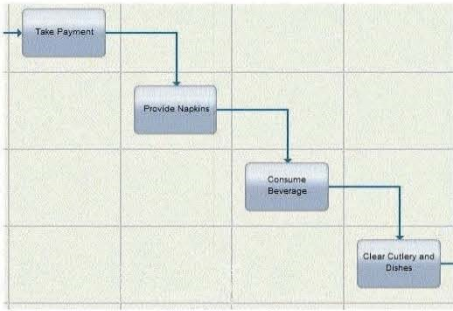


### QUESTION 1

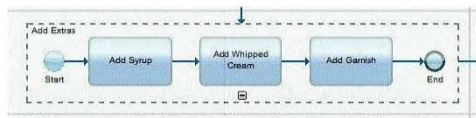
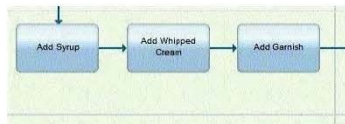
A BPM analyst has modeled the process for creating a custom coffee beverage. The BPM analyst noticed a lot of detail in the process model and has started refactoring the model to reduce the complexity. Which section of the process represents a series of activities performed by the same participant that the analyst reduced into a single activity?



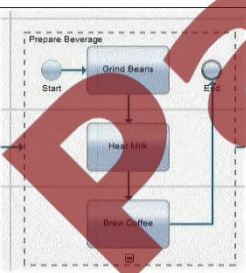
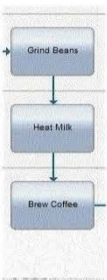
C A.



C B.

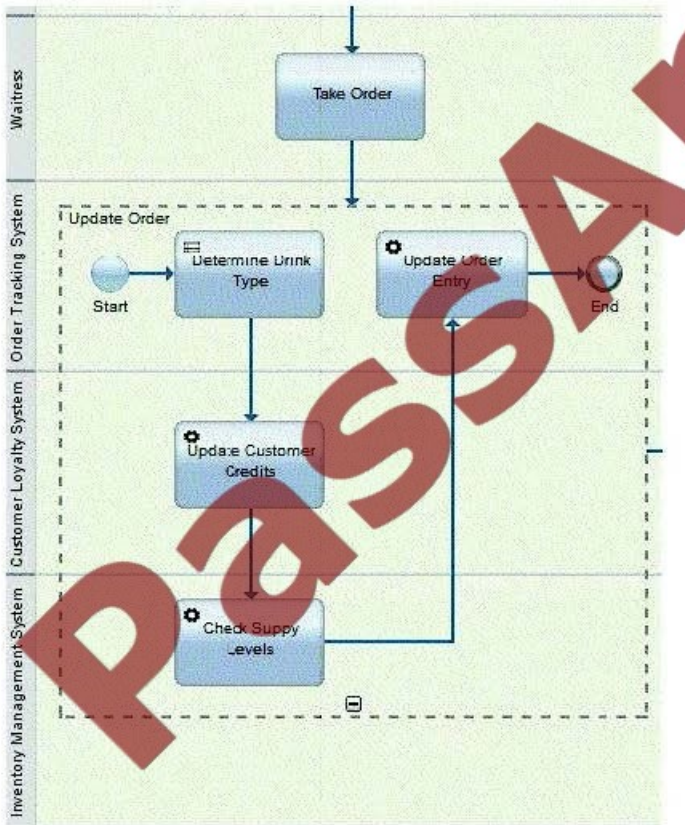
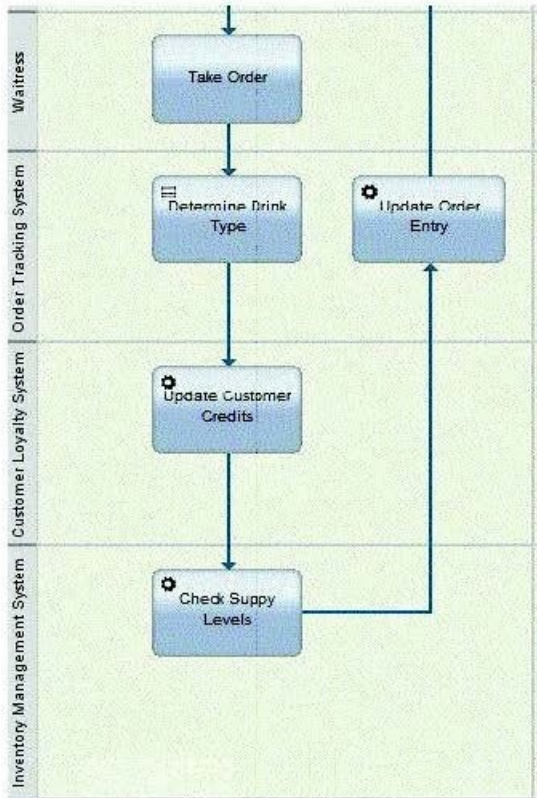


C C.





C D.





- A. option A
- B. Option B
- C. Option C
- D. Option D

Correct Answer: B

---

### QUESTION 2

A BPM analyst needs to assess the process for claim submission of automobile incidents of an insurance company. One of the general goals for the company is to improve customer service. Which of the following should a BPM analyst define as a Critical Success Factor (CSF) aligned to this goal?

- A. Increase phone satisfaction survey scores.
- B. Increase customer base by gaining new customers.
- C. Train insurance adjustors on interpreting a police report.
- D. Train phone representatives on Business Process Management System (BPMS) software.

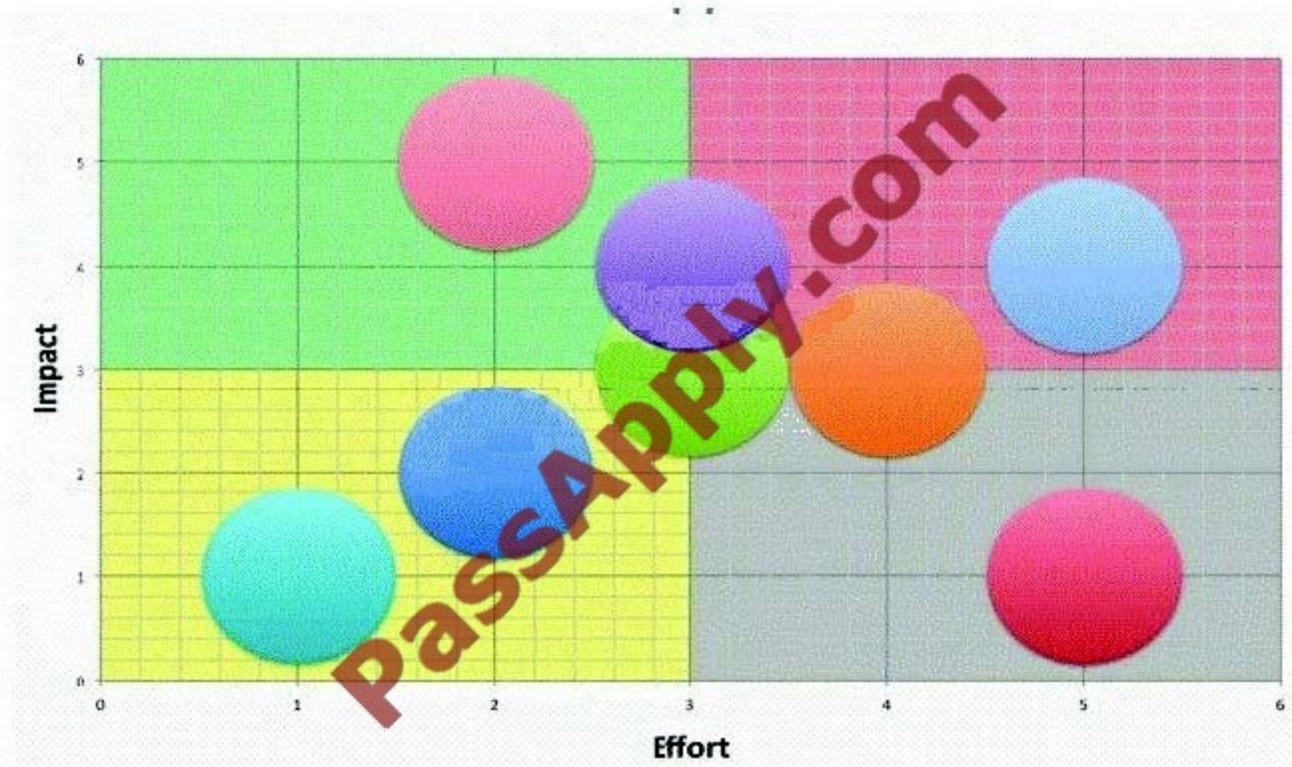
Correct Answer: A

---

### QUESTION 3

A company needs the BPM analyst to provide a business value and impact assessment to only proceed with processes that align with their corporate strategy.





The company's corporate strategy is to begin with small quick win pilots that require low effort and low impact and then scale to large programs that are low effort and high impact. In the exhibit below, which quadrants contain the processes the BPM analyst should recommend?

- A. Top right, top left
- B. Top right, bottom right
- C. Bottom right, top left
- D. Bottom left, top left

Correct Answer: D

#### QUESTION 4

A company needs to improve their hiring process and hired a BPM analyst to map the current state. During the process discovery session, the team identifies that the process steps to review the "hiring" request is the same as the process steps to review a "promotion/pay rise" request. What should the BPM analyst use to map the activities needed for the review of the "hiring" request in Blueworks Live?

- A. a sub-process
- B. a different color
- C. a linked process



D. a separate milestone

Correct Answer: C

---

#### QUESTION 5

Which kind of change is considered a business level change as opposed to a cultural level change?

- A. Increase transparency
- B. Strengthen accountability
- C. Eliminate unnecessary work
- D. Improve collaboration across boundaries

Correct Answer: C

---

#### QUESTION 6

A BPM analyst is creating a process model for requesting a renovation permit. The BPM analyst is using the following description of the first activity:

"One of our municipal office clerks receives a paper permit application from the local resident, an applicant. The clerk first looks up the resident's name and address in our system, then enters the information from the paper application into the

system, and assigns a temporary permit number to the application. When the application entry is complete, the clerk sends it to a manager to assign it to an adjudicator."

Which name should the BPM analyst use for the first task that accurately describes the activity and follows recommended naming conventions?

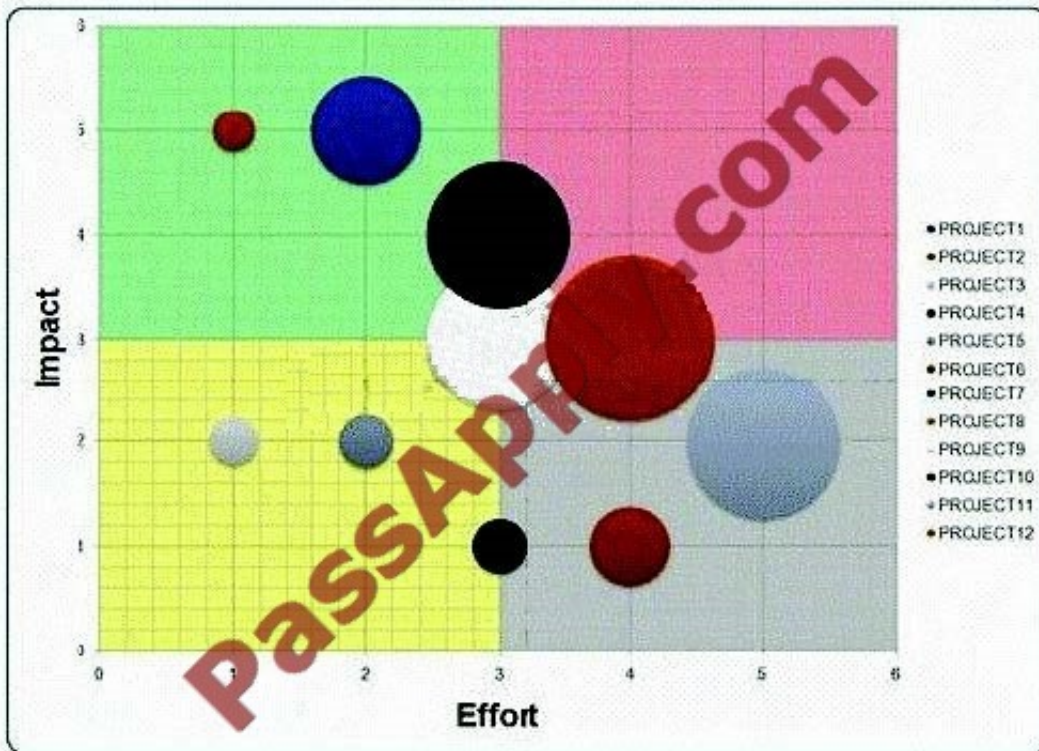
- A. Application Entry
- B. Create Application
- C. Clerk Receive and Enter Application
- D. Lookup name, create application, assign number, and send it to the manager

Correct Answer: B

---

#### QUESTION 7

After the Prioritization Matrix is complete, a BPM analyst is assisting further to expand the matrix and to do an Impact and Effort analysis.



Based on the Exhibit, which solution should the BPM analyst identify?

- A. One must focus on one quadrant which is high Impact and low Effort.
- B. One must focus on projects with high value without considering which quadrant it is in.
- C. Depending on the corporate strategy, one must focus on the black and blue projects.
- D. Depending on the corporate strategy, one can focus on one quadrant or a combination of them.

Correct Answer: D

### QUESTION 8

A company needs to improve their hiring process using Business Process Management Software (BPMS). The BPM analyst has completed the current state process discovery and analysis by involving the business subject matter expert (SME) and is ready to define the future state process map. The BPM analyst anticipates many system integrations in the future state process. Who should the BPM analyst involve during the definition of the future state process?

- A. 1. Process Owner
- 2. Business subject matter experts
- 3.





BPMS Lead Developer

4.

Client's IT representative

B. 1. Project Manager

2.

Business subject matter experts

3.

BPMS Lead Developer

4.

Client's IT representative

C. 1. Process Owner

2.

Business subject matter experts

3.

BPMS Lead Developer

4.

Project Manager

D. 1. Process Owner

2.

Quality Assurance

3.

BPMS Lead Developer

4.

Client's IT representative

Correct Answer: A

---

## QUESTION 9

A BPM analyst is designing a process in the Process Diagram View, and realizes the process must account for a



technical exception following an activity. What symbol in the BlueWorks Live needs to be used for this technical exception?

A.



B.



C.



D.



A. Option A

B. Option B

C. Option C

D. Option D

Correct Answer: B

#### QUESTION 10

During the Process Discovery phase, the BPM analyst needs to schedule and plan for the Process Improvement and



Discovery Workshop (PIDW). In planning the PIDW, what activities should the BPM analyst include on the agenda?

A. 1. Prepare workshop participants.

2.

Introduce BPM.

3.

Identify: Business case overview.

4.

Assess: Determine business impact.

5.

Define: Document the business process.

6.

Develop the use cases.

7.

Discuss findings and proposed solution.

B. 1. Prepare workshop participants.

2.

Introduce BPM.

3.

Identify: Business case overview.

4.

Assess: Determine business impact.

5.

Define: Document the business process inventory and roadmap.

6.

Develop the solution approach.

7.

Discuss detailed estimates.

C. 1. Prepare workshop participants.

2.



Introduce BPM.

3.

Identify: Business case overview.

4.

Assess: Determine business impact.

5.

Define: Document the business process.

6.

Develop the solution approach.

7.

Discuss findings and proposed solution.

D. 1. Prepare workshop participants.

2.

Introduce BPM.

3.

Identify: Business case overview.

4.

Assess: Determine business impact.

5.

Define: Demonstrate the business process playback.

6.

Develop the use cases.

7.

Discuss findings and proposed solution.

Correct Answer: C

---

## QUESTION 11

During process discovery, the business subject matter experts (SMEs) make the following statement about how the

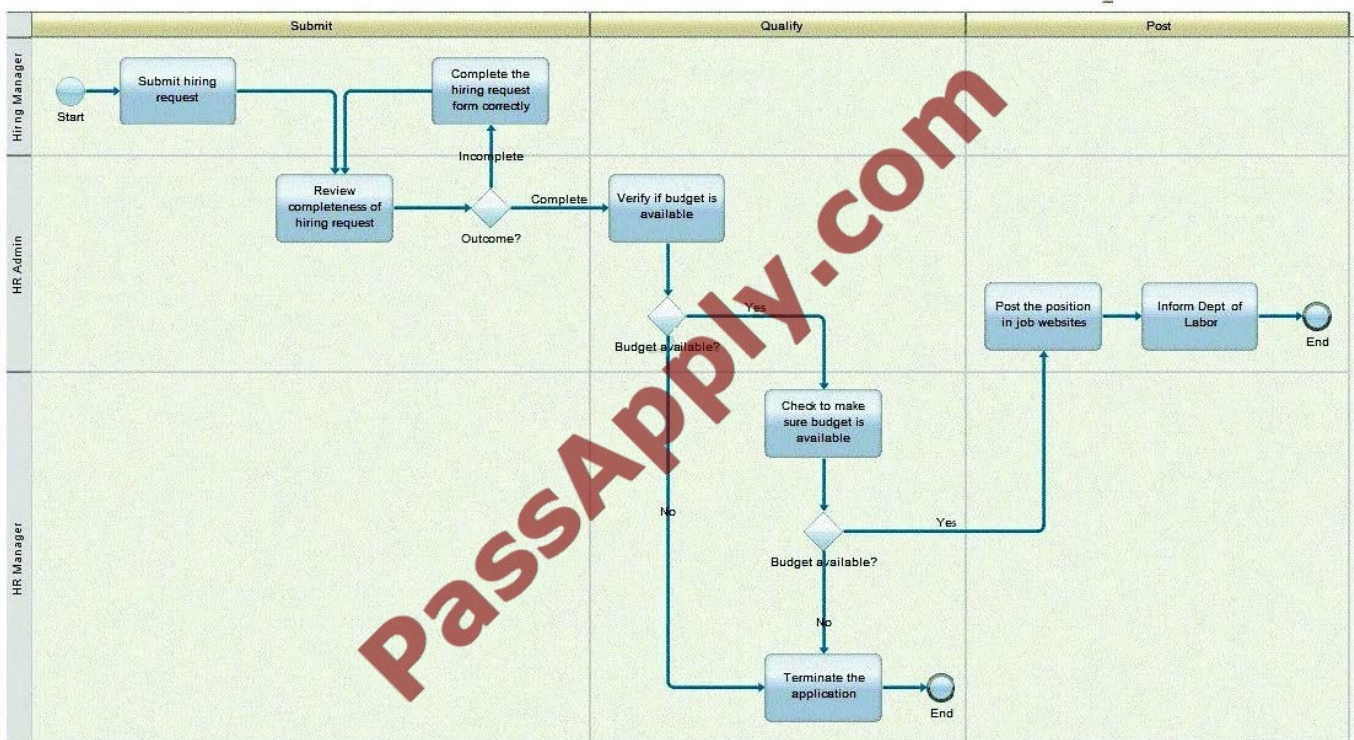


process starts: "Today, our users access the database that stores new orders and copy that information manually onto a request form. This form is passed from one participant to another during the process. In our future state, we would like IBM Business Process Manager V7.5.1 to connect to the database directly, so that we don't have to manually create our request forms." The IT representatives from the client indicate that this should be possible. How should the BPM analyst respond to this?

- A. Defer this discussion for the BPM developers.
- B. Gather all the technical details for this integration.
- C. Capture that the process should start systematically and identify high level inputs to the process.
- D. Inform the business SMEs that this is not possible as the process must start with a Human Task.

Correct Answer: C

### QUESTION 12



A company needs to improve their hiring process and hired a BPM analyst to analyze their current process. The analyst completed documenting the current state process of submitting the hiring request (refer to the Exhibit) and did a "Value-Add" analysis with the process stakeholders.

Identify the "Business Value Add" activities in this process.

- A. "Inform Dept. of Labor"
- B. "Terminate the application"





C. "Post the position in job websites" C. "Post the position in job websites"

D. "Complete the hiring request form correctly" D. "Complete the hiring request form correctly"

Correct Answer: A

[Latest A2180-189 Dumps](#)

[A2180-189 VCE Dumps](#)

[A2180-189 Study Guide](#)



To Read the [Whole Q&As](#), please purchase the [Complete Version](#) from [Our website](#).

## Try our product !

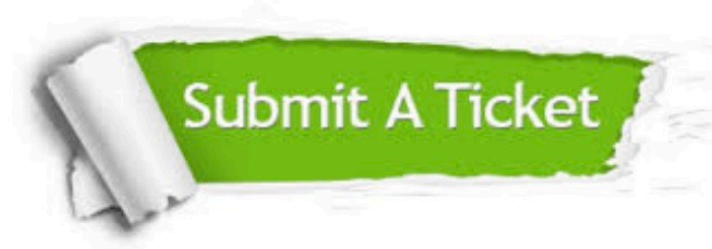
100% Guaranteed Success  
100% Money Back Guarantee  
365 Days Free Update  
Instant Download After Purchase  
24x7 Customer Support  
Average 99.9% Success Rate  
More than 800,000 Satisfied Customers Worldwide  
Multi-Platform capabilities - [Windows](#), [Mac](#), [Android](#), [iPhone](#), [iPod](#), [iPad](#), [Kindle](#)

We provide exam PDF and VCE of Cisco, Microsoft, IBM, CompTIA, Oracle and other IT Certifications.  
You can view Vendor list of All Certification Exams offered:

<https://www.passapply.com/allproducts>

## Need Help

Please provide as much detail as possible so we can best assist you.  
To update a previously submitted ticket:



|   |   |  |
|---|---|--|
|  <p><b>One Year Free Update</b><br/>Free update is available within One Year after your purchase. After One Year, you will get 50% discounts for updating. And we are proud to boast a 24/7 efficient Customer Support system via Email.</p> |  <p><b>Money Back Guarantee</b><br/>To ensure that you are spending on quality products, we provide 100% money back guarantee for 30 days from the date of purchase.</p> |  <p><b>Security &amp; Privacy</b><br/>We respect customer privacy. We use McAfee's security service to provide you with utmost security for your personal information &amp; peace of mind.</p> |
|---|---|--|

Any charges made through this site will appear as Global Simulators Limited.  
All trademarks are the property of their respective owners.  
Copyright © passapply, All Rights Reserved.