A2160-669^{Q&As}

Assessment: SOA Fundamentals [2008]

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QUESTION 1

An organization plans to automate a business process and expose the result as a service. How

should humans interact with such a business process in the context of SOA?

A. A Web application may be developed to act as a service consumer, allowing humans to invoke the automated business process. Any activity in the business process may be

B. The use of human activities in such a business process is not recommended since the slow response that will be received from humans is not suitable to the synchronous

C. A Web application may be developed to act as a service consumer, allowing humans to invoke the automated business process from a browser. All activities in the business

D. A Web application may be developed to act as a service consumer, allowing humans to invoke the automated business process. Only unusual steps in the business process

E. All other activities should be performed by automated service providers.

Correct Answer: A

QUESTION 2

Which technique improves a business process?

A. Perform analysis of the resources being used by the process

B. Simulation of the process to identify and test improvements

C. Domain decomposition to identify the correct granularity of tasks

D. Monitoring availability of components that are used by the business process

Correct Answer: B

QUESTION 3

Customer satisfaction with a new and rather complex product introduced by a company is extremely poor and is affecting sales of the product. The call center is taking too long to handle questions and product experts are not always easily accessible. The goal is to quickly reduce customer complaints. Which actions should be recommended?

A. Connect all the systems that are involved in the transaction.

B. Gather all the information about the product in a single repository to be accessed by the call center.

C. Provide the call center team with access to all the necessary and available information on their screen and collaboration tools to ask experts for assistance with specific

D. Model the call process to determine the bottlenecks, then process automation tools can be used to obtain all the necessary product information including human task

Correct Answer: C

QUESTION 4

What provides the most value in helping developers find existing SOA services and driving

reuse?

A. Service monitoring

B. An asset repository

C. The Enterprise Service Bus (ESB)

D. Access services to legacy systems

Correct Answer: B

QUESTION 5

A satellite television service company is starting an SOA project to support an upcoming

advertising campaign for high-definition television service. What is the most effective way to

ensure that the business issues drive the technical implementation and achieve anticipated

Return on Investment (ROI)?

A. Create a reference model to categorize the standards, specifications and technologies to construct, deliver and exchange application components and a framework to describe,

B. Document the business requirements and expected goals. Design the business services required to fulfill these needs. Develop test cases based on these initial business

C. Document the technical design of the project and have the business analysts on the review team ensure this is meeting the business requirements. Validate at various points in

D. Create a framework for measuring the performance of major IT investments and associated assets. Build a reference model that describes and analyzes the current operational

E. Map the business requirements against this model to determine the new capabilities that are required.

Correct Answer: B

QUESTION 6

In the IBM SOA Reference Architecture, the service registry should be logically located with

which other component?

A. Access Services

B. Process Services

C. Infrastructure Services

D. Enterprise Service Bus (ESB)

Correct Answer: D

QUESTION 7

When releasing a new service version, which changes to the WSDL document are backwardcompatible?

A. Adding an operation

B. Removing an operation

C. Renaming an operation

D. Changing the parameters of an operation

Correct Answer: A

QUESTION 8

Which service is running in an SOA environment that is not defined in a service registry and is

built without proper governance or controls?

A. Rogue Service

B. Duplicate Service

C. Shelfware Service

D. Composite Application Service

Correct Answer: A

QUESTION 9

Why is messaging important to an SOA?

A. Messaging improves the performance of complex environments.

B. Messaging implements separation of concerns resulting in faster development.

C. Messaging facilitates communication between distributed heterogeneous environments.

D. Messaging is used to communicate between a repository and an Enterprise Service Bus (ESB).

Correct Answer: C

QUESTION 10

What most accurately describes a business process?

A. The steps required to complete a unit of work in the optimal way

B. An artifact used to capture the knowledge representing business requirements

C. A flow of tasks that must be completed by systems or people in a certain order

D. BPEL code that runs within a business process engine orchestrating the work of people and systems

Correct Answer: C

QUESTION 11

How can disparate services communicate with each other in an SOA?

A. Use XML messages to provide interoperability.

B. Service providers adopt one common data model for all services.

C. Enforce a common data model at the Enterprise Service Bus (ESB) layer.

D. Business analysts create the integration logic details to negotiate between services.

Correct Answer: A

QUESTION 12

A dealer in rare and antique books is interested in streamlining their business process. Bottlenecks occur when dealing with inventory and shipping functions in the process. How can

the dealer optimize this process?

A. Create a new application to deal with the bottlenecks.

B. Replace legacy systems with more advanced technology.

C. Automate the manual steps so that the process is easier to monitor.

D. Provide multiple paths through the process for some of the functions.

Correct Answer: D

QUESTION 13

What describes a task within a modeled business process?

A. The description of steps required to complete a unit of work

B. Each task represents a work item performed by a system or human

C. The transition that takes place for the business process to continue

D. When a human completes a task it is marked complete allowing the process to proceed

Correct Answer: B

QUESTION 14

What is one purpose of an Enterprise Service Bus (ESB) in SOA management and governance?

A. It allows load balancing across multiple services.

B. It provides pre-built components called mediation primitives.

C. It hides interface details from Key Performance Indicators (KPIs).

D. Physically moving a service requires modification to all other components that use it.

Correct Answer: C

QUESTION 15

Which three characteristics of SOA can make a business more agile?

A. Defining rules for business

B. Enforcing governance processes

C. Creating components that can be shared

D. Maintaining up-to-date application interfaces

E. Building applications from reusable components

F. Changing the implementation without affecting the consumers

Correct Answer: CEF

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