



74-338^{Q&As}

Lync 2013 Depth Support Engineer

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QUESTION 1

You support a customer whose network environment that includes Microsoft Lync Server 2013.

The internal web farm fully qualified domain name (FQDN) is webcon.contoso.com. You implement split DNS. Publicly issued certificates are used on the Front End servers and the Edge servers. You need to ensure that Lync users are able

to log in by using the Lync 2013 Windows Store app.

What should you do?

- A. In the External Access Policy for each user, allow federation.
- B. Run the Set-CsPushNotificationConfiguration -EnableMicrosoftPushNotificationService \$true cmdlet.
- C. In DNS, enter a CNAME for lyncdiscoverinternal.contoso.com that redirects to an address of webcon.contoso.com.
- D. In DNS, enter the Service Location (SRV) record _sipinternaltls._tcp.contoso.com and the serving host ofsip.contoso.com.

Correct Answer: C

QUESTION 2

You support a customer's Microsoft Lync Server 2013 environment. Users regularly host online meetings in which participants use the MultiView video feature in Lync Server 2013. All clients use the Lync 2013 client and are located in the

headquarters site as well as a branch site.

The network team reports high bandwidth utilization by Lync for these conferences.

You need to find a potential cause of the high bandwidth use.

Which cmdlet should you run from the Lync Server Management Shell?

- A. Get-CsClientPolicy
- B. Get-CsVoicePolicy
- C. Get-CsConferencingPolicy
- D. Get-CsMediaConfiguration

Correct Answer: C



QUESTION 3

You support a customer whose network environment includes Microsoft Lync Server 2013 Standard deployed with an Edge Server that is connected to the Internet. Your customer currently has Lync Online configured for Hybrid mode with Office 365.

You need to help your customer enable the Office Web Apps Server for users who are using on- premise Lync.

What should you do?

- A. Install a Microsoft Web Access Companion Server (WAC) server on premise and configure the Lync Topology.
- B. Install Microsoft Web Access Companion Server (WAC) server components on Lync Pool Server.
- C. Configure Office 365 SharePoint Online URL in the Lync Topology.
- D. Configure Office 365 Microsoft Web Access Companion Server (WAC) URL in the Lync Topology.

Correct Answer: A

QUESTION 4

You support a customer who administers Microsoft Lync Server 2013 Enterprise servers in his company. The pool named lync.contoso.com is configured with the session initiation protocol (SIP) domain contoso.com.

```
_gc._tcpSRV priority 0, weight 100, port 3268 dcl.contoso.com
_ldap._tcpSRV priority 0, weight 100, port 389 dcl.contoso.com
_kerberos._tcpSRV priority 0, weight 100, port 88 dcl.contoso.com
_sipinternal._tcpSRV priority 0, weight 0, port 5061, lync.contoso.com
_sip._tlsSRV priority 0, weight 0, port 5061, lync.contoso.com
```

```
EnterpriseCA A 192.168.10.5
Admin A 192.168.10.10
Lync A 192.168.10.10
Lyncdiscoverinternal A 192.168.10.10
Exchange2010 A 192.168.10.4
OWA A 192.168.10.4
DC1 A 192.168.10.3
Sip A 192.168.10.10
```

Users who are running Lync Mobile on their mobile devices report that when they attempt to retrieve calendar information, they receive an error that references a Microsoft Exchange Web Services connectivity issue.

You need to ensure that users are able to receive calendar information from Lync Mobile devices.

What should you do?

- A. Create the following service record in DNS: _lyncdiscover._ccp.contoso.com SRV Priority 0, weight 0, port 5061, Lync.contoso.com



- B. Create the following host record in DNS:Autodiscover.contosc.com A 192,168.10.4
- C. Reconfigure Dynamic Host Configuration Protocol (DHCP) option 43 to point to EnterpriseCA.contoso.local.
- D. Reconfigure Dynamic Host Configuration Protocol (DHCP) option 120 to point to DC1.contoso.local.

Correct Answer: B

QUESTION 5

You support Microsoft Lync Server 2013 in your company network. Your company has four buildings on a single site.

A user reports that when she calls users in another building, the call quality is poor. You receive the Quality of Experience (QoE) report: Capture device:

Headset MicrophoneRender device: Headset EarphoneMicrophone timestamp error: 0.02msEcho percent microphone in: 15.21%Codec: SIRENAudio FEC:

FalsePacket utilization: 32701Avg. packet loss rate: 10.21%Avg. jitter: 23msAvg. round trip: 62msAvg. network MOS: 3.71Avg. network MOS degradation (jitter):0.00%Avg. sending MOS: 2.97Avg. listening MOS: 3.17Receive noise level:

-56dBov

Which of the following values is outside acceptable limits?

- A. Receive noise level: -56dBov
- B. Packet utilization: 32701
- C. Avg. round trip: 62ms
- D. Avg. packet loss rate: 10.21%
- E. Avg. jitter: 23ms

Correct Answer: D

QUESTION 6

You support a customer whose network environment includes Microsoft Lync Server 2013. All users are members of an Active Directory Domain Services (AD DS) domain. All users are using the Global client policy. AddressBookAvailability is set to WebSearchOnly.

For some users in Active Directory, you change the attributes that relate to title and department. You discover that these attributes are not reflected in the users\' contact cards in Lync 2013.

You need to update the Lync address book immediately to reflect the changes you made.



What should you do?

- A. Run the Update-CsUserDatabase cmdlet.
- B. Run the Set-CsClientPolicy -Identity Global -EnableExchangeContactSync \$true cmdlet.
- C. Run the Update-CsAddressBook cmdlet.
- D. Change the Global Client Policy to use WebSeachandFileDownload.

Correct Answer: A

QUESTION 7

You support a customer whose network environment includes Microsoft Lync Server 2013 servers. All of the company servers are located in the company datacenter. All users have Lync 2013 installed on their local computers.

You deploy a virtual desktop infrastructure (VDI) environment to a pilot group of users. You install the Lync VDI plug-in and plug Lync compatible devices to the users\' computers.

Users report that Lync 2013 fails intermittently when pairing with the Lync VDI plug-in. You need to ensure reliable access to Lync 2013 for this pilot group of users.

What should you do?

- A. Run Windows 7 Service Pack 1 or higher on the local computers.
- B. Set EnableMediaRedirection to \$FALSE for all VDI users.
- C. Configure the remote desktop client settings so that audio plays on the local computer and remote recording is disabled.
- D. Uninstall Lync 2013 from the local users\' computers.

Correct Answer: D

QUESTION 8

You support Microsoft Lync Server 2013 servers in your customer\'s company network. The Lync topology includes one site named HQ, with two servers named LyncFE.contoso.com and LyncDir.contoso.com. The servers use Kerberos

authentication for web services. The Kerberos authentication account name is contoso \kerberos.

The account has been accidentally deleted from the Active Directory Domain Services (AD DS) database. Users are unable to sign in to Lync.

You need to restore Kerberos authentication. You remove Kerberos assignment for the missing account and enable the topology.



In which order should you perform the next actions? (To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.)

Select and Place:

	Answer Area
New-CsKerberosAccount -UserAccount "Contoso \KerbAuth" -ContainerDN "CN=Users,DC=contoso,DC=com"	
Set-CsKerberosAccountPassword -FromComputer LyncFE.contoso.com -ToComputer LyncDir.contoso.com	
Enable-CsTopology	
Set-CsKerberosAccountPassword -UserAccount "contoso\KerbAuth"	
New-CsKerberosAccountAssignment -UserAccount "contoso\KerbAuth"-Identity "site:HQ"	

Correct Answer:

	Answer Area
	New-CsKerberosAccount -UserAccount "Contoso \KerbAuth" -ContainerDN "CN=Users,DC=contoso,DC=com"
	Set-CsKerberosAccountPassword -UserAccount "contoso\KerbAuth"
	Set-CsKerberosAccountPassword -FromComputer LyncFE.contoso.com -ToComputer LyncDir.contoso.com
	New-CsKerberosAccountAssignment -UserAccount "contoso\KerbAuth"-Identity "site:HQ"
	Enable-CsTopology

QUESTION 9



You support a Microsoft Lync Server 2013 on-premise environment that includes the following:

The Lync environment supports 10,000 users in High Availability mode.

Some users report that they are unable to make outbound calls to specific public switched telephone network (PSTN) numbers. When they attempt to do so, the call appears to be connected but then drops with a reorder tone, and then they

receive the following error message: "Due to network error your call cannot be completed at this time. Please try your call again."

You need to troubleshoot the issue.

Which centralized logging scenario should you use?

- A. HybridVoice
- B. incomingAndOutgoingCall
- C. LYSSAndUCS
- D. MediaConnectivity

Correct Answer: B

QUESTION 10

You support Microsoft Lync Server 2013 servers for an international company. You enable the Enhanced 9-1-1 (E9-1-1) emergency notification feature for users in a New York office.

The users report that Lync prompts them to enter a location. You need to configure Lync to populate location information automatically.

Which three steps should you perform in sequence? To answer, move the appropriate three actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:



QUESTION	
	Answer Area
Publish the location database.	
Configure a federation policy.	
Set the Location Required policy to Yes .	
Validate addresses.	
Set the Location Required policy to Disclaimer .	
Populate the location database.	

Correct Answer:

QUESTION	
	Answer Area
	Set the Location Required policy to Disclaimer .
Configure a federation policy.	Populate the location database.
Set the Location Required policy to Yes .	Publish the location database.
Validate addresses.	

QUESTION 11

You support a customer whose Microsoft Lync Server 2013 environment includes: Client computers are configured as shown in the following table:

Operating system	Windows XP SP3
Default browser	Internet Explorer 8
Lync Web App Audio/Video Active X Plugin	Not installed
Silverlight	Not installed

Some users report that they are unable to participate in audio/video conferences by using the Lync Web App. You need to ensure that users are able to participate in audio/video conferences by using the Lync Web App. Which two actions should you perform? (Each correct answer presents part of the solution. Choose two.)

- A. Install Microsoft Silverlight.
- B. Upgrade the operating system to Windows 7 Professional.
- C. Install the Lync Audio/Video ActiveX Plugin.
- D. Extract the MSI from the executable and run the install.

Correct Answer: BC

QUESTION 12

You support Microsoft Lync clients and servers in your customer's company network. All computers are members of a single Active Directory Domain Services (AD DS) domain named contoso.local. The single front-end Microsoft Lync Server 2013 server is configured to support a session initiation protocol (SIP) domain named contoso.com.

You configure Lync to support users from a new SIP domain named proseware.net.

The users of the new SIP domain report that the Lync client is able to connect to the Lync server only after manual configuration. Users of the Contoso.com SIP domain are able to connect to Lync server automatically, both internally and

externally.

You need to restore the internal and external automatic discovery features for the users of the proseware.net SIP domain.

Which fully qualified domain name (FQDN) should you add to the subject alternative name (SAN) in each certificate request? (To answer, drag the appropriate FQDN to the correct certificate request. Each FQDN may be used once, more

than once, or not at all. You may need to drag the split bar between panes or scroll to view content.)

Select and Place:



The screenshot shows a 'Certificate Request' configuration window. On the left, there is a list of FQDNs: lyncautodiscoverinternal.proseware.net, lyncautodiscoverinternal.contoso.local, lyncautodiscoverinternal.contoso.com, lyncautodiscover.proseware.net, lyncautodiscover.contoso.local, and lyncautodiscover.contoso.com. On the right, there are three input fields for SANs: 'SAN for internal Autodiscover Service URL', 'SAN for external Autodiscover Service URL', and 'SAN for external Autodiscover Service URL'. A watermark 'www.PassApply.com' is visible across the bottom of the window.

Correct Answer:



FQDN	Certificate Request
lyncautodiscoverinternal.proseware.net	SAN for internal Autodiscover Service URL: lyncautodiscover.contoso.local
lyncautodiscoverinternal.contoso.local	SAN for external Autodiscover Service URL: lyncautodiscover.contoso.com
lyncautodiscoverinternal.contoso.com	SAN for external Autodiscover Service URL: lyncautodiscover.proseware.net

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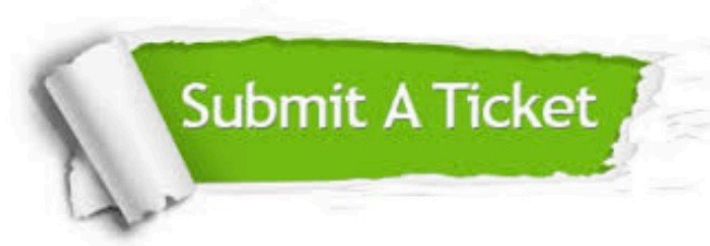
100% Guaranteed Success
100% Money Back Guarantee
365 Days Free Update
Instant Download After Purchase
24x7 Customer Support
Average 99.9% Success Rate
More than 800,000 Satisfied Customers Worldwide
Multi-Platform capabilities - [Windows](#), [Mac](#), [Android](#), [iPhone](#), [iPod](#), [iPad](#), [Kindle](#)

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