7241X$^{Q&As}$

Avaya Equinox Solution with Avaya Aura Collaboration Applications Support Exam

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QUESTION 1

During the daily system health checkup, a customer found that their AAWG services are not running and they have to start it manually.

What is the CLI shortcut command/script to restart the AAWG service?

A. svc csa restart

B. svc cas restart

C. service aawg start

D. svc aawg restart

Correct Answer: A

QUESTION 2

A customer is unable to login to a specific Equinox Virtual Meeting Room (example, John Doe) from Avaya

Equinox Thick Clients and Web Clients. While troubleshooting the problem they have found the following

error message in the traceSM.

503 Service Unavailable, Reason: "NoDefaultMCUService"

What can be interpreted from the above log entry to find the solution?

A. There is no Video Media Server available to fulfill this request.

B. There is no Video Media Server available to fulfill this request.

C. There is no meeting type assigned to John Doe virtual room.

D. There is no virtual room created for the user John Doe.

Correct Answer: C

QUESTION 3

What is the recommendation for AAMS security certificate?

A. Ensure AAMS has application certificate from SMGR

B. Ensure AAMS has application certificate from AMM

C. Ensure AAMS has application certificate from AAWG

D. Ensure AAMS has application certificate from AADS

Correct Answer: A

QUESTION 4

After completing Discipline 4, Root Causes, of the 8D Troubleshooting Methodology, what is the next discipline to be completed?

A. Discipline 5 -Implement Corrective Actions

B. Discipline 5 -Choose Corrective Actions

C. Discipline 5 -Implement a Work-around

D. Discipline 5 -Prevent Recurrences

Correct Answer: B

QUESTION 5

A user, Bill Evans, is using the Avaya Equinox Thick Client but cannot add an image file while sending an IM to Jane Doe (Web Client). The customer receives an error message: "This file can\\'t be added".

What can be the problem with Bill Evan\\'s Equinox Thick Client?

A. Bill Evans is not assigned with Enhanced Feature License in AMM

B. Bill Evans is not assigned with Enhanced Feature License in AAWG

C. Bill Evans is not assigned with Enhanced Feature License in AADS

D. Bill Evans is not assigned with Enhanced Feature License in SMGR

Correct Answer: B

QUESTION 6

A customer is not able to login to AMM Webpage. The browser displays the error message: "Service Unavailable". The customer uses the domain name lab.trn.avaya.com for their Equinox Solution. When the customer analyzed the Catalina log file they found the following log entry when they tried to login.

2017-04-06 12:33:54,093 [http-nio-127.0.0.1-8455-exec-4] ERRORcom.avaya.cas.realm-(SmgrAuthenticator.java:296) Errorauthenticating user ammadmin1:

javax.naming.CommunicationException: lab.trn.com:389 [Rootexception is java.net.UnknownHostException: lab.trn.com]

What can be interpreted from the above log entry to find the resolution?

A. LDAP Base Context Domain is set correctly to lab.trn.avaya.com

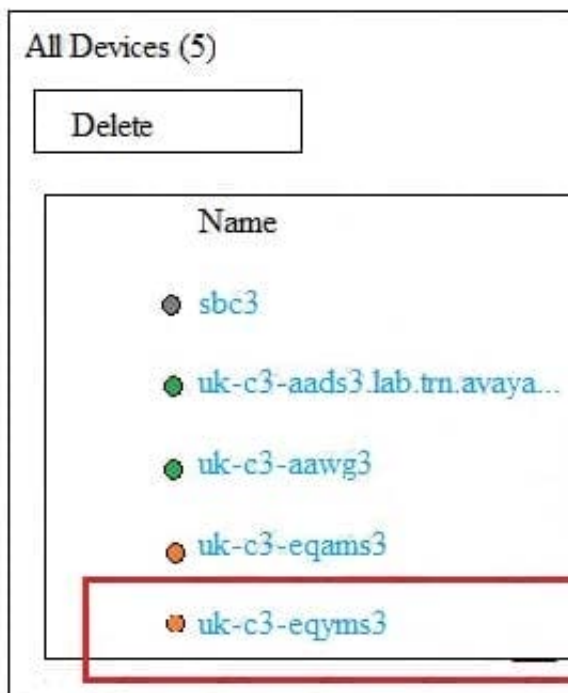B. LDAP Base Context Domain is set incorrectly to lab.trn.com

C. ammadmin1 user entered the wrong password to login

D. ammadmin1 user doesn\\'t have privileges to access WebGUI

Correct Answer: D

QUESTION 7

Refer to the exhibit. A customer logs into the Equinox Management Server and Equinox Video Media Server shows "amber" status under All Devices as shown below.

What can be the problem with the Equinox Video Media Server?

A. Equinox Video Media Server is In-Service but has some alarms

B. Equinox Video Media Server is Out of Service and not reachable

C. Equinox Video Media Server is In-Service but currently unresponsive

D. Equinox Video Media Server is in blocked state by Administrator

Correct Answer: C

QUESTION 8

A customer wants check if the Equinox User configuration parameters are configured correctly.

Which URL is the correct AADS URL to be used for this verification?

A. https://:8343/acs/resources/configurations

B. https://:8443/asc/resources/configurations

C. http://:8443/acs/resource/configurations

D. https://:8443/acs/resources/configuration

Correct Answer: A

QUESTION 9

Refer to the exhibit. When an Administrator logged in to their Avaya Multimedia Messaging Server they noticed that the Multimedia Messaging Services are STOPPED.

What is the CLI command the Administrator can use to check the status of AMM services?

A. svc mss status

B. perflogviewer.sh

C. statusrm.sh

D. statusaem.sh

Correct Answer: D

QUESTION 10

In the Team Engagement (TE) deployments, which component hosts User Portal Application?

A. System Manager Server

B. Session Manager Server

C. Avaya Aura?Web Gateway

D. Equinox Management Server

Correct Answer: D

QUESTION 11

Consider an Equinox Web Client joining a Virtual Meeting Room from a Public Network. Which two components provide the media resources to the Equinox Web Client? (Choose two.)

A. Avaya Aura®Media Server

B. Session Manager

C. Session Border Controller

D. Avaya Aura®Web Gateway

E. Equinox Avaya Aura®Media Server

F. Avaya Aura®Communication Manager

Correct Answer: AB

QUESTION 12

In the Distributed OTT deployment, which component is implemented across multiple servers for scalability of the Avaya EquinoxTM solution?

A. User Portal + Web Gateway

B. SIP B2B User Agent

C. H.323 Gatekeeper

D. Equinox Conference Control

Correct Answer: C

QUESTION 13

A user cannot attach rich media files to Avaya Multimedia Messaging (AMM) conversations. What is causing this problem?

A. The user has not been entitled for Rich Content in AMM Web GUI > Client Administration > Feature Entitlements

B. The AMM License for the user is not installed on WebLM and therefore the user cannot user rich media.

C. The AMM has not been configured to access the WebLM server for the user to use rich media.

D. The Rich Content plug-in needs to be installed on the User\'s PC to use the rich media features on AMM.

Correct Answer: B

QUESTION 14

To perform Avaya Multimedia Messaging (AMM) administration, which URL do you use in a web browser?

A. https://:8080/em

B. https:///emlogin

C. https:///admin

D. https://:8445/admin

Correct Answer: D

QUESTION 15

A customer has used the AAM URL utility to verify a user Bill Evans configuration parameters from Avaya Multimedia Messaging. A snippet of the output is displayed below.

{"avayaRequestTimeout": {"maximum":120, "minimum":30,"recommended":120}, "capabilities":

{"richContent":true}, "conversationsResource":
{"href":"https://amm3.lab.trn.avaya.com:8443/aem/resources/users/bevans%

40trn.avaya.com/conversations",

"maxIdsLimit":30, "maxMessageCount":15},"domains":["trn.avaya.com"],"limits":

{"maxAudioSize":1048576,"maxGenericAttachmentSize":3145728,"maxImageSize":1048576,"maxTextLength":535,"maxVideoSize":3145728},

"messages":"https://amm3.lab.trn.avaya.com:8443/aem/resources/users/bevans%40trn.avaya.com/messages",

What is the significance of "richContent:true:" from the following output?

A. richContent: true is associate with a separate license per each Equinox User

B. richContent: true does not give any additional features to the Equinox Users

C. richContent: true means the User has enhanced Record Audio capabilities

D. richContent: true provides features like Record Audio, Record Video, Take a Photo

Correct Answer: D