



72400X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications
Support

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QUESTION 1

A customer is unable to register on an Avaya IXTM Workplace Client (Windows). The following message is displayed:

CHECK YOUR WEB ADDRESS AND TRY AGAIN.

While troubleshooting a support technician checked the AADS.log and find the following information:

```
class com.avaya.asm.core.exceptions.DMException: executeSessionMethod: cannot talk to Cassandra:  
command=StatementCommand [com.avaya.ustore.cas.SMSessionDAOAdapter$1@7b99f956] nestedException: class  
com.avaya.asm.core.exceptions.DMException: checkCluster: cannot talk to Cassandra nestedException:  
com.avaya.asm.core.exceptions.ConnectionPoolInitializerException:connections are down
```

What is causing this failure?

- A. AADS is unable to communicate with Session Manager\\'s Cassandra Database.
- B. AADS Cassandra database is down.
- C. Data replication failure between Session Manager and AADS.
- D. AADS is unable to communicate with System Manager\\'s Cassandra Database.

Correct Answer: B

QUESTION 2

Which logging level on AAWG and AADS can impact server performance, and is not recommended to be left on for long periods of time?

- A. INFO
- B. FINEST
- C. WARNING
- D. ERROR

Correct Answer: C

Reference: <https://downloads.avaya.com/css/P8/documents/101064809>

QUESTION 3

A customer is unable to send or receive IM/Multimedia messages from their Avaya IXTM Workplace for Windows Client. The following error message is displayed:

The messaging service is not currently available.

What is the causing this problem?



- A. The user does not have an Enhanced Multimedia Messaging license assigned.
- B. The Breeze cluster hosting Presence Services is currently set to Offline Mode.
- C. The Breeze cluster hosting Presence Services is currently set to Deny New Service.
- D. The user's Multimedia Messaging account is currently suspended.

Correct Answer: D

QUESTION 4

If enabled on AAWG and assuming AAWG R3.3 default web access port setting, what is the URL format to access AAWG built-in Developer's Test Application?

- A. <http://:8433/devclient/testApp/index.html>
- B. <https://:8444/devclient/Testapp/index.html>
- C. <https://:443/devclient/testapp/index.html>
- D. <http://:8443/devclient/Testapp/index.html>

Correct Answer: D

Reference: <https://downloads.avaya.com/css/P8/documents/101051566>

QUESTION 5

When a user has registered on Avaya IXTM Workplace Client, the following error message was displayed:

VoIP Service Limited. VoIP service is currently available with limited service.

While troubleshooting, a support engineer used the AADS URL tool to verify the current settings received by the Client from AADS, and identified an incorrect FQDN value for SET SIPPROXYSRVR parameter.

Where and how can this error be corrected?

- A. In System Manager web GUI, verify and correct the SM Instance FQDN under Session Manager Administration.
- B. In Session Manager CLI, run the smconfig script and verify and correct the SM FQDN.
- C. In System Manager web GUI, verify and correct the SM SIP Entity FQDN under Routing.
- D. In AADS web GUI, verify and correct an FQDN value for Session Manager under DNS Mapping.

Correct Answer: B



QUESTION 6

Which three call flow steps apply to Avaya IXTM Workplace for Web Client? (Choose three.)

- A. Register and use SIP Signaling with Communication Manager.
- B. Obtain Dynamic Configuration from SM.
- C. Exchange Instant Messages with Presence Services via HTTPS.
- D. Exchange HTTPS Signaling with Avaya Aura Web Gateway (AAWG).
- E. Obtain Dynamic Configuration from AADS.

Correct Answer: ACE

QUESTION 7

Which protocol is used between Avaya IXTM Workplace Clients for Multimedia Messaging?

- A. RTP
- B. UDP
- C. TLS
- D. HTTPS

Correct Answer: C

QUESTION 8

A user is trying to register on their Avaya IXTM Workplace Client (Windows/Mac/iOS/Android) from the Public Network.

Which ASBCE Network Interface is usually set to connect to the Public Network, and will be the first point of contact for the registration request from the Client's IP?

- A. M2 Interface
- B. M1 Interface
- C. B1 Interface
- D. A1 Interface

Correct Answer: C

Reference: <https://downloads.avaya.com/css/P8/documents/101064807> (157)



QUESTION 9

Multiple users are unable to send or receive Instant Messages.

What is causing this problem?

- A. Multimedia Messaging has lost synchronization with Session Manager.
- B. Multimedia Messaging is in License Error Mode.
- C. The maximum user threshold has been exceeded.
- D. The Conversations Enabled option on the Presence Services > Messaging (REST) page is not selected.

Correct Answer: C

QUESTION 10

In a Team Engagement Deployment, which Avaya Equinox Conferencing component is responsible for mixing and distributing media?

- A. H.323 Gatekeeper
- B. Equinox User Portal
- C. Equinox Management Server
- D. Equinox Media Server

Correct Answer: D

Reference: <https://downloads.avaya.com/css/P8/documents/101045460> (131)

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