



72300X^{Q&As}

Avaya Aura Communication Applications Support Exam

Pass Avaya 72300X Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.passapply.com/72300x.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

In which way can you check if the Avaya Session Border Controller (SBC) is using the correct server certificate?

- A. Using Avaya SBC, navigate to Dashboard > Security > Certificates
- B. Using System Manager (SMGR), navigate to Services > Security > Certificates
- C. Using Avaya SBC, navigate to Dashboard > TLS Management > Server Profiles
- D. Using System Manager (SMGR), navigate to Dashboard > TLS Management > Certificates

Correct Answer: C

QUESTION 2

A customer called is stating they cannot place WebRTC calls. You discover that Avaya Breeze T™ has not been configured to allow Cross-origin Resource Sharing (CORS).

How would you allow cross-origin resource sharing for all?

- A. Use SSH to Avaya Breeze T™ and edit the /etc/config.properties file.
- B. Use Avaya Aura® System Manager (SMGR) web GUI to access the Breeze > Configuration > Attributes, then select the webRTC attributes and check the box Allow Cross-origin Resource Sharing.
- C. Use Avaya Aura® System Manager (SMGR) web GUI to access the Inventory > Manage Elements. Edit the Avaya Breeze T™ element, and check the box Allow Cross-origin Resource Sharing.
- D. Use Avaya Aura® System Manager (SMGR) web GUI to access Breeze > Configuration > HTTP Security > HTTP CORS tab, the check the box Allow Cross-origin Resource Sharing for all.

Correct Answer: D

QUESTION 3

In the 8D Troubleshooting Methodology, which two steps does Discipline 3, Contain Interim Actions, involve? (Choose two.)

- A. Try actions that bypass the issue, like creating a work-around for temporary restoral of service.
- B. Capture potential triggers.
- C. Evaluate systems and components.
- D. Develop immediate controlled actions to isolate the problem.
- E. Develop a hypothesis based on the outcome of the various controlled actions and the system's reactions.



Correct Answer: CD

Reference: <http://asq.org/learn-about-quality/eight-disciplines-8d/>

QUESTION 4

Avaya currently uses the online tool called Avaya Diagnostic Methodology (ADM) for partners to raise trouble tickets and receive assistance, and expects customers/partners to have performed the following tasks before raising a trouble ticket.

1.

Clearly stated the problem.

2.

Detailed the findings.

3.

Clarified the problem.

When they receive the trouble ticket, what is the next step in the diagnostic methodology that Avaya Tier 3 support will perform?

- A. Identify a patch to fix the problem.
- B. Update the Knowledge Management database.
- C. Implement a solution.
- D. Determine the cause.

Correct Answer: D

QUESTION 5

A customer reports that their Avaya Aura® Communication Manager (CM) enabled SIP telephones (AST) can only see the effect of their telephone being Call Forwarded after they log off and log on again. Also stopping the call forward feature does not show until their endpoint is logged off and logged on again.

What is the cause of the problem?

- A. A coverage path has not been setup.
- B. The Call Forwarding feature has not been assigned to a button.
- C. Data Privacy is enabled in the station's Class of Service.
- D. An entry is missing in the private-numbering System Administration Terminal (SAT) form.

Correct Answer: C



QUESTION 6

What are two ways to view the ipcs.log file of an Avaya Session Border Controller for Enterprise (SBCE) High Availability (HA) system? (Choose two.)

- A. Login to the EMS using a web browser, then click on Logs > System Logs.
- B. Login to the active SBCE, and cat /archive/syslog/ipcs/ipcs.log.
- C. Login to the EMS and cat /archive/syslog/ipcs/ipcs.log.
- D. Login to the EMS using a web browser, then click on the active SBCE under Installed Devices, then click on View System Logs.
- E. Login to the EMS and cat /var/log/ipcs.log.

Correct Answer: AB

QUESTION 7

After upgrading Avaya Aura® Application Enablement Services (AES), the customer's CTI application does not seem to be working.

Which two methods can be used to verify AES system status? (Choose two.)

- A. Access the TSAPI web interface to monitor AES.
- B. Access the AES command line, and run the status aesvcs cti-link command.
- C. Access the AES web console, and view the services status in the AES menu.
- D. Access Communication Manager (SAT), and run the statapp command to view AES services status.
- E. Using Communication Manager's System Administration Terminal (SAT), run the status aesvcs cti-link command to see the service state.

Correct Answer: BC

QUESTION 8

Callers hear a fast busy when they dial into Avaya Aura® Messaging (AAM) to retrieve their voicemail messages. After troubleshooting you discover that someone has left trunks in busy-out state on AAM.

How would you restore the trunks to in-service status?

- A. Using AAM web GUI access Administration > Messaging > Diagnostics > Network Connection, and then click on the Release All Trunks button.
- B. SSH to AAM, and execute the release trunks all command.



C. SSH to AAM, and execute the release trunk command.

D. Using AAM web GUI access Administration > Messaging > Telephony Diagnostics > Release, type `all\` in the Equipment Number field, and then click on the Release button.

Correct Answer: D

QUESTION 9

When enabling Remote Worker telephones to access a Public Directory, which additional configuration item needs to be configured on the Avaya Session Border Controller for Enterprise (SBCE)?

- A. an LDAP End Point Policy Group
- B. a reverse proxy for LDAP
- C. an application relay for LDAP
- D. an LDAP Server Flow

Correct Answer: A

QUESTION 10

After a new implementation the customer began to experience dropped calls and an `all lines busy\` error condition. The carrier confirmed their service was operational and all lines tested came back good. After contacting Avaya, support confirmed there were more calls being presented than the telephone switch could handle.

Which pre-implementation step was omitted?

- A. properly sizing trunk capacity
- B. interoperability testing
- C. upgrading the circuits
- D. correct licensing specifications

Correct Answer: A

QUESTION 11

In Avaya Aura® 7, how are calls typically routed from Avaya Aura® Communication Manager (CM) to Avaya Aura® Messaging (AAM)?

- A. Using an in-directly routed H.323 trunk group between CM and AAM via Session Manager
- B. Using a direct H323 trunk group between CM and AAM.



C. Using SIP via Avaya Aura® Session Manager (SM), AAM is built as a user with a Communication Profile and registry routing forwards the calls to AAM.

D. Using SIP via Avaya Aura® Session Manager (SM), a dial pattern or regular expression forwards the call to AAM.

Correct Answer: D

QUESTION 12

Avaya currently uses the online tool called Avaya Diagnostic Methodology (ADM) for partners to raise trouble tickets and receive assistance, and expects customers/partners to have performed the following tasks before raising a trouble ticket.

1.

Clearly stated the problem.

2.

Detailed the findings.

3.

Clarified the problem.

When they receive the trouble ticket, what is the next step in ADM that Avaya Tier 3 support will perform?

A. Install a patch to fix the problem.

B. Praise individuals for contribution.

C. Implement a solution.

D. Update the Knowledge Management database.

Correct Answer: C

QUESTION 13

Which statement about Instant Message and Presence delivery to a SIP Remote Worker is true?

A. IM is sent/from to a Remote Worker via Session Manager and SBCE; Presence notifications are relayed from Breeze to Remote Worker via SBCE but without passing through Session Manager.

B. Presence and IM is delivered to SIP Remote Workers without passing through Session Manager.

C. Presence notifications and IM are sent to a Remote Worker via Session Manager and Avaya SBCE.

D. Presence notifications are sent to a Remote Worker via Session Manager and SBCE; IM is relayed from Breeze to Remote Worker via SBCE but without passing through Session Manager.

Correct Answer: D

QUESTION 14

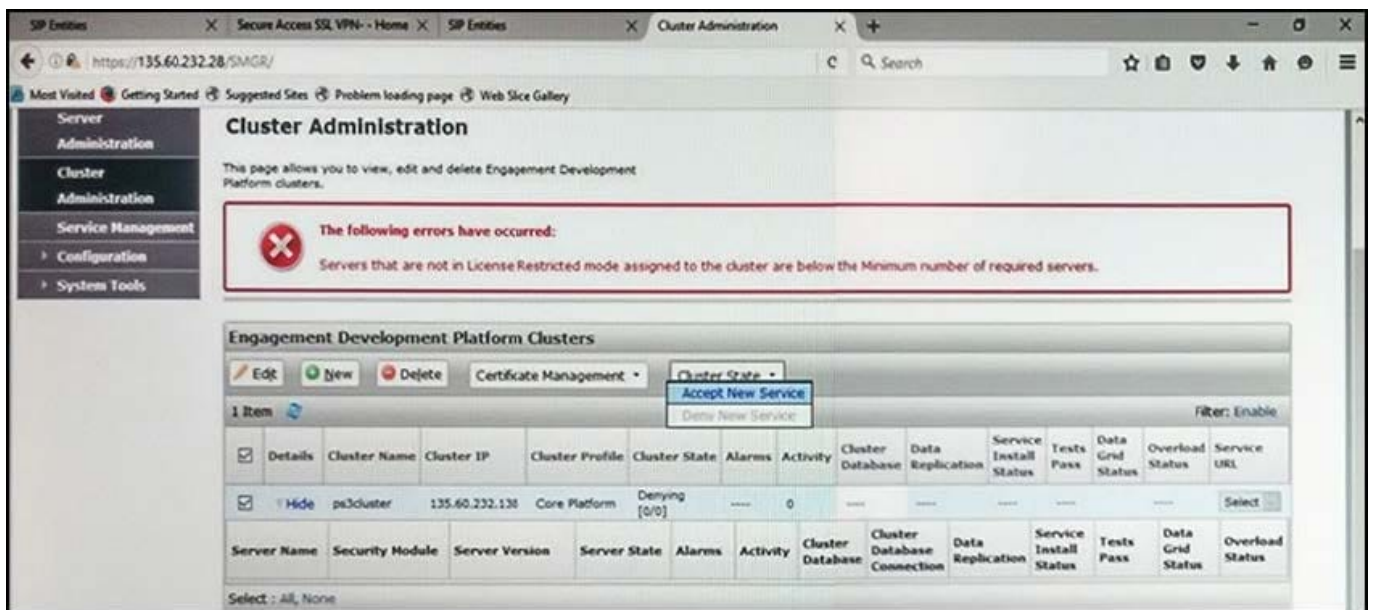
A maintenance engineer logs onto the Command Line Interface (CLI) of Avaya Aura® Messaging (AAM) and issues the vmstat command.

What information will the display present?

- A. The amount of virtual memory used
- B. The status information about the virtual machine
- C. The statistical information about voicemail boxes
- D. The count of mailbox password violation attempts

Correct Answer: A

QUESTION 15



The screenshot shows the 'Cluster Administration' page in a web browser. A red error message box states: 'The following errors have occurred: Servers that are not in License Restricted mode assigned to the cluster are below the Minimum number of required servers.' Below this, there is a table titled 'Engagement Development Platform Clusters' with one item listed: 'pc3cluster' with IP '135.60.232.131' and state 'Denying [0/0]'. A tooltip for the 'Cluster State' dropdown menu shows 'Accept New Service' as an option.

Details	Cluster Name	Cluster IP	Cluster Profile	Cluster State	Alarms	Activity	Cluster Database	Data Replication	Service Install Status	Tests Pass	Data Grid Status	Overload Status	Service URL
<input type="checkbox"/>	pc3cluster	135.60.232.131	Core Platform	Denying [0/0]	----	0	----	----	----	----	----	----	Select

Refer to the exhibit.

In the Cluster Administration screen of a PresenceServices cluster, when you try to change the cluster state to Accept New Service, you receive the error:

Servers that are not in License Restricted mode assigned to the cluster are below the Minimum number of required servers.

You check that a server has been administered under Engagement Development Platform > Server Administration which shows green check under License Mode, and a System State of Denying.



Which action needs to be taken to solve this problem?

- A. Edit the Cluster, access the Servers tab, and assign the server to the cluster; then set the cluster to Accept New Service.
- B. Under Engagement Development Platform > Server Administration, select the server and change the System State to Accept New Service, then return to the Cluster Administration screen and set the cluster to Accept New Service.
- C. Obtain and install an Avaya Breeze™ license on webLM with more instances of Avaya Breeze™ nodes.
- D. Edit the cluster to change the cluster profile from Core Platform to General Purpose.

Correct Answer: B

[72300X PDF Dumps](#)

[72300X VCE Dumps](#)

[72300X Exam Questions](#)