

# **100%** Money Back **Guarantee**

**Vendor:** Microsoft

**Exam Code:** 70-684

**Exam Name:** OEM Reseller

**Version:** Demo

### Question No : 1

A customer purchased a Full Packaged Product (FPP) version of Windows 7 Home Premium at a retail store six months ago.

The customer requires technical support to restore the operating system to its default settings.

You need to tell the customer which party is responsible for providing technical support.

Who should you tell the customer to contact?

- A. Microsoft Support
- B. Microsoft Services
- C. The retail store where the client computer was purchased
- D. The hardware manufacturer of the client computer

**Answer: A**

**Explanation:** Customers who purchase full packaged products (consumer products, desktop applications, desktop operating systems) will receive 90 days of no-charge assistance via phone, starting from either the product activation or the first incident. 90 days support from product activation for Windows Vista and Windows 7  
90 days support from first incident for the 2007 Microsoft Office system  
90 days support from first incident for all other Consumer products

### Question No : 2

A customer plans to buy eight new client computers.

The customer plans to purchase Windows 7 and to install the software on the new client computers.

You need to recommend which type of Windows 7 license the customer must purchase. The solution must minimize licensing costs.

Which type of license should you recommend?

- 
- A. Full Packaged Product (FPP)
  - B. OEM
  - C. Open Business with Microsoft Software Assurance
  - D. Open Value

**Answer: B**

**Explanation:** OEM is Original Equipment Manufacturer, the application is bundled with specific computer and you can't use in different computer. FPP or retail product is the application that you can use in any computer.

**Question No : 3**

A customer purchases a new client computer that has an OEM license of Windows 7 Ultimate.

Which version or versions of Windows is the customer permitted to install on the computer without requiring the purchase of additional licenses? (Choose all that apply.)

- A. Windows XP Tablet PC Edition
- B. Windows XP Media Center Edition
- C. Windows XP Professional
- D. Windows 2000 Professional
- E. Windows Vista Ultimate

**Answer: C,D,E**

**Explanation:**

**Question No : 4**

You work for an OEM reseller named Contoso, Ltd. Contoso only has offices in the United States.

You have a customer that has offices in the United States and the United Kingdom.

The customer purchases 30 client computers from Contoso. The client computers have Windows 7 installed.

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The customer also purchases 10 client computers from an OEM reseller named Litware, Inc. The client computers have Windows 7 installed. Litware only has offices in the United Kingdom.

The customer purchased all of the client computers during the past week.

The customer wants to purchase OEM licenses of Microsoft Office 2010 for all of the new client computers.

What advice should you give the customer?

- A.** Office 2010 is unavailable under OEM licensing.
- B.** The customer can purchase Office 2010 OEM licenses for all of the 40 client computers from Contoso.
- C.** The customer can purchase 30 OEM licenses of Office 2010 from Contoso and 10 OEM licenses of Office 2010 from Litware.
- D.** If an OEM license of Office 2010 was not preinstalled on the client computers, it is illegal to install it.

**Answer: C**

**Explanation:**

#### **Question No : 5**

Your company sells a customer two desktops computers. Both of the computers have Windows 7 Professional preinstalled. One of the computers also has Microsoft Office Home and Business 2010 preinstalled.

The customer contacts you 60 days after the sale requesting to install Office Home and Business 2010 on the computer that was shipped without Office 2010 installed.

You need to provide a solution to license Office 2010 on the computer. The solution must minimize costs.

What should you do?

- A.** Instruct the customer to contact Microsoft for an additional Office Home and Business 2010 product key.

- 
- B. Sell the customer a Full Packaged Product (FPP) license of Office Home and Business 2010.
  - C. Sell the customer an OEM license of Office Home and Business 2010.
  - D. Instruct the customer to use the product key that came with the other computer.

**Answer: C**

**Explanation:**

**Question No : 6**

What are the advantages of genuine Windows? (Choose all that apply.)

- A. access to all updates from Microsoft
- B. access to Windows Live products
- C. free access to Microsoft Forefront Endpoint Protection 2010
- D. free access to Microsoft Security Essentials
- E. improved protection against viruses and malware

**Answer: A,D,E**

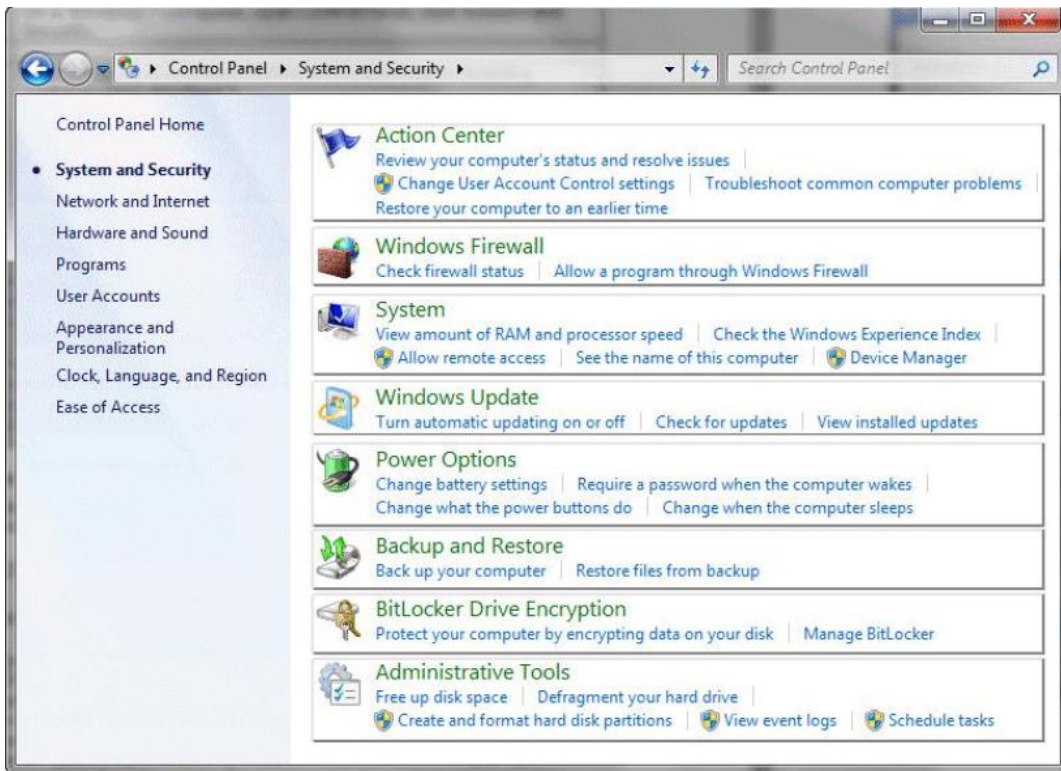
**Explanation:**

**Question No : 7 HOTSPOT**

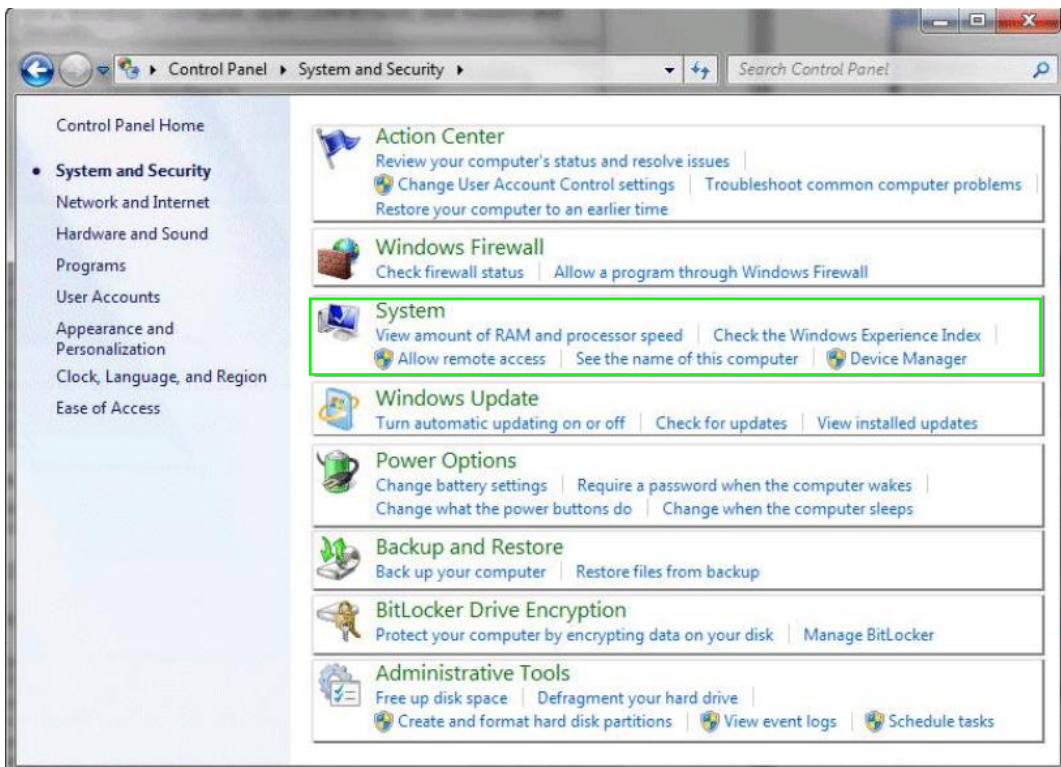
You need to verify whether the OEM who built a system configured Windows 7 to include the appropriate technical support contact information for end users.

Which Control Panel item should you open?

To answer, select the appropriate Control Panel item in the answer area.



Answer:



Question No : 8

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A customer purchases a Volume license of Microsoft Office 2010.

The customer loses the Volume License Key.

You need to recommend which method or methods the customer can use to retrieve the key.

Which method or methods should you recommend? (Choose all that apply.)

- A. Call the Microsoft Regional Service Center.
- B. Access the MSDN Subscriber Downloads site.
- C. Access the TechNet Subscriber Downloads site.
- D. Access the Volume Licensing Service Center (VLSC) portal.
- E. Call the Microsoft Activation Center.

**Answer: D,E**

**Explanation:** Keys can be obtained from VLSC or by calling the Activation Call Center.

Reference: Volume licensing, Product Activation. How to Get Product Keys

### Question No : 9

A customer purchases a new server that has an OEM license of Windows Server 2008 R2 Standard preinstalled. The customer plans to exercise the downgrade rights to install Windows Server 2003.

You need to recommend which task the customer must perform before the downgrade to ensure that the customer is in compliance with Microsoft licensing policies.

What should you recommend that the customer do first?

- A. Back up the existing Windows Server 2008 R2 installation.
- B. Start the server from the Windows Server 2003 installation media.
- C. Reformat the hard disk drive.
- D. Start the server and accept the Windows Server 2008 End User Software License Terms.

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**Answer: D****Explanation:** Original Equipment Manufacturers (OEM) Customers

Customers who obtained their license and software with new server hardware from a server manufacturer or installer (OEM) have the same rights to run earlier versions as Volume License and Retail customers: Customers may run an instance of an earlier version of Windows Server in place of Windows Server 2008. However, customers may need to use different methods to obtain media and product keys for earlier versions. In addition, the server manufacturer or installer are not obligated to supply and may not support earlier versions of the software.

**Obtaining Product Keys and Media for Previous Versions**

OEM customers will need media and a product key to run a previous version. There are several options to obtain them.

Customers who do not have media or a product key from a previous license and are unable to obtain one from their OEM, may order a downgrade media kit of Windows Server 2003 R2 from the Windows Server Fulfillment website. The downgrade media kit will contain a copy of Windows Server 2003 R2 and a corresponding product key that the end user may run under a valid Windows Server 2008 license. The downgrade media kit is not a new license for Windows Server. The media kit is a retail version of the software and may not be supported by your server manufacturer. Contact your OEM for its support policy when installing this downgrade version of the software on server hardware.

Note: How can you downgrade a computer running Windows Server 2008 to Windows Server 2003 R2?

How can you downgrade a computer running Windows Server 2008 to Windows Server 2003 R2?

- 1: What you will receive: One copy of the applicable Windows Server downgrade software and associated product key.
- 2: The Downgrade Media Kit is not a new license for Windows Server. It may only be run under a valid license per the terms of those license terms. For example, a copy of Windows Server 2003 R2 Enterprise Edition may be run under a Windows Server 2008 license as permitted by the Downgrade rights described in that license. Check the applicable license terms for specific information regarding the rights for the license.
- 3: Transfer rights apply to the original license you purchased.
- 4: Only 1 downgrade media kit per license.
- 5: The terms of this offer may be changed at any time without notice including, without limitation, the expiration date.



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6: There is a fee for this upgrade to cover materials, shipping, handling, and fulfillment overhead. The fee will vary depending on your location. The amount will be presented to you prior to final submission of your order. At that time, you will have the opportunity to opt out before final order submission. The fee is non-refundable.

7: OEM Customers: If you acquired your license with a new server from a server manufacturer, the downgrade software acquired through this program may not be supported by your OEM. Contact your server manufacturer for its support policy for running downgrade software on their server hardware.

Reference: Windows Server 2008 Downgrade Rights

### Question No : 10

A customer enrolls in the Open Value Company-wide licensing program.

The customer loses the product key for Windows 7.

You need to tell the customer where to obtain the product key.

Where should the customer obtain the key?

- A. the Microsoft Licensing webpage
- B. the Volume Licensing Service Center (VLSC)
- C. the Certificate of Authority (COA) label on the client computer
- D. the proof of license label affixed to the installation disc case inside the Windows package

**Answer: B**

**Explanation:** Licensing Manageability. Manage licenses easily and conveniently through online tracking tools. With the Microsoft Volume Licensing Service Center (VLSC), you can electronically manage your license orders, review purchase history, download volume license keys for software product installation, track compliance, and receive order confirmation information.

Reference: Microsoft Open Value, FREQUENTLY ASKED QUESTIONS

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**Question No : 11**

A customer plans to purchase five Full Packaged Product (FPP) copies of Windows 7 Home Premium.

You need to tell the customer how to ensure that the copies are genuine.

What should tell the customer to look for? (Choose all that apply.)

- A. an edge-to-edge hologram
- B. a proof of license label
- C. a trial key for Windows 7 Ultimate
- D. a product support voucher
- E. a Certificate of Authenticity (COA) label

**Answer: A,B,C**

**Explanation:**

**Question No : 12**

You work for an OEM reseller.

A customer enrolls in the Open Value Company-wide licensing program.

The customer requires access to the Windows 7 installation media.

You need to tell the customer which party is responsible for providing a physical copy of the installation media.

Who should you tell the customer to contact?

- A. the OEM manufacturer
- B. the Volume Licensing Service Center (VLSC)
- C. the OEM reseller
- D. Microsoft Support

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**Answer: B**

**Explanation: Q:** How do we get product media?

**A:** You can download media at no charge through the Microsoft Volume Licensing Service Center (VLSC). You can also request that Microsoft send you media, such as CDs/DVDs and manuals, for the licensed products in your initial order. This media may be used for multiple installations of the same licensed product. Media is not provided for subsequent orders, unless paid for up-front at the time that the subsequent order is placed.

Reference: Microsoft Open Value, FREQUENTLY ASKED QUESTIONS

**Question No : 13**

A customer has 30 client computers. All of the client computers have an OEM version of Windows 7 installed.

On one of the client computer's, the customer upgrades the motherboard to a new motherboard that has a faster chipset.

You need to recommend a solution to ensure that the client computer is legally licensed. The solution must minimize licensing costs.

What should you recommend?

- A. Purchase a Full Packaged Product (FPP) version of Windows 7.
- B. Purchase an Upgrade license of Windows 7 from a retail store.
- C. Request a new product key from the Microsoft Activation Center.
- D. Obtain a new OEM license of Windows 7 from the hardware vendor.

**Answer: A**

**Explanation:**

**Question No : 14**

A customer has an Active Directory environment that contains 30 client computers.

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All users share the client computers. Some of the users require the user interface and Windows Help and Support in English. Other users require the user interface and Windows Help and Support in German.

The customer decides to use Windows 7 on all of the client computers.

You need to recommend a solution that meets the customer's language requirements. The solution must minimize software costs.

What should you recommend doing on all of the client computers?

- A.** Perform a dual-boot installation of the English version of Windows 7 Ultimate and the German version of Windows 7 Ultimate.
- B.** Install the English version of Windows 7 Ultimate, and then install the German language pack.
- C.** Perform a dual-boot installation of the English version of Windows 7 Professional and the German version of Windows 7 Professional.
- D.** Install the English version of Windows 7 Professional, and then install the German language pack.

**Answer: B**

**Explanation:** Need to work in multiple languages?

If so, the Ultimate and Enterprise editions of Windows 7 were designed for you. These editions can display menus, dialog boxes, Help topics, and other text in 35 different languages. Switching between them is easy and free.

To change languages, just download and install a language pack from Windows Update. A few clicks later, and Windows will be speaking your language.

Reference: Language packs

### **Question No : 15**

A customer plans to purchase three new computers. The customer's children will use the computers at home.

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The customer requires that each computer have a licensed copy of Microsoft Word 2010, Microsoft Excel 2010, and Microsoft PowerPoint 2010.

You need to recommend which licenses the customer must purchase. The solution must minimize licensing costs.

What should you recommend?

- A. Three OEM copies of Microsoft Office Home and Student 2010
- B. One OEM copy of Microsoft Office Home and Student 2010
- C. One retail copy of Microsoft Office Home and Business 2010
- D. One retail copy of Microsoft Office Home and Student 2010

**Answer: C**

**Explanation:**

**Question No : 16 DRAG DROP**

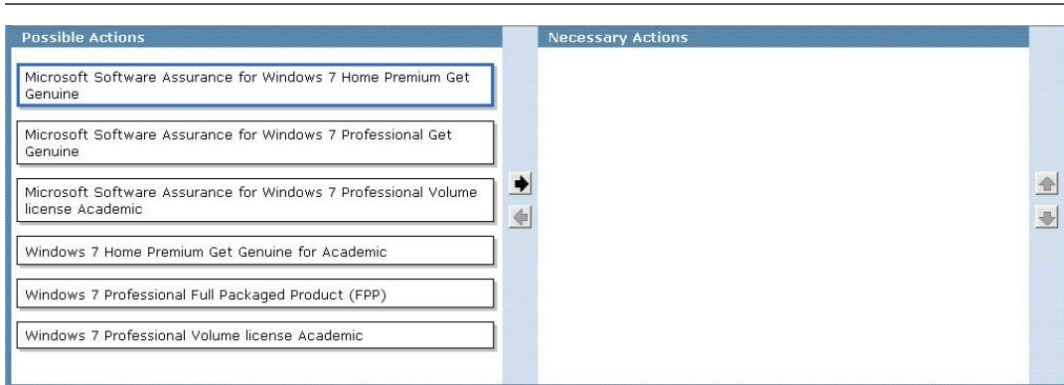
You have a customer that is a primary school.

You review the customer's computers and find illegal versions of Windows 7 Professional installed on the network. All of the computers are joined to an Active Directory domain.

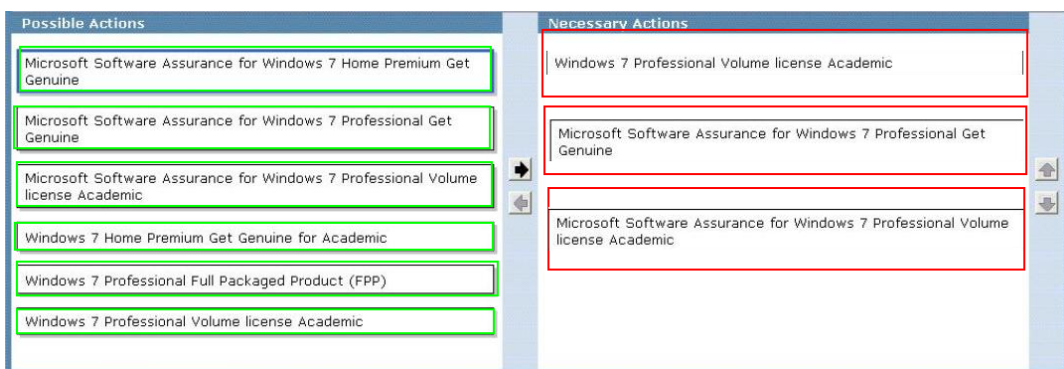
You need to recommend how to legally license the domain-joined computers. The solution must minimize costs and ensure that the customer is entitled to upgrade to future Windows desktop operating systems.

What should you recommend purchasing?

To answer, move the appropriate actions from the list of Possible Actions to the Necessary Actions area and arrange them in the correct order.



### Answer:



### Question No : 17

A customer has 100 client computers.

You need to recommend which free tools the customer can use to create an inventory of the software currently installed on the client computers.

Which tools should you recommend? (Choose all that apply.)

- A. Key Management Service (KMS)
- B. Microsoft System Center Essentials 2010
- C. Microsoft Asset Inventory Service (AIS)
- D. Microsoft Software Inventory Analyzer (MSIA)
- E. Microsoft Assessment and Planning (MAP) Toolkit

**Answer: D,E**

**Explanation:**

D: The Microsoft Software Inventory Analyzer (MSIA) is a free tool available for download

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that can help you with your software inventory. It is built specifically to be a starting point to working with SAM.

You can use the MSIA to scan and inventory the Microsoft software that is installed on a single computer, or on multiple computers throughout a network. It generates a report that provides details of all installed Microsoft products, including the type and the number of licenses. The MSIA will work with networks that have 250 or fewer computers

E: MAP performs four key functions: discovery and inventory of computers and applications, hardware and software migration readiness assessments, software usage tracking, and capacity planning for virtualization, public and private cloud migration.

MAP can be downloaded for free.

**Question No : 18 DRAG DROP**

A customer is opening a new company that will have 55 client computers.




The customer plans to purchase three servers. The servers will be configured as shown in the following table.

Server name	Server configuration
Server1	Domain controller Microsoft SQL Server 2008 R2
Server2	Internet Information Services (IIS)
Server3	Domain controller Microsoft Exchange Server 2010




You need to recommend which Windows Server license should be purchased for each server. The solution must minimize costs.

What should you recommend?

To answer, drag the appropriate product to the correct server in the answer area.

Product	Answer Area
Windows Server 2008 R2 Enterprise	Server1  Product
Windows Server 2008 R2 Foundation	Server2  Product
Windows Server 2008 R2 Standard	Server3  Product
Windows Small Business Server 2011 Essentials	
Windows Small Business Server 2011 Premium Add-on	
Windows Small Business Server 2011 Standard	
Windows Web Server 2008 R2	

**Answer:**

Product	Answer Area
Windows Server 2008 R2 Enterprise	Server1  Windows Small Business Server 2011 Premium Add-on
Windows Server 2008 R2 Foundation	Server2  Windows Small Business Server 2011 Standard
Windows Server 2008 R2 Standard	Server3  Windows Web Server 2008 R2
Windows Small Business Server 2011 Essentials	
Windows Small Business Server 2011 Premium Add-on	
Windows Small Business Server 2011 Standard	
Windows Web Server 2008 R2	

**Question No : 19**

A customer plans to install Windows 7 on 20 portable computers.

The customer wants to be able to use DirectAccess.

You need to recommend the appropriate edition of Windows 7. The solution must minimize costs.



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Which edition of Windows 7 should you recommend?

- A. Home Premium
- B. Ultimate
- C. Professional
- D. Home Basic

**Answer: B**

**Explanation:** Ultimate or Enterprise editions is required. See below.

Note:

DirectAccess With Windows Server 2012 requires:

- \* One or more DirectAccess servers running Windows Server 2012 with one or more network adapters.
- \* At least one domain controller and Domain Name System (DNS) server running Windows Server 2008 SP2 or Windows Server 2008 R2.
- \* DirectAccess clients running Windows 7 (Ultimate and Enterprise editions only) or Windows 8 (Enterprise edition only).
- \* If the service is deployed to Windows 7 clients, it requires public key infrastructure (PKI) to issue computer certificates for backward compatibility.

**Question No : 20**

A customer has four physical servers. The servers are configured as shown in the following table.

Server name	Server operating system	Server configuration
Server1	Windows Server 2008 R2 Standard	Microsoft SQL Server 2008 R2 Microsoft System Center Virtual Machine Manager (VMM)
Server2	Windows Server 2008 R2 Standard	Microsoft System Center Virtual Machine Manager (VMM)
Server3	Windows Server 2008 R2 Enterprise	Microsoft System Center Virtual Machine Manager Self-Service Portal (VMMSSP) Microsoft Exchange Server 2010
Server4	Windows Server 2008 R2 Enterprise	Microsoft System Center Virtual Machine Manager (VMM)

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The customer needs to know how many virtual machines that run Windows Server 2008 R2 Standard are licensed to run based on their current server configuration.

What should you tell the customer?

- A. 16
- B. 4
- C. 8
- D. 5

**Answer: C**

**Explanation:**

Note:

\* Windows Server 2008 R2 Standard Edition:

This edition offers a 1:1 benefit. That means you can run one virtual machine per physical host with that license. Admittedly there are some scenarios in which that license makes sense, but is usually not as flexible as most virtual environments demand.

\* Windows Server 2008 R2 Enterprise Edition:

This edition offers more flexibility than Windows Server 2008 R2 Standard Edition. It allows a 1:4 benefit, which means that any physical host with this license can concurrently run four virtual machines.

\* Windows Server 2008 R2 Enterprise: Run up to four software instances at a time in virtual operating system environments on a server under a single server license.

**Question No : 21**

A customer has a company that has 10 x64 client computers. The client computers run a 64-bit version of Windows 7 Professional. All users have Windows Mobile 6.5 phones.

The company wants to purchase Microsoft Word 2010, Microsoft Excel 2010, Microsoft Outlook 2010, and Microsoft Access 2010 for the client computers.

The users must be able to sync their phones to Microsoft Outlook 2010.

You need to recommend the appropriate Microsoft Office 2010 suite for the customer. The solution must minimize costs.

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What should you recommend?

- A. a 64-bit version of Office Professional 2010
- B. a 32-bit version of Office Home and Business 2010
- C. a 32-bit version of Office Professional 2010
- D. a 64-bit version of Office Home and Business 2010

**Answer: C**

**Explanation:**

**Question No : 22**

A customer has a company. The company has 10 employees. Each employee has a portable computer that runs Windows 7. Five of the employees also have desktop computers that run Windows 7.

The company plans to purchase Microsoft Office 2010 for all of the computers.

You need to recommend how many and which type of Office 2010 licenses the customer must purchase.

The solution must minimize costs.

What should you recommend?

- A. Five Office Professional 2010 licenses and ten Office Home and Student 2010 licenses
- B. Ten Office Professional 2010 licenses
- C. Ten Office Home and Business 2010 licenses
- D. Five Office Professional 2010 licenses and ten Office Home and Business 2010 licenses

**Answer: C**

**Explanation:** Both Professional and Office Home and Business have for 1 user and 2 PCs licensing.

Office Home and Business has a lower price compared to Professional.

Incorrect: Office Home and Student is just for a home network.

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**Question No : 23**

A customer has 200 client computers. The client computers are licensed for Windows 7 Enterprise with Microsoft Software Assurance.

The customer plans to exchange 30 of the client computers for thin clients and a Virtual Desktop Infrastructure (VDI).

You need to recommend a solution to meet the licensing requirements. The solution must minimize costs.

What should you recommend?

- A. Buy 30 Virtual Enterprise Centralized Desktop (VECD) licenses and 30 Windows Virtual Desktop Access (Windows VDA) licenses.
- B. Buy 30 Windows Virtual Desktop Access (Windows VDA) licenses.
- C. Use 30 of the existing Enterprise licenses of Windows 7 for the VDI virtual machines.
- D. Buy 30 Upgrade licenses of Windows 7 Ultimate for the VDI virtual machines.

**Answer: B**

**Explanation:** Software Assurance customers that use their Windows PCs to access virtual desktops can do so at no additional cost.

Thin Client Devices Still Need Licensing

Certain devices, such as thin clients, are not eligible for Software Assurance and therefore will not have Windows Virtual Desktop Access Rights. You can license such devices with a Windows VDA subscription license.

Reference: Windows Virtual Desktop Access

**Question No : 24**

A customer has the following requirements:

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You recommend Windows Small Business Server 2011 Standard (Windows SBS 2011 Standard) to the customer.

Which requirements will be met? (Choose all that apply.)

- A. a patch management system
- B. a web-based solution for document collaboration
- C. an email system
- D. the centralized management of client computer backups

**Answer: A,B,C**

**Explanation:**

**Question No : 25**

A customer plans to deploy a server.

The customer asks you for information about the following features of Windows Server 2008 R2 Foundation and Windows Small Business Server 2011 Standard (Windows SBS 2011 Standard):

You need to identify these features for the customer. What should you identify? Select six.

To answer, configure the appropriate option or options in the dialog box in the answer area.

**Windows Server 2008 R2 Foundation**

Support for the DNS server role:

Maximum supported concurrent users:

Requires

**Windows Small Business Server 2011 Standard**

Support for the DNS server role:

Maximum supported concurrent users:

Requires

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- A. Windows Server 2008 R2 Foundation supports the DNS Server role.
  - B. Windows Server 2008 R2 Foundation does not support the DNS Server role.
  - C. Windows Server 2008 R2 Foundation supports maximum 5 number of concurrent users.
  - D. Windows Server 2008 R2 Foundation supports maximum 15 number of concurrent users.
  - E. Windows Server 2008 R2 Foundation supports maximum 25 number of concurrent users.
  - F. Windows Server 2008 R2 Foundation supports maximum 50 number of concurrent users.
  - G. Windows Server 2008 R2 Foundation supports an unlimited amount of concurrent users.
  - H. Windows Server 2008 R2 Foundation requires CAL.
  - I. Windows Server 2008 R2 Foundation does not require CAL.
  - J. Windows Small Business Server 2011 Standard supports the DNS Server role.
  - K. Windows Small Business Server 2011 Standard does not support the DNS Server role.
  - L. Windows Small Business Server 2011 Standard supports maximum 5 number of concurrent users.
  - M. Windows Small Business Server 2011 Standard supports maximum 15 number of concurrent users.
  - N. Windows Small Business Server 2011 Standard supports maximum 25 number of concurrent users.
  - O. Windows Small Business Server 2011 Standard supports maximum 50 number of concurrent users.
  - P. Windows Small Business Server 2011 Standard supports an unlimited amount of concurrent users.
  - Q. Windows Small Business Server 2011 Standard requires CAL.
  - R. Windows Small Business Server 2011 Standard does not require CAL.

**Answer: A,D,I,J,N,R**

**Explanation:** \* Foundation licensing model: Server (15 User Account Limit)

\* Small Business Server licensing model: Server (25 User Account Limit)

\* DNS is included in both Foundation and Small Business Server.

\* CALs are used for the DataCenter and Standard Server versions only, not for Foundation or Small Business Server.

Reference: Windows Server 2012 How to Buy

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A customer has Windows Small Business Server 2011 Standard (Windows SBS 2011 Standard) deployed. The customer has 40 users.

The customer plans to implement an application named App1 that requires Microsoft SQL Server 2008 R2. App1 will be used by 20 users.

You need to recommend a SQL Server solution for the customer. The solution must minimize costs.

What should you tell the customer to purchase?

- A.** Windows Small Business Server 2011 Premium Add-on (Windows SBS 2011 Premium Add-on) with 40 Client Access Licenses (CALs)
- B.** Windows Small Business Server 2011 Premium Add-on (Windows SBS 2011 Premium Add-on) with 20 Client Access Licenses (CALs)
- C.** Windows Server 2008 R2 Standard and SQL Server 2008 R2 in Per Processor licensing mode
- D.** Windows Server 2008 R2 Standard and SQL Server 2008 R2 with 20 Client Access Licenses (CALs)

**Answer: A**

**Explanation:** Use the Premium Add-on (see note below) with one CAL for each user (customer).

Note:

\* the Windows SBS Premium Add-on provides SQL-based line-of-business (LOB) support, or can function as an additional member server.

\* Windows Small Business Server 2011 Premium Add-On includes:

/ Windows Server® 2008 R2 Standard: Windows Small Business Server 2011 Premium Add-On includes an additional license for Windows Server 2008 R2 Standard, which allows you to deploy another server on your Windows SBS 2011 network.

/ Microsoft SQL Server 2008 R2 for Small Business:

SQL Server 2008 R2 for Small Business

contains a range of features that can help businesses maximize the value of their information with greater capabilities in development, manageability, business intelligence, and data warehousing.

SQL Server 2008 R2 for Small Business has exactly the same capabilities as SQL Server 2008 R2 Standard, however it is only available to use in the SBS 2011 environment.

Reference: Windows Small Business Server 2011 Premium Add-on

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**Question No : 27**

A customer has a network. The network has 50 users.

The customer plans to deploy two servers that will be configured as shown in the following table.

Server name	Server configuration	Number of users
Server1	<ul style="list-style-type: none"><li>• Windows Small Business Server 2011 Standard (Windows SBS 2011 Standard)</li><li>• Microsoft Exchange Server</li><li>• Active Directory Rights Management Services (AD RMS)</li><li>• Internet Information Services (IIS)</li><li>• DHCP</li><li>• DNS</li></ul>	Fifty users access Microsoft Exchange Server, 30 of whom will also access Active Directory Rights Management Services (AD RMS)
Server2	<ul style="list-style-type: none"><li>• Windows Server 2008 R2 Standard</li><li>• Microsoft SQL Server 2008 R2 for Small Business</li></ul>	Ten users access a Microsoft SQL Server application

You need to identify the minimum number of Windows SBS 2011 Client Access Licenses (CALs) that the customer requires.

How many CALs should you identify?

- A. 20
- B. 80
- C. 50
- D. 70
- E. 30

**Answer: C**



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**Explanation:**

**Question No : 28**

A customer owns a small business. The business has 20 client computers.

The customer is considering using Microsoft Office 2010 for email, contract writing, and spreadsheets.

You need to recommend an Office 2010 solution for the customer. The solution must minimize costs and prevent recurring costs.

What should you recommend?

- A. Office 365
- B. Office Home and Student 2010
- C. Office Standard 2010
- D. Office Starter 2010
- E. Office Professional Academic 2010
- F. Office Professional Plus 2010
- G. Office Professional 2010
- H. Office Home and Business 2010

**Answer: H**

**Explanation:**

**Question No : 29**

A customer owns a small business. The business has 20 client computers. The business does not have an IT department.

The customer wants to deploy Microsoft Office 2010 to all of its client computers, but wants to minimize the amount of administrative effort required to manage and maintain the Office 2010 products.

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You need to recommend an Office 2010 solution for the customer.

What should you recommend?

- A. Office Home and Business 2010
- B. Office Professional Academic 2010
- C. Office Professional Plus 2010
- D. Office Standard 2010
- E. Office Professional 2010
- F. Office Starter 2010
- G. Office Home and Student 2010
- H. Office 365

**Answer: H**

**Explanation:**

Note: Office 365 primarily denotes a set of subscription based software services that require monthly or periodic payment of fees to Microsoft Corporation.[2] By contrast, Office 20XX generally refers to a suite of desktop applications that alone by themselves are not subscription based and do not carry monthly fees.

Although Office 365 also often refers to cloud-based services rather than desktop applications, certain Office 365 subscription plans include a subscription to Office 20XX desktop applications in addition to cloud-based services.[3] The subscription to Office 20XX desktop applications, by virtue of the subscription, makes the subscription part of an Office 365 offering.

**Question No : 30**

A customer has a home business. The business has five computers. The business does not have any servers.

The customer wants to use Microsoft Office 2010 to create documents, spreadsheets, and presentations.

You need to recommend an Office 2010 suite for the customer. The solution must minimize long-term costs.

What should you recommend?

- 
- A. Office Professional 2010
  - B. Office Home and Student 2010
  - C. Office Professional Plus 2010
  - D. Office Professional Academic 2010
  - E. Office Standard 2010
  - F. Office Starter 2010
  - G. Office Home and Business 2010
  - H. Office 365

**Answer: G**

**Explanation:** Office Home and Business 2010 is adequate for a small network with no server.

**Question No : 31**

A customer has 100 client computers.

You need to recommend a Microsoft Office 2010 suite that provides users with the ability to access email, create documents, create spreadsheets, and manage customer relationship data. The solution must minimize costs.

What should you recommend?

- A. office Standard 2010
- B. Office Professional Academic 2010
- C. Office Home and Business 2010
- D. Office Starter 2010
- E. Office Professional Plus 2010
- F. Office Professional 2010
- G. Office Home and Student 2010
- H. Office 365

**Answer: A**

**Explanation:**

**Question No : 32**

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A customer has 100 notebook computers. Each computer has an x86 processor.

The customer plans to upgrade the computers to Windows 7.

You need to recommend an operating system for the computers. The solution must ensure that users can secure their local data by using Windows BitLocker Drive Encryption (BitLocker) and the solution must support volume activation.

Which operating system should you recommend?

- A. a 32-bit version of Windows 7 Professional
- B. a 64-bit version of Windows 7 Home Premium
- C. a 32-bit version of Windows 7 Enterprise
- D. a 32-bit version of Windows 7 Ultimate
- E. a 64-bit version of Windows 7 Ultimate
- F. a 64-bit version of Windows 7 Enterprise
- G. a 64-bit version of Windows 7 Professional
- H. a 32-bit version of Windows 7 Home Premium

**Answer: F**

**Explanation:** Windows 7 Enterprise is required (see note below).  
64-bit is preferred to 32-bit.

Note:

\* BitLocker Drive Encryption is a data protection feature available in Windows 7 Enterprise, Windows 7 Ultimate, and in all editions of Windows Server 2008 R2

\* Windows 7 Enterprise

This edition targets the enterprise segment of the market and is sold through volume licensing to companies which have a Software Assurance contract with Microsoft. Additional features include support for Multilingual User Interface (MUI) packages, BitLocker Drive Encryption, and UNIX application support.

\* Windows 7 Ultimate

Windows 7 Ultimate contains the same features as Windows 7 Enterprise, but unlike the Enterprise edition, it is available to home users on an individual license basis.

**Question No : 33**

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A customer plans to purchase a home computer that has an Intel Core I7 processor and 4 GB of RAM.

The customer wants to be able to run 16-bit, 32-bit, and 64-bit applications and to connect to content stored on Windows Home Server 2011.

You need to recommend an operating system for the customer. The solution must minimize costs.

Which operating system should you recommend?

- A. a 32-bit version of Windows 7 Enterprise
- B. a 32-bit version of Windows 7 Professional
- C. a 64-bit version of Windows 7 Professional
- D. a 64-bit version of Windows 7 Enterprise
- E. a 64-bit version of Windows 7 Home Premium
- F. a 32-bit version of Windows 7 Ultimate
- G. a 32-bit version of Windows 7 Home Premium
- H. a 64-bit version of Windows 7 Ultimate

**Answer: C**

**Explanation:** Windows 7 Professional is adequate.

64-bit version is required to be able to run the 64-bit applications.

Note:

Windows 7 Professional

This edition is targeted towards enthusiasts and small-business users. It includes all the features of Windows 7 Home Premium, and adds the ability to participate in a Windows Server domain. Additional features include operating as a Remote Desktop server, location aware printing, Encrypting File System, Presentation Mode, Software Restriction Policies (but not the extra management features of AppLocker) and Windows XP Mode

Incorrect:

Home: Not enough. Not Windows XP mode.

Enterprise, Ultimate: More expensive.

**Question No : 34**

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