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LCSAUC Cisco Lifecycle Services Advanced IP Communications

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QUESTION 1

In plan phase, which tow tasks are associated with the conduct operational assessment activity? (Choose two.)

A. Document systems, Processes, flow-through, tools, people, skill and best practices

B. Conduct Operations personnel and stakeholders interviews

C. Identify operations personnel and stakeholders for interviews

D. Obtain and review operational procedures and policies

E. Document plan to remediate operational issues

Correct Answer: AB

QUESTION 2

Which activity is important for all helpdesk, admin and operations staff to attend?

A. The Project kickoff meeting

B. IP Addressing Scheme Workshop

C. Informal Basic Training

D. Solution Security Configuration Review

E. System Design Workshop

Correct Answer: C

QUESTION 3

What customer benefits are provided by conducting a project kickoff in the Cisco Unified Communications plan phase?

A. It helps to confirm project roles and responsibilites, and milestones dates.

B. It reduces the risk of downtime caused by facilities-related problems.

C. It ensures that the customer receives a detailed network diagram.

D. It ensures end-user support immediately after the launch of the new system.

Correct Answer: A

QUESTION 4

Select the task most likely to be a part of the staging plan in the design phase:

A. Determine Critical Timelines

B. Create hardware and Software Configuration checklist

C. Deliver Detailed Design Presentation

D. Host Implementation kick-off meeting

Correct Answer: C

QUESTION 5

Which includes an activity to host a workshop that focuses on the identification and configuration of the actual network components (routers, servers, local-area network or LAN, and so on) that will be incorporated to run and support the Cisco Unified Communications system?

A. Implement

B. Design

C. Plan

D. Prepare

Correct Answer: B

QUESTION 6

Which service components in the plan phase includes developing and executing a project management program and managing information, resources, and change control?

A. Preparing Project Kickoff

B. Design Project Kickoff

C. Implementation Project Kickoff

D. Planning Project Kickoff

Correct Answer: D

QUESTION 7

A good change management process incorporates consistent processes for nay planned network change. What should be included in the change management process?

A. Monitor announcements of upgrades and new releases

B. Finalize end user training strategy

C. Create the low-level design and solution specifics

D. Conduct detailed design business requirements gap analysis

Correct Answer: A

QUESTION 8

During the implement phase, systems acceptance testing provides which two of the following services for the customer? Select two.

A. It installs, configures, and verifies monitoring tools and processes in accordance with the operations implementation.

B. It verifies that the Cisco Unified Communications solutions is ready for production.

C. It verifies that the Cisco Unified Communications solution meets their business and technical requirements.

D. It executes and verifies the migration plan by migrating network services from an existing state to a future state.

E. It provides automated tools for measuring system performance under load.

Correct Answer: BE

QUESTION 9

Which tow service components are part of the plan phase?

A. Proposal Development

B. Operations Readiness Assessment

C. Site Readiness Assessment

D. Accounting Planning

Correct Answer: BC

QUESTION 10

Both budgetary pricing and return on investment are identified and calculated under which service component within the Cisco Unified Communications phase?

A. Business Case Development

B. Proof of Concept

C. Proposal Development

D. Account Planning

Correct Answer: A

QUESTION 11

Within which phase would you find information about managing system trouble?

A. Optimize

B. Implement

C. Operate

D. Plan

E. Prepare

Correct Answer: C

QUESTION 12

Which three business requirement Development activities are performed within the prepare phase before creating a technology strategy? (Choose three)

A. Identify and assess the business requirements of the customer

B. Compare the capabilities of available technologies to the stated business requirements of the customer

C. Document and categorize the business requirements of the customer in terms of performance, availability, capacity and security.

D. Produce a documented technology strategy

E. Present and validate documented business requirements

Correct Answer: ACE

QUESTION 13

In the design phase, which tasks is conducted during the host physical desing workshop activity?

A. Finalize legacy integration including Legacy Voice, Data and Active Directory

B. Design Dial Plan Architecture and Emergency call Routing

C. Develop Quality of Service Specifications

D. Define Message Store Options and sizing

E. Identify Network Management Design Objectives

Correct Answer: C

QUESTION 14

In the implement phase, which three tasks are associated with the activity to develop a project management plan? (Choose three.)

A. Define Technical Escalation procedures

B. Establish project budget

C. Define work Breakdown structure

D. Present staging plan to customer

E. Identify Risks and Risk Mitigation plans

F. Define customer and partner stakeholders

Correct Answer: BCE

QUESTION 15

Which two of the following activities are parts of the Cisco Unified Communications systems requirements validation?(choose two)

A. Perform Voice and Data Gap Analysis

B. Validation Preparation

C. Collect and Verify Requirements

D. Conduct Circuit Analysis

Correct Answer: BC

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