



642-427^{Q&As}

Troubleshooting Cisco Unified Communications v8.0 (TVOICE v8.0)

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QUESTION 1

Please choose four mandatory features of an H.323 gatekeeper from the following items.

- A. Admission control
- B. Address resolution
- C. Bandwidth control
- D. Zone management

Correct Answer: ABCD

QUESTION 2

Refer to the exhibit.

```
(output omitted)

controller T1 0/0/0
 framing esf
 linecode b8zs
 cablelength short 133
 pri-group timeslots 1-24
 description PRI to PSTN

voice-port 0/0/0:23
 description Branch Pri to PSTN

(output omitted)
```

When the WAN link to headquarters fails, branch users report that their audio volume is acceptable but they experience excessive echo when they call long- distance numbers to remote PBX phones. Which troubleshooting step reduces echo best?

- A. Add the command input gain 3 on voice-port 0/0/0:23.
- B. Add the command output attenuation 3 on voice-port 0/0/0:23.
- C. Apply QoS on voice-port 0/0/0:23 by adding the command service-policy output priority.
- D. Apply QoS on voice-port 0/0/0:23 by adding the command service-policy output voice.

Correct Answer: B



QUESTION 3

Refer to the exhibit.

```

11:01:10.482 | stationid: (0000008) dialednumber dialednumber=911 timeinstance=1 callreference=20418834 [1,100,49,1.13149*10.1.110.20]SEP002290BA361B
11:01:10.482 | stationid: (0000008) callstate callstate=12 timeinstance=1 callreference=20418834 privacy=0 precedence=1 precedenceDn=0 [1,100,49,1.13149*10.1
11:01:10.482 | stationid: (0000008) (1,100,9,17) callinfo callingPartyName= callingParty=2001 cspvoiceMailbox= alternateCallingParty=
11:01:10.482 | stationid: (0000008) DNBRIG- star_SetcalIState(6) state of cdnc(13) is 5 [1,100,49,1.13149*10.1.110.20]SEP002290BA361B
11:01:10.482 | RouteListCtrl:teleCSetupReq - RouteList(LRG_RL), numberSetup 0 numberMember 0 mNumber 0 [1,100,49,1.13149*10.1.110.20]SEP002290BA361B
11:01:10.483 | RouteListCtrl:teleCSetupReq - RouteList(LRG_RL), RouteListCdr:create CI = 20418834 BRANCH = 0 mESemccilunt=0 [1,100,49,1.13149*10.1.110.
11:01:10.483 | RoutePlannerServer::getRouteList() - RouteListName(87da585a-9c00-acc9-a136-6de66e69ff01), localLocalRouteGroup(64b2c314-fc5d-561b-47aa-32903d94856)
11:01:10.483 | RoutePlannerServer::getRouteList() - standardLocalRG = 00000000-1111-0000-0000-000000000000, input routeGP = 00000000-1111-0000-0000-000000000000
11:01:10.483 | RoutePlannerServer::getRouteList() - LRG flag = 1, RouteGroupName = 00000000-1111-0000-0000-000000000000
11:01:10.483 | RouteListCtrl:standardLocalRG = 00000000-1111-0000-0000-000000000000, input routeGP = 64b2c314-fc5d-561b-47aa-32903d94856
11:01:10.483 | RoutePlannerServer::getRouteList() - mDeviceInfo size = 1
11:01:10.483 | RouteListCtrl:RouteListInfo, by RouteGroups
11:01:10.484 | RouteListCtrl:RouteListName="LRG_RL" CallInfoEndpointName="87da585a-9c00-acc9-a136-6de66e69ff01" routeListInabId="1"
11:01:10.484 | TdCdb,ipp - callManagerGroup serverCount = 1
11:01:10.484 | TdCdb,ipp - callManagerGroup - nodeId = 1
11:01:10.484 | RouteList - RouteGroup count = 1
11:01:10.484 | RouteListCtrl:RouteGroup count = 1
11:01:10.484 | RouteListCtrl:RouteListCtrl:Device count = 1
11:01:10.484 | RouteListCtrl:nu10_CcSetupReq check vipr call mVprReroute=0 mVprAreadyAttempt=0 CI=20418834 BRANCH=0 [1,100,49,1.13149*10.1.110.20]SEP002290
11:01:10.484 | RouteListCtrl:algorithmCategorization - CMC-LOCAL-DIS-REG-APP-CTYP=1 [1,100,49,1.13149*10.1.110.20]SEP002290BA361B
11:01:10.484 | RouteListCtrl:nu10_CcSetupReq -- newBusyRelFlag = 0, last route selling = 1 [1,100,49,1.13149*10.1.110.20]SEP002290BA361B
11:01:10.484 | RouteListCtrl:nu10_CcSetupReq - selecting a device: [1,100,49,1.13149*10.1.110.20]SEP002290BA361B
11:01:10.484 | RouteListCtrl:selectDevices -- mTemporaryDeviceInfo size = 1 [1,100,49,1.13149*10.1.110.20]SEP002290BA361B
11:01:10.484 | RouteListCtrl:nu10_CcSetupReq - RVar rInhibit = 0 [1,100,49,1.13149*10.1.110.20]SEP002290BA361B
11:01:10.484 | SNUMSharedData:ifNoAliasRegInfo - AliasName = 087f9c1e-e8e8-0b90-4460-1611fc8b19c2 not in AliasInfo hashMap [1,100,49,1.13149*10.1.110.20]SEP0022
11:01:10.484 | SNUMSharedData:starUmIdInfo - requestCdnName=b87f9c1e-e8e8-0b90-4460-1611fc8b19c2 LockupName=b87f9c1e-e8e8-0b90-4460-1611fc8b19c2 [1,100,49,1.1314
11:01:10.484 | SNUMSharedData:ifNoRemoteDevicAny - key=b87f9c1e-e8e8-0b90-4460-1611fc8b19c2 not in RemoteDeviceInfo hashMap [1,100,49,1.13149*10.1.110.20]SEP00
11:01:10.484 | RouteListCtrl:selectFacilityDmPipErr: Unable to locate DeviceName = b87f9c1e-e8e8-0b90-4460-1611fc8b19c2 [1,100,49,1.13149*10.1.110.20]SEP0022
11:01:10.484 | RouteListCtrl:selectFacilityDmPipErr: Execute a route action. [1,100,49,1.13149*10.1.110.20]SEP002290BA361B
11:01:10.485 | RouteListCtrl:algorithmCategorization - CMC-LOCAL-DIS-REG-APP-CTYP=1 [1,100,49,1.13149*10.1.110.20]SEP002290BA361B
11:01:10.485 | RouteListCtrl:whfAction - DOWN (Current Group) = 1 [1,100,49,1.13149*10.1.110.20]SEP002290BA361B
11:01:10.485 | RouteListCtrl:routeAction - current device name=b87f9c1e-e8e8-0b90-4460-1611fc8b19c2, count [1,100,49,1.13149*10.1.110.20]SEP002290BA361B
11:01:10.485 | RouteListCtrl:executeRouteAction: skip IP_NEXI_MEMBER [1,100,49,1.13149*10.1.110.20]SEP002290BA361B
11:01:10.485 | RouteListCtrl:skip IP_NEXI_MEMBER [1,100,49,1.13149*10.1.110.20]SEP002290BA361B

```

When calling 911, which gateway/route list is defined in the route pattern in Cisco Unified Communications Manager and used to route matched digits to the PSTN?

- A. SEP002290BA361B
- B. standardLocalRG
- C. RouteListCdr
- D. LRG_RL
- E. nodeId = 1
- F. BRANCH

Correct Answer: D

QUESTION 4

If you need to avoid choppy speech, what is the maximum tolerable round-trip delay between two VoIP endpoints?

- A. 100 ms
- B. 200 ms
- C. 300 ms
- D. 400 ms
- E. 500 ms



F. 800 ms

Correct Answer: C

QUESTION 5

After a successful login using Cisco Extension Mobility, an IP phone performs a restart followed by a reset.

What can cause this issue?

- A. The phone model to which the user logged in is a different model than the model that is configured in the user device profile.
- B. The locale that is configured on the phone is different than the locale that is configured in the user device profile.
- C. The security profile that is specified in the user device profile does not match the security profile for the phone where the user logged in.
- D. The user device profile and the phone that is used for the Cisco Extension Mobility log in do not use the same phone protocol.

Correct Answer: B

QUESTION 6

Which two of the following VoIP gateway platforms are considered to be ISRs? (Select two.)

- A. Cisco 2600XM Series
- B. Cisco 2800 Series
- C. Cisco Catalyst 6500 Series
- D. Cisco 3800 Series

Correct Answer: BD

QUESTION 7

When a Cisco Unified Border Element connects two VoIP streams using flow-around media, which of the following options describe the components of the call that flow around and the components that flow through the device?

- A. All security information flows through the Cisco Unified Border Element, and all call signaling and RTP flows around the device.



- B. Call signaling flows through and call media flows around the device.
- C. Call media flows through and call signaling flows around the device.
- D. The initial call-signaling traffic flows through the device to initiate the call and then all subsequent calls flow around the device.

Correct Answer: B

QUESTION 8

You have a Cisco Unified Communications Manager cluster with four servers that are integrated with two Cisco Unity Connection servers and two Cisco Unified Contact Center Express servers. Some of the Cisco IP Phones are not implementing configuration changes that you assign to them.

Which troubleshooting approach can you implement to have the Cisco IP Phones accept all configuration changes?

- A. Synchronize the databases in Cisco Unity Connection and Cisco Unified Contact Center Express.
- B. Synchronize the database between Cisco Unity Connection and of Cisco Unified Communications Manager.
- C. Synchronize the database between Cisco Unified Contact Center Express and Cisco Unified Communications Manager.
- D. Synchronize the database between the Publisher and the Subscriber of Cisco Unified Communications Manager.

Correct Answer: D

QUESTION 9

Refer to the exhibits.



```

Search: Find
11:09:24.462 HDRIO3/23/2010 CCM,StandAloneCluster,10.1.5.10,Detailed,8.0.1.10000-40|*****
11:09:24.462 |<--SDIControlBase::Init(3ed0ba0) |*****
11:09:24.474 |dBProcs - setPkidOfClusterId() starts|*****
11:09:24.474 |setClusterPkId to ae2783cb-9607-4fc7-aid0-8100b0b3679a|*****
11:09:24.475 |dBProcs::configSdlLinks()|*****
11:09:24.475 |configCHAC: 10.1.5.10 already in CHAC|*****
11:09:29.404 |MGCPHandler received msg from: 10.1.5.1
NTFY 5404982 *8HQ MGCP 0.1
X: 0
0:
11,100,149,1.5979^10.1.5.1^*
11:09:29.404 |<MN::MGCP endPoint><MV: *8HQ>|1,100,149,1.5979^*
11:09:29.405 |MGCPHandler send msg SUCCESSFULLY to: 10.1.5.1
200 5404982
11,100,149,1.5979^10.1.5.1^*
11:09:29.410 |MGCPManager remove recent Incoming transId 5404980|1,100,149,1.5977^10.1.5.1^*
11:09:44.403 |MGCPHandler received msg from: 10.1.5.1
NTFY 5404983 *8HQ MGCP 0.1
X: 0
0:
11,100,149,1.5980^10.1.5.1^*
11:09:44.404 |<MN::MGCP endPoint><MV: *8HQ>|1,100,149,1.5980^*
11:09:44.404 |MGCPHandler send msg SUCCESSFULLY to: 10.1.5.1
200 5404983
11,100,149,1.5980^10.1.5.1^*
11:09:44.422 |MGCPManager remove recent Incoming transId 5404981|1,100,149,1.5978^10.1.5.1^*
11:09:52.396 |StationInit: (0000004) SoftKeyEvent_softKeyEvent=2(NewCall) lineInstance=0
callReference=0,11,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.396 |StationInit: (0000004) SoftKeyEvent_softKeyEvent=2(NewCall) lineInstance=0
callReference=0,11,100,49,1.26631^10.1.110.19^SEP0021A086BF06

```

```

CCM Trace
11:09:52.397 |StationD: (0000004) restart0_StationOffHook - INFO: STORE CdpC=44 on
line=1,11,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.397 |StationD: (0000004) SetRinger ringMode=1(RingOff).|1,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.397 |StationD: (0000004) SetSpeakerMode
speakerMode=1(On).|1,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.397 |StationD: (0000004) DEBUG- star_DSetCallState(0) State of cdpc(44) is 0,11,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.397 |LineControl(6) - 0 calls, 0 CiReq, busyTrigger=2,
maxCall=4|1,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.397 |StationD: (0000004) DEBUG- star_DSetCallState(1) State of cdpc(44) is
0,11,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.398 |LineControl(6) - Get call instance=1 for CI=27173772|1,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.398 |LineControl: sendSMFNotifyIndForPresenceWithAlerting mPresenceWithAlertingChan
callList#=1|1,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.398 |StationD: (0000004) INFO restart0_CcCiRes: updating CI=27173772 for
cdpc=44|1,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.398 |LineControl(6): star_DSetCallState(1), State of cdpc(46) is
1|1,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.399 |StationD: (0000004) DEBUG- star_DSetCallState(2) State of cdpc(44) is
1,11,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.399 |StationD: (0000004) SetLamp mode=2, stim=9
stimInst=1,11,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.399 |StationD: (0000004) DEBUG- star_DSetCallPhase updateACall=27173772 from Phas
callPhase=0,11,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.400 |StationD: (0000004) CallState callState=1 lineInstance=1 callReference=271737
precedenceLv=4 precedenceDm=0|1,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.400 |StationD: (0000004) SelectSoftKeys instance=1 reference=27173772 softKeySetIn
validKeyMask=ffffffff,11,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.400 |StationD: (0000004) DisplayPromptStatus timeOut=0 Status=? content='Enter
CI=27173772 ver=85720013,11,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.400 |StationD: (0000004) StationOutputDisplayText don't need to send, because mIsA
0|1,100,49,1.26631^10.1.110.19^SEP0021A086BF06

```

```

CCM Trace
FilteredPartitionSearchSpaceString(Internal_Pt:HQ_Local:HQ_LD:HQ_Incl:PSTN_Pt:Bik_intl_Pt),
partitionSearchSpaceString(SAF_Pt:Internal_Pt:HQ_Local:HQ_LD:HQ_Incl:PSTN_Pt:Bik_intl_Pt)|1,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.401 |Digit Analysis: star_DaReq: Matching Legacy Numeric,
digits=1,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.402 |Digit Analysis: getDaReq data: daReq.sstType=[0] Intercept DAMR.sstType=[0], TFCcount=[0],
DAMR.NotifyCount=[0], DaReq.NotifyCount=[0]|1,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.402 |Digit Analysis: matchDaReq: matchDaReq="2", eqcn="4989531212001", cn="2001", plv="5",
pre="SAF_Pt:Internal_Pt:HQ_Local:HQ_LD:HQ_Incl:PSTN_Pt:Bik_intl_Pt",
TodFilteredPss="Internal_Pt:HQ_Local:HQ_LD:HQ_Incl:PSTN_Pt:Bik_intl_Pt",
dd="", dac="0"|1,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.402 |Digit Analysis: potentialMatches: potentialMatchesExist|1,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.402 |LineCdpC(44): -disambToAllDevices-, sigName=CcMoreInfoReq,
device=SEP0021A086BF06|1,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.402 |StationD: (0000004) Star_Tone Tone=33(InsideDialTone),
direction=0,11,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.402 |StationD: (0000004) DEBUG- star_DSetCallState(5) State of cdpc(44) is
4,11,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.441 |StationInit: (0000004) StationMediaPathEvt Speaker (3) = On
(1)|1,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.943 |StationInit: (0000004) KeyPadButton kpButton=0,11,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.943 |StationD: (0000004) StopTone,11,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.943 |StationD: (0000004) SelectSoftKeys instance=1 reference=27173772 softKeySetIndex=6
validKeyMask=ffffffffff,11,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.944 |Digit Analysis: star_DaReq: daReq.partitionSearchSpace(517a9b20-c431-fc03-ef0a-54366a73e9da):ef986072
-d50d-e54d-405c-92026a006364),
FilteredPartitionSearchSpaceString(Internal_Pt:HQ_Local:HQ_LD:HQ_Incl:PSTN_Pt:Bik_intl_Pt),
partitionSearchSpaceString(SAF_Pt:Internal_Pt:HQ_Local:HQ_LD:HQ_Incl:PSTN_Pt:Bik_intl_Pt)|1,100,49,1.26631^10.1.110.19^SEP0021A086BF06
11:09:52.944 |Digit Analysis: star_DaReq: Matching Legacy Numeric,

```



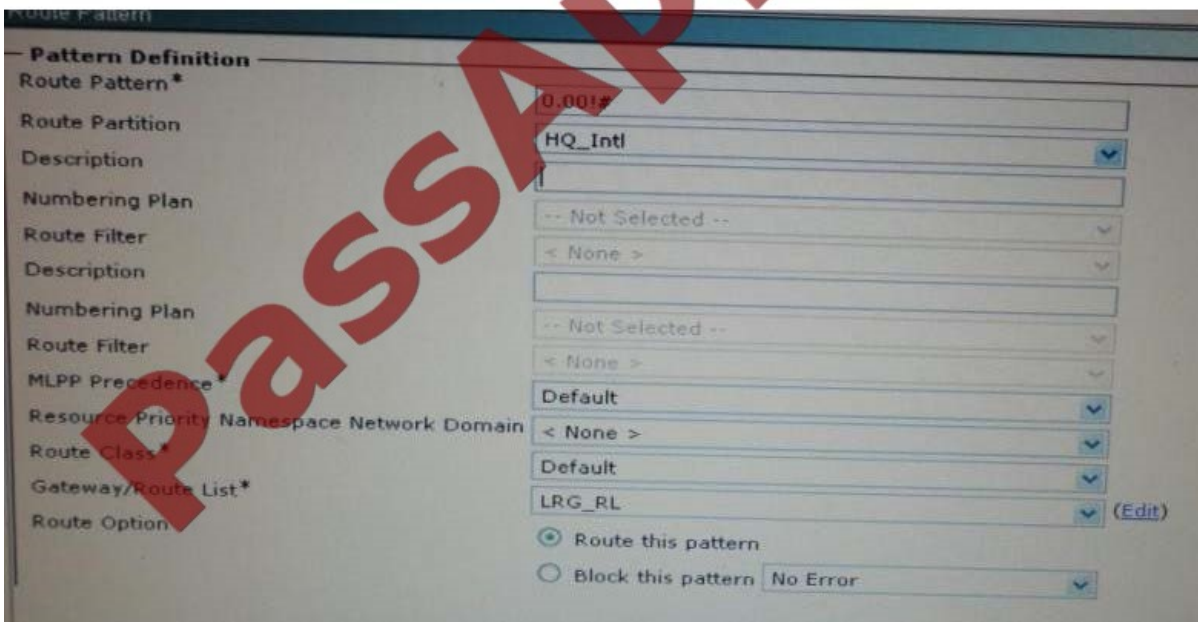
```

CM Trace
11:09:52.945 |StationD: (0000004) StartTone tone=34(OutsideDialTone),
direction=0.|1,100,49,1.26633^10.1.110.19^SEP0021A086BF06
11:09:53.168 |StationInit: (0000004) KeypadButton kpButton=0.|1,100,49,1.26634^10.1.110.19^SEP0021A086BF06
11:09:53.168 |StationD: (0000004) StopTone.|1,100,49,1.26634^10.1.110.19^SEP0021A086BF06
11:09:53.168 |StationD: (0000004) SelectSoftKeys instance=1 reference=27173772 softKeySetIndex=6
validKeyMask=ffffefff.|1,100,49,1.26634^10.1.110.19^SEP0021A086BF06
11:09:53.168 |Digit Analysis: star_DaReq: daReq.partitionSearchSpace(517a9b20-c431-fc03-ef0a-54366a73e9da:ef986072
-d5cd-e54d-405c-92026a006364),
filteredPartitionSearchSpaceString(Internal_Pt:HQ_Local:HQ_LD:HQ_Intl:PSTN_Pt:Blk_intl_Pt),
partitionSearchSpaceString(SAF_Pt:Internal_Pt:HQ_Local:HQ_LD:HQ_Intl:PSTN_Pt:Blk_intl_Pt)|1,100,49,1.26634^10.1.11
0.19^SEP0021A086BF06
11:09:53.169 |Digit Analysis: star_DaReq: Matching Legacy Numeric,
digits=00|1,100,49,1.26634^10.1.110.19^SEP0021A086BF06
11:09:53.169 |Digit Analysis: getDaRes data: daRes.ssType=[0] Intercept DAMR.ssType=[0], TPcount=[0],
DAMR.NotifyCount=[0], DaRes.NotifyCount=[0]|1,100,49,1.26634^10.1.110.19^SEP0021A086BF06
11:09:53.169 |Digit analysis: match(pi="2",fqcn="+4982581212001", cn="2001", plv="5",
pss="SAF_Pt:Internal_Pt:HQ_Local:HQ_LD:HQ_Intl:PSTN_Pt:Blk_intl_Pt",
TodFilteredPss="Internal_Pt:HQ_Local:HQ_LD:HQ_Intl:PSTN_Pt:Blk_intl_Pt",
dd="00",dac="0")|1,100,49,1.26634^10.1.110.19^SEP0021A086BF06
11:09:53.169 |Digit analysis:
potentialMatches=ExclusivelyOffNetPotentialMatchesExist|1,100,49,1.26634^10.1.110.19^SEP0021A086BF06
11:09:53.396 |StationInit: (0000004) KeypadButton kpButton=0.|1,100,49,1.26635^10.1.110.19^SEP0021A086BF06
11:09:53.397 |Digit Analysis: star_DaReq: daReq.partitionSearchSpace(517a9b20-c431-fc03-ef0a-54366a73e9da:ef986072
-d5cd-e54d-405c-92026a006364),
filteredPartitionSearchSpaceString(Internal_Pt:HQ_Local:HQ_LD:HQ_Intl:PSTN_Pt:Blk_intl_Pt),
partitionSearchSpaceString(SAF_Pt:Internal_Pt:HQ_Local:HQ_LD:HQ_Intl:PSTN_Pt:Blk_intl_Pt)|1,100,49,1.26635^10.1.11
0.19^SEP0021A086BF06
11:09:53.397 |Digit Analysis: star_DaReq: Matching Legacy Numeric,
digits=000|1,100,49,1.26635^10.1.110.19^SEP0021A086BF06

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```
11:09:55.783 |StationInit: (0000004) KeypadButton kpButton=2. |1,100,49,1.26646^10.1.110.19^SEP0021A086BF06
11:09:55.786 |Digit Analysis: star_DaReq: daReq.partitionSearchSpace(517a9b20-c431-fc03-ef0a-54366a73e9da:ef9
-d5cd-e54d-405c-92026a006364),
filteredPartitionSearchSpaceString(Internal_Pt:HQ_Local:HQ_LD:HQ_Intl:PSTN_Pt:Blk_intl_Pt),
partitionSearchSpaceString(SAF_Pt:Internal_Pt:HQ_Local:HQ_LD:HQ_Intl:PSTN_Pt:Blk_intl_Pt) |1,100,49,1.26646^10.1.
0.19^SEP0021A086BF06
11:09:55.786 |Digit Analysis: star_DaReq: Matching Legacy Numeric,
digits=00014087071222|1,100,49,1.26646^10.1.110.19^SEP0021A086BF06
11:09:55.786 |Digit Analysis: getDaRes data: daRes.ssType=[0] Intercept DAMR.sstype=[0], TPcount=[0],
DAMR.NotifyCount=[0], DaRes.NotifyCount=[0]|1,100,49,1.26646^10.1.110.19^SEP0021A086BF06
11:09:55.786 |Digit analysis: match(pi="2",fqcn="+4989531212001",cn="2001",plv="5"
ps="SAF_Pt:Internal_Pt:HQ_Local:HQ_LD:HQ_Intl:PSTN_Pt:Blk_intl_Pt",
TodFilteredPss="Internal_Pt:HQ_Local:HQ_LD:HQ_Intl:PSTN_Pt:Blk_intl_Pt",
dd="00014087071222",dac="0")|1,100,49,1.26646^10.1.110.19^SEP0021A086BF06
11:09:55.786 |Digit analysis:
potentialMatches=ExclusivelyOffNetPotentialMatchesExist|1,100,49,1.26646^10.1.110.19^SEP0021A086BF06
11:09:56.228 |StationInit: (0000004) KeypadButton kpButton=f. |1,100,49,1.26647^10.1.110.19^SEP0021A086BF06
11:09:56.229 |Digit Analysis: star_DaReq: daReq.partitionSearchSpace(517a9b20-c431-fc03-ef0a-54366a73e9da:ef986
-d5cd-e54d-405c-92026a006364),
filteredPartitionSearchSpaceString(Internal_Pt:HQ_Local:HQ_LD:HQ_Intl:PSTN_Pt:Blk_intl_Pt),
partitionSearchSpaceString(SAF_Pt:Internal_Pt:HQ_Local:HQ_LD:HQ_Intl:PSTN_Pt:Blk_intl_Pt) |1,100,49,1.26647^10.1.
0.19^SEP0021A086BF06
11:09:56.229 |Digit Analysis: star_DaReq: Matching Legacy Numeric,
digits=00014087071222#|1,100,49,1.26647^10.1.110.19^SEP0021A086BF06
11:09:56.230 |Digit Analysis: getDaRes data: daRes.ssType=[0] Intercept DAMR.sstype=[0], TPcount=[0],
DAMR.NotifyCount=[0], DaRes.NotifyCount=[0]|1,100,49,1.26647^10.1.110.19^SEP0021A086BF06
11:09:56.230 |Digit analysis: match(pi="2",fqcn="+4989531212001",cn="2001",plv="5",
ps="SAF_Pt:Internal_Pt:HQ_Local:HQ_LD:HQ_Intl:PSTN_Pt:Blk_intl_Pt",
TodFilteredPss="Internal_Pt:HQ_Local:HQ_LD:HQ_Intl:PSTN_Pt:Blk_intl_Pt",
dd="00014087071222#",dac="0")|1,100,49,1.26647^10.1.110.19^SEP0021A086BF06
```



Examining the SDI trace shows that extension 2001 was configured with both a device and a line CSS. A can is placed to 00014087071222. Which statement about the call is true?

- A. The call will be blocked because the blkJntLPt partition appears in the combined CSS.
- B. The call will work because the PSTN__Pt partition appears before the blk_intl_Pt partition.
- C. The call will work because the blk_intl_Pt partition appears last in the combined CSS.
- D. The call will not work because the blk_intl_Pt partition appears first in the combined CSS.



E. It is not possible to tell because furthertrace analysis is required

Correct Answer: C

QUESTION 10

Refer to the Exhibit.

```
voice service saf
profile trunk-route 1
  session protocol sip interface Loopback1 transport tcp port 5060
|
profile dn-block 1
  pattern 1 type global 1408[2-9]XXXXXX
|
profile callcontrol 1
  dn-service
  trunk-route 1
  dn-block 1
|
channel 1 vrouter SAF asystem 1
  subscribe callcontrol wildcarded
  publish callcontrol 1
```

When a Cisco Unified Communications Manager Express advertises directory number pattern in the exhibit. What would the learned pattern be in the RTMT tool on the Cisco Unified Communication Manager?

- A. \+1408[2-9]XXXXXX and the ToDID will be 0:
- B. 1408[2-9]XXXXXX and the ToDID will be 0:+1408[2-9]XXXXXX
- C. \+1408[2-9]XXXXXX and the ToDID will be 0:+1408[2-9]XXXXXX
- D. \+1408[2-9]XXXXXX and the ToDID will be empty
- E. [2-9] XXXXXX and the ToDID will be 0:+1408[2-9]XXXXXX

Correct Answer: D

QUESTION 11

You have received a trouble ticket stating that users in accounting are not able to use the CFwdAll softkey to forward their calls to voice mail. Their phones continue to ring when they receive inbound calls, even after they have pressed the CFwdAll softkey and the Messages button. What is a possible cause of this issue?

- A. The users have not been enabled to use CTI.



- B. The users have not been associated with their phones.
- C. The voice-mail ports are not registered.
- D. There is a database replication issue with the subscriber the phones are registered to.
- E. The phones are not configured to use the standard phone template.

Correct Answer: D

QUESTION 12

When users in headquarters are put on hold, they can hear MOH. However, when users in the branch office over the WAN link are put on hold, they cannot hear MOH. The Cisco Unified Communications Manager cluster is located in headquarters.

Which solution is most effective to restore MOH to branch users?

- A. Put branch user phones in the same MRGL as the headquarters phones.
- B. Put branch user phones in a different MRGL than the headquarters phones to optimize WAN utilization.
- C. Put branch user phones in the same MRG as the headquarters phones.
- D. Put branch user phones in a different MRG than the headquarters phones to optimize WAN utilization.

Correct Answer: A

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