

640-461^{Q&As}

Introducing Cisco Voice and Unified Communications Administration v8.0

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QUESTION 1

QUESTION 1								
Which choice reduces the call quality?								
A. high bitrate								
B. low bitrate								
C. number of endpoints (phones)								
D. CPU usage								
Correct Answer: B								
QUESTION 2								
Which protocol should you use to securely access Cisco Configuration Professional?								
A. HTTPS								
B. Telnet								
C. SCP								
D. TLS								
Correct Answer: A								
QUESTION 3								
Which two options are features in Cisco Unified Presence? (Choose two.)								
A. IP Phone Messenger								
B. Native Presence								
C. BLF speed-dial								
D. Enterprise Instant Messaging								
E. BLF speed-dial pickup								
Correct Answer: AD								

QUESTION 4



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By default, how many failed attempts at signing into Cisco Unity Connection is a user allowed before their account is locked out?

A. 2

B. 3

C. 4

D. 5

E. 6

F. no limit

Correct Answer: B

QUESTION 5

Which two choices best describe call signaling and media flows? (Choose two.)

A. a process used to connect two parties calling

B. audio or video or both transferred between two parties during conversation

C. protocol for end-to-end users

D. a flow of audio and instant messaging

E. all call control signals being delivered through a channel

F. data telephony, over a data network such as the Internet

Correct Answer: AB

QUESTION 6

Which utility should you use when you need to add a large number of users into Cisco Unified Communications Manager?

- A. Cisco Unified User Administration
- B. Application User CAPF Profile
- C. Cisco Unified Communications Manager Bulk Administration Tool
- D. Cisco Unified Telephony User Administration

Correct Answer: C

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The Cisco Unified Communications Manager Bulk Administration Tool (BAT), a web-based application, performs bulk transactions to the Cisco Unified Communications Manager database. BAT lets you add, update, or delete a large number of similar phones, users, or ports at the same time. When you use Cisco Unified Communications Manager Administration, each database transaction requires an individual manual operation, while BAT automates the process and achieves faster add, update, and delete operations.

Link: http://www.cisco.com/en/US/docs/voice ip comm/cucm/bat/7 1 2/t01batow.html

QUESTION 7

Which call processing agent is based on Cisco IOS software and works with ISR platforms?

- A. Cisco Unified Presence Server
- B. Cisco Unity Connection
- C. Cisco Unified Communications Manager Express
- D. Cisco Unified Communications Manager
- E. Cisco Unified Contact Center Express

Correct Answer: C

Cisco unified presence server, unity connection, communication manager and contact center express requires appliance based system based on Cisco media convergence server (MCS), UCS (unified computing system) or VMware.

QUESTION 8

On an IP phone line appearance, for which two purposes is the Display parameter designed to be used? (Choose two.)

- A. display a number other than the directory number of the IP phone
- B. display a name instead of the directory number of the IP phone
- C. internal caller ID
- D. external caller ID
- E. full directory number ID for outgoing calls

Correct Answer: BC

Link: http://cisco.biz/en/US/docs/voice_ip_comm/cucmbe/admin/8_6_1/ccmsys/a03dn.html#wp1100362

QUESTION 9

An administrator is attempting to add a new IP phone to the network. The phone does not register and continues to cycle through the registration process. The administrator checks and notices that the IP address assigned to the phone is not in the correct network. What is the cause of this issue?



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- A. The TFTP server is misconfigured.
- B. The DHCP server is giving out false IP addresses.
- C. The Cisco Unified Communications Manager is down.
- D. The switch port that the phone is connected to is configured with the wrong voice VLAN.
- E. The PSTN gateway is down.

Correct Answer: D

QUESTION 10

What are two methods of invoking a manual system backup of Cisco Unified Communications Manager? (Choose two.)

- A. Using the CLI, via the command, utils disaster_recovery backup.
- B. In Cisco Disaster Recovery System, navigate to Backup > Manual Backup.
- C. In Cisco Disaster Recovery System, navigate to Backup > Backup Device.
- D. In Cisco Disaster Recovery System, navigate to Backup > Scheduler.
- E. In Cisco Unified CM Administration, navigate to Bulk Administration > Upload/Download Files.
- F. In Cisco Unified CM Administration, navigate to Bulk Administration > Import/Export > Export.

Correct Answer: AB

QUESTION 11

You are connecting your voice gateway to the PSTN through digital lines. What is the command you should use for clocking synchronization?

- A. clock source line
- B. clock source internal
- C. clock source free-running
- D. clock source external

Correct Answer: A



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QUESTION 12

Which pro	tocol should	you use to	configure Cisco	Unified F	Personal (Communicator	for secure	voice me	ssaging with
Cisco Unit	y Connection	n?							

A. TCP

B. SSL

C. TLS

D. UDP

Correct Answer: C

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