5V0-61.19^{Q&As}

Workspace ONE Unified Endpoint Management Specialist

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QUESTION 1

A user is decommissioning older iOS devices that where enrolled using the Apple Device Enrollment Program (DEP) in the Workspace UEM environment.

Which tasks need to be executed?

A. Delete the device from Workspace ONE UEM and it will be automatically disassociated from DEP.

B. Perform an enterprise wipe, then Workspace ONE UEM will automatically disassociate the device from DEP.

C. Disassociate the device in the DEP and from the MDM server, then Workspace ONE UEM syncs the device state automatically.

D. Disassociate the device in the DEP and from the MDM server, then sync iOS devices manually in Workspace ONE UEM.

Correct Answer: C

QUESTION 2

An administrator is trying to add a public iOS application by using the App Store Search option from Workspace ONE UEM. The application this administrator is looking for is not listed.

What can be the problem?

A. The Apple Push Notification Service (APNs) certificate is invalid.

B. The application is not available in the selected country.

C. The Apple Volume Purchase Program (VPP) sToken is expired.

D. The application is free of charge.

Correct Answer: B

QUESTION 3

An administrator has an on-premises Workspace ONE UEM which has a valid Apple Push Notification service (APNs) certificate. No iOS apps can be installed.

What could be the problem?

A. The network ports 2195 and 2196 are blocked incoming.

B. The network ports 5228-5230 are blocked outgoing.

C. The network ports 2195 and 2196 are blocked outgoing.

D. The network ports 5228-5230 are blocked incoming.

Correct Answer: C

QUESTION 4

Which hierarchical level allows the administrator to add an admin repository of the type Network Share (SAML)?

A. Local

B. It is not possible.

C. Site

D. Global

Correct Answer: A

QUESTION 5

On an SEGv2 where Kerberos Constrained Delegation (KCD) is enabled, sometimes users receive an "unable to authenticate" message. Which log file needs to be reviewed when troubleshooting the issue?

A. U_ex####.log

B. AW.EAS.Web.Log

C. AWCMservice.log

D. AirWatch.Kerberos.AuthService.log

Correct Answer: D

QUESTION 6

A user has connected a mobile device to a customer\\'s Wi-Fi and they experience problems with connectivity. How should this problem be remediated?

A. Factory reset the device and re-enroll the device.

B. Switch from Wi-Fi to 3G/LTE.

C. Update the mobile OS on the device if possible.

D. Delete the intelligent HUB app from the device.

Correct Answer: C

QUESTION 7

A user has configured the Apple Device Enrollment Program (DEP) integration within Workspace ONE UEM. When the

user is testing the integration, everything works fine with the test device. But, new devices are not automatically enrolled.

What is most likely the issue?

A. The DEP token is invalid.

B. The default profile assigned for newly synced devices is set to None.

C. The APNs certificate is invalid.

D. The enrollment restriction for device DEP is set to Deny.

Correct Answer: A

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/9.4/vmware-airwatch-guide-forapple-device-enrollment-program.pdf

QUESTION 8

An email profile is working, but some users are not receiving their emails. In the Workspace ONE UEM Console, an administrator sees that the profile is applied. On the SEG, the administrator notices that the device is not blocked.

What two conditions can cause this issue? (Choose two.)

A. The certificate of the secure email gateway is not valid.

B. The user account is disabled.

C. The device is unable to connect to SEG.

D. The Activesync is not enabled for these users.

E. The SEG cannot communicate with the mailbox server of these users.

Correct Answer: DE

QUESTION 9

Which two actions should be taken when the Workspace ONE UEM console is rendering text and diagrams incorrectly? (Choose two.)

A. Run lisreset.exe and check that the IIS service is running.

B. Ensure that the Workspace ONE Device Services server has a newer version than the console server.

C. Reboot the Workspace ONE SQL server.

D. Check the Workspace ONE UEM DB version to match with the Console server.

E. Stop all Workspace ONE services except the AirWatch Diagnostic Service.

Correct Answer: AD

QUESTION 10

Workspace ONE UEM sends the following notification about a Windows 10 device "A Health Attestation sample has not been received from the device."

What can cause this issue?

A. The device does not support UEFI Secure Boot.

B. Health attestation is only working with ENS.

C. The device is using the wrong windows version.

D. Device Health Attestation is not supported on Windows devices.

Correct Answer: C

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